
magicolor[®] 6100

DeskLaser

User's Guide

1800543-001C

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1

About Your Printer

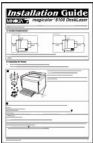



In This Chapter . . .

- “Standard Product Documentation” on page 1-2
- “Printer Components” on page 1-4
- “Control Panel” on page 1-5
- “Configuration Menu” on page 1-7

Introduction

This chapter provides information about your product documentation, printer components, printer control panel, and configuration menu.

Standard Product Documentation

	+		<i>magicolor 6100 DeskLaser Installation Guide</i>	This guide assists in setting up the printer hardware. Use it in conjunction with this manual.
	+		<i>magicolor 6100 DeskLaser User's Guide</i>	You're looking at this document right now. It introduces the printer and documentation, and explains how the configuration menu items can be accessed and controlled using the control panel. This manual also guides you through the day-to-day operation of your printer. It includes information on printing files, adding print media, and replacing toner. It also includes information on handling, cleaning, and maintaining your printer; improving print quality; and troubleshooting printer problems.

Manuals on the CD-ROM


The manuals included on the *magicolor 6100 DeskLaser Documentation and Software* CD-ROM are in Adobe Acrobat PDF format. We've also provided the Acrobat Reader and QuickTime programs on the CD-ROM. The CD-ROM insert provides instructions on installing them. For information about PDF files and the Acrobat Reader see appendix C, "Documentation on CD-ROM."

Other Reference Sources

Don't forget that your application documentation, host operating system documentation, and network documentation all contain useful printing information. Further information is available at www.minolta-qms.com.

Typographic Conventions

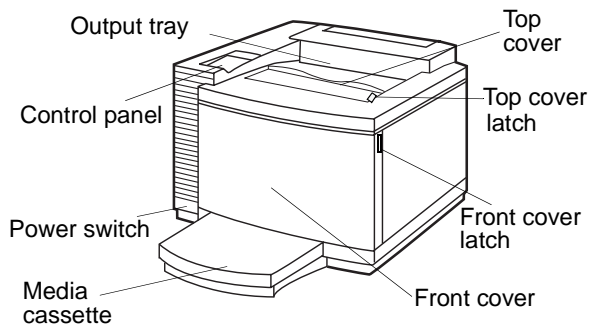
The following typographic conventions are used in this manual:

Mixed-Case Courier	Text you type, and messages and information displayed on the screen
Mixed-Case Italic Courier	Variable text you type; replace the italicized word(s) with information specific to your printer or computer
UPPERCASE COURIER	Information displayed in the printer message window
lowercase italic	Variable information in text
UPPERCASE	File and utility names
↵	Press the Enter key (PC)
^	Press and hold down the Ctrl key (PC)
	In Adobe Acrobat PDF versions of the manual, click to play a QuickTime video clip of the procedure described in the text.

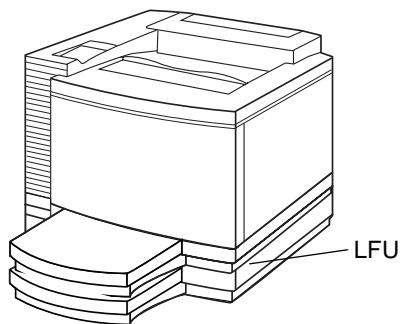
- » **Note:** Notes contain tips, extra information, or important information that deserves emphasis or reiteration.
- ◆ **Caution:** Cautions present information that you need to know to avoid equipment damage, process failure, or extreme annoyance.
- 💣 **WARNING!** Warnings indicate the possibility of personal injury if a specific procedure is not performed exactly as described in the manual.
ACHTUNG! Bitte halten Sie sich exakt an die im Handbuch beschriebene Vorgehensweise, da sonst Verletzungsgefahr bestehen könnte.

Printer Components

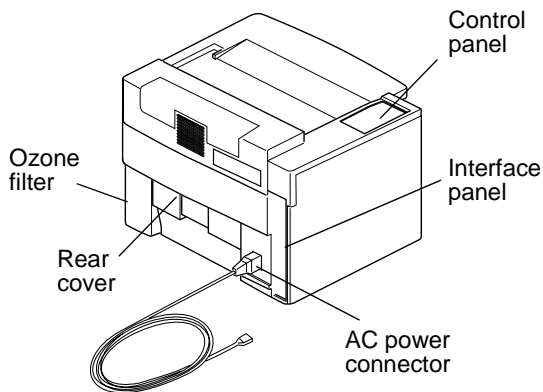
Front view



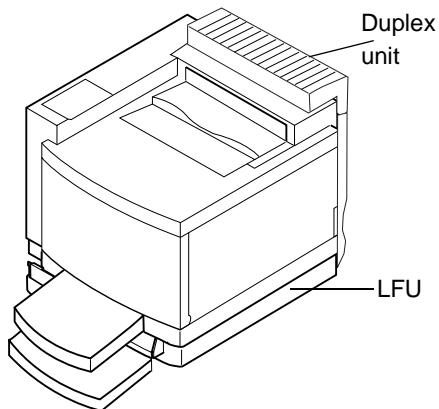
Front view with lower feeder unit (LFU)



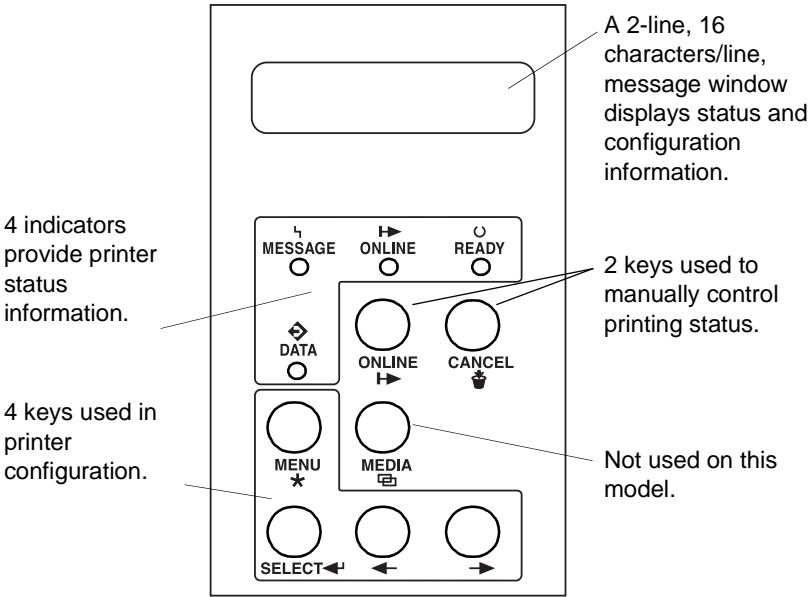
Rear view





Front view with duplex unit and LFU





Control Panel






Control Panel Indicators

Indicator	Off	On
 READY	The printer is not ready to print. » Note: <i>When this indicator is blinking, the printer is warming up or is in Energy Saver mode.</i>	The printer has finished warming up and is ready to print.
 ONLINE	The printer is off line and not ready to accept data.	The printer is on line and ready to accept data.

Indicator	Off	On
 MESSAGE	No problem.	The printer requires operator attention (usually accompanied by a status message in the message window).
 DATA	The printer is not receiving data.	The printer is receiving or processing data through its interface port.

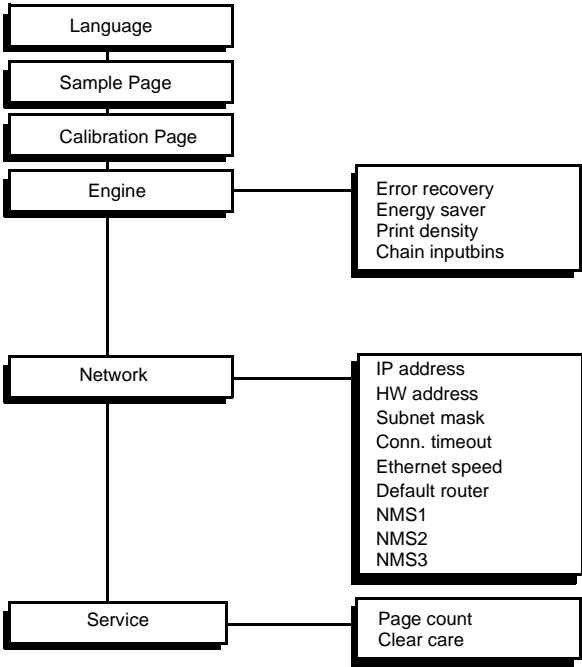
Control Panel Keys

- » **Note:** *The Media key has no function on the magicolor 6100 DeskLaser model. This key becomes functional if the printer is upgraded to a full-featured magicolor 6100 Print System.*

Key	Function	Press Online First?
ONLINE 	<p>The Online key switches the printer between online and offline status.</p> <p>When off line, the printer continues printing until it has finished all jobs received, but it doesn't accept any new data. Although jobs continue to compile and print using the data already received, a job may be interrupted.</p> <p>If a remote console has taken the printer offline, pressing the Online key on the control panel will not take effect until the remote console puts the printer back on line.</p>	N/A
CANCEL 	<p>Allows you to cancel the print job.</p> <p>If the printer is on line, press the Cancel key to cancel the print job.</p>	No
MENU 	<p>Accesses the configuration menu. When you're changing the printer configuration, press this key to cancel a change (before pressing the Select keys), to return to a previous menu, or to return to a previous character when entering character information.</p>	Yes

Key	Function	Press Online First?
SELECT	Accesses menu or chooses a displayed menu option.	Yes
←	Returns to the previous selection or option for the current menu. Also returns to the previous choice when changing character information.	N/A
→	Advances to the next selection or option in the current menu. Also advances to the next choice when changing character information.	N/A

Configuration Menu



Language

Status and error messages as well as configuration menus and options can be displayed in the message window in one of the available languages.

Menu	Language
Purpose	Change the message window language.
Choices	Czech, Danish, Dutch, English, French, German, Italian, Katakana, Portuguese, Spanish
Default	English

Sample Page

This menu item initiates the printing of a sample page that can be used to check print quality.

Menu	Sample Page
Purpose	Prints a sample page.
Default	Yes

Calibration Page

This menu item initiates the printing of a calibration page that is used when adjusting color density. The instructions for performing color density adjustments are located in the color density adjustment readme file. To access the readme file, located on the Utilities and Documentation CD-ROM, insert the CD-ROM and select View Color Support Readme Files. From the Color Support Readme Files window, select Calibration from the list box, and then select Next.

Menu	Calibration Page
Purpose	Prints a calibration page.
Default	Yes

Engine

The following menus allow you to configure the hardware control settings of your printer.

Error Recovery

When the Error Recovery feature is On, the printer will automatically reprint pages that are halted due to media jams or other errors.

Menu	Engine/Error Recovery
Purpose	Enables or disables error recovery.
Choices	On —Reprints a print job from the page on which the jam or error occurred. Off —Don't reprint a print job when a jam or error occurs.
Default	On

Energy Saver

From this menu item you can set the time interval that the printer must remain inactive before it will switch to a state of reduced power consumption.

Menu	Engine/Energy Saver
Purpose	Sets the length of inactivity before the printer changes to a low-power state (the engine remains on, but the fuser turns off).
Choices	15 minutes, 30 minutes, 1 hour, 2 hours, 3 hours —Idle time before activation of low-power state. Off —Use normal power all the time.
Default	1 hour
Notes	After the chosen time expires (for example, 30 minutes), the printer enters a low-power mode. The printer remains in low power mode until a print job is received or until the printer is manually switched from offline to online. After receiving a signal to print or to go on line, the printer warms up and returns to normal power.

Print Density

This menu item allows you to adjust the amount of toner applied during the printing process.

Menu	Engine/Print Density [Yellow, Magenta, Cyan and Black]
Purpose	Adjusts toner (color) density.
Choices	-4 to +4 (lowest to highest density)
Default	0
Notes	L = Light, D = Dark For instructions on adjusting print density, refer to the magicolor 6100 DeskLaser <i>Utilities and Documentation</i> CD-ROM and the color calibration kit shipped with your printer.

Chain Inputbins

- » **Note:** *This menu item is available only if an optional media cassette is installed.*

Menu	Engine/Chain Inputbins
Purpose	Allows you to “chain” cassettes (inputbins) so that when the first cassette empties, the printer automatically draws media from the other cassette.
Choices	On —Switch to the next cassette with the same size and type of media when the default cassette is empty. Off —Don't switch cassettes; use only the default cassette.
Default	On

Network

The following menu items allow you to configure your printer for connection to your network.

IP (Internet) Address

The IP Address menu allows you to set the printer's network (Internet Protocol) address. The address is in the format xxx.xxx.xxx.xxx.

Menu	Network/Internet address
Choices	Each xxx.xxx.xxx.xxx triplet can have a value of 001–254.
Default	000.000.000.000
Notes	<p>This address must be set, and it must be unique.</p> <p>Once you save your changes to this menu, the printer automatically reboots.</p> <p>The address must consist only of numbers and periods. Selecting a letter or another symbol results in an error message.</p> <p>All xxx values must be three digits (for example, 1 is entered as 001, and 10 is entered as 010).</p>

HW (Hardware) Address

The Ethernet HW Address menu allows you to view the printer's factory-default Ethernet hardware address.

Menu	Network/HW address
Choices	None
Default	<p>The printer's serial number in the form</p> <p>HW:080086 xxxxxx</p>

Subnet Mask

The Subnet Mask menu allows you to set the printer's subnet mask. The address is in the format xxx.xxx.xxx.xxx.

Menu	Network/Subnet mask
Choices	Each xxx.xxx.xxx.xxx triplet can have a value of 001–254.
Default	000.000.000.000
Notes	<p>If subnets are not used with your network, the subnet mask should remain 000.000.000.000. (Check with your network administrator.) This allows the interface to provide automatic sensing of gateways. If you identify a subnet mask, this automatic sensing is disabled.</p> <p>Once you save your changes to this menu, the printer automatically reboots.</p> <p>The address must consist only of numbers and periods. Selecting a letter or another symbol results in an error message.</p> <p>All xxx values must be three digits (for example, 1 is entered as 001, and 10 is entered as 010).</p>

Connection Timeout

This setting determines the amount of time that the network connection can remain inactive before it is closed.

Menu	Network/Conn. Timeout
Choices	0–999 (seconds)
Default	0
Notes	A new network connection is established every time a print job is sent to the printer.

Ethernet Speed

The Ethernet Speed menu allows you to select the Ethernet Network Speed.

Menu	Network/Ethernet Speed
Choices	Autodetect 10MBit–10 Mbit/Sec Half Duplex 100MBit–100 Mbit/Sec Half Duplex
Default	Autodetect
Effectivity	Immediately

Default Router

The Router menu allows you to set the Internet address of a router. The address is in the format xxx.xxx.xxx.xxx.

Menu	Network/Default Router
Choices	Each xxx.xxx.xxx.xxx triplet can have a value of 001–254.
Default	000.000.000.000
Notes	<p>If gateways are not used with your network, the router address should remain 000.000.000.000. (Check with your network administrator.)</p> <p>Once you save your changes to this menu, the printer automatically reboots.</p> <p>The address must consist only of numbers and periods. Selecting a letter or another symbol results in an error message.</p> <p>All xxx values must be three digits (for example, 1 is entered as 001, and 10 is entered as 010).</p>

NMS1–NMS3

SNMP (Simple Network Management Protocol) is a standard protocol used to monitor devices and the networks to which they attach.

The NMS1, NMS2, NMS3 menus allow you to identify and configure up to three Network Management Stations (NMSs). You must provide the following information about each NMS that you want to be able to access the printer: Internet address, community name, and access.

NMSx Community Name

A community is a group of SNMP agents managed by an NMS, and a community name is associated with a specific NMS address. For the NMS to gain access to the device, the correct community name (up to 15 characters in length) must be supplied when connecting.

Menu	Network/NMSx/NMSx Community
Choices	Up to 15 characters
Default	Public
Notes	Once you save your changes to this menu, the printer automatically reboots.

NMSx Address

The NMS Address option allows you to set the IP (internet protocol) network address for the NMS so the printer can communicate with the network. Traps, if enabled, are sent to this address. The address has the form xxx.xxx.xxx.xxx.

Menu	Network/NMSx/NMSx Address
Choices	Each triplet can have a value of 000–255
Default	000.000.000.000

Notes	<p>000.000.000.000 is a wildcard address that allows any host to connect to the printer using the defined community name.</p> <p>Once you save your changes to this menu, the printer automatically reboots.</p> <p>The address must consist only of numbers and periods. Selecting a letter or another symbol results in an error message.</p> <p>Any xxx value between 10 and 99 must begin with 0 (for example, 10 is entered as 010 and 99 is entered as 099).</p> <p>Any xxx value between 1 and 9 must begin with 00 (for example, 1 is entered as 001 and 9 is entered as 009).</p>
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NMSx Access

The NMS Access option provides security for the SNMP by configuring the privileges associated with each NMS.

Menu	Network/NMSx/NMSx Access
Choices	<p>None—The NMS isn't configured. Other configured NMS's can still access the printer via SNMP.</p> <p>Read—The NMS can read all SNMP variables.</p> <p>Read-Trap—The NMS can read all SNMP variables and receive traps.</p> <p>Trap—Traps are sent to the NMS (if defined) when printer errors occur.</p> <p>Write—The NMS can read all SNMP variables as well as set the ones so defined.</p> <p>Write-Trap—The NMS can read all SNMP variables, set the ones so defined, and receive SNMP traps on printer errors.</p>
Default	Write
Notes	<p>Once you save your changes to this menu, the printer automatically reboots.</p>

Service

Service menu items are used to clear service messages and to view the number of faces printed.

Page Count

This menu item allows you to view the number of pages that have been printed.

Menu	Service/Page Count
Choices	None
Default	0

Clear Care

Use this menu item to clear service messages from the control panel.

Menu	Service/Clear Care
Choices	Yes, No
Default	No
Notes	Service messages will be erased from the control panel display after you select Yes in this menu, and then place the printer back on line.

What’s Next?

See chapter 2, “Printer Driver Configuration,” for software setup instructions.



2

Printer Driver Configuration

In This Chapter . . .

- “Selecting the Crown Port” on page 2-2
 - “Configuring the Printer Driver” on page 2-3
 - “32-bit SuperDriver Setup” on page 2-7
 - “Sharing the Printer” on page 2-26
 - “Using the Crown Print Monitor” on page 2-27
-

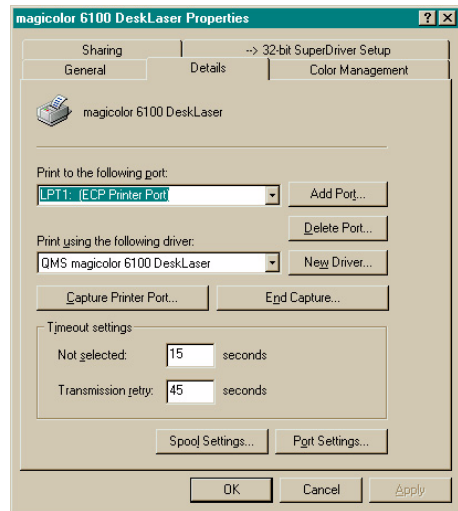
Introduction

The magicolor 6100 DeskLaser printer driver is for use with Windows 95/98/2000 and NT 4.0 operating systems. This chapter describes how to configure the printer driver and the Crown Print Monitor. We've also included information about using the MINOLTA-QMS Printer Status Monitor.

Selecting the Crown Port

If you installed the Crown Print Monitor, follow the instructions in this section to assign the new Crown port that was created.

- 1 **From the Start menu, choose Settings.**
- 2 **Choose Printers.**
- 3 **In the Printers window click the right mouse button on the magicolor 6100 DeskLaser printer to display the printer's menu.**
- 4 **Choose Properties.**
- 5 **Choose the Details tab (Windows 95/98) or Ports tab (Windows 2000/NT 4.0).**
- 6 **From the Print To The Following Port list, choose the Crown port that was added during the Crown Print Monitor installation.**
- 7 **Choose OK to close the Printer Properties window.**
- 8 **Close the Printers window.**



Configuring the Printer Driver

This section explains how to access and configure the magicolor 6100 DeskLaser printer driver for Windows 95/98, and for Windows 2000/NT 4.0 installations.

The printer configuration options are located on tabs that appear in the *magicolor* 6100 DeskLaser printer driver window. To access options for viewing or modification, open the printer driver window and click on the tab appropriate for your needs. Online help is also available while you're configuring the printer driver. Just choose any Help button.

Windows 95/98 Configuration Methods

» **Note:** *If you're using Windows 2000/NT 4.0, refer to "Windows 2000/NT 4.0 Configuration Methods" on page 2-5 for complete information.*

There are two methods of accessing the configuration options of the printer driver:

... via the printer device properties	... via your application's printer setup
Gives you access to all printer settings	Gives you access to Paper, Page Layout, Image, Device Option, and About tabs.
Lets you assign the default printer settings for all print jobs	Lets you assigns the printer settings only for the current print job
Retains your settings until changed again via properties	Temporarily overrides the existing default settings
How To: 1 From the Windows Start menu choose Settings. 2 Choose Printers. 3 Select the magicolor 6100 DeskLaser printer driver. 4 From the File menu, choose Properties. 5 Make your selections, and then choose OK to save your changes. 6 Close the Printers window.	How To: 1 From the application's File menu choose Print (or, in some cases, Print Setup or Page Setup). 2 In the Print, Print Setup, or Page Setup dialog box, select the magicolor 6100 DeskLaser printer driver. 3 Choose the Properties button. 4 Make your selections, and then choose OK to save your changes. 5 Choose OK from the Print Setup window.

- » **Note:** *You should configure your printer driver settings via the printer driver properties method for your typical print jobs and use your application's printer setup method for print jobs that require special, less frequently needed printer settings.*

The tabs and a summary of the options found on each are as follows:

- **General**—Allows you attach comments, use a separator page, and print a test page. See your Windows documentation.
- **Details**—Allows you to set interface connection details. See your Windows documentation.
- **Sharing**—Allows you to set up the printer so others on the network can use it. See your Windows documentation.
- **Color Management (Windows 98 only)**—Allows you to select the color profile associated with your printer or allow the operating system to make the selection for you.
- **32-bit SuperDriver Setup**—This tab leads to the following set of tabs that are also available from your application's printer setup properties. See “32-bit SuperDriver Setup” on page 2-7.
 - **Paper**—Allows you to provide information about the document type and location of the media you want to print on. See “Configuring Paper Options” on page 2-8.
 - **Page Layout**—Allows you to specify N-up (Number-up) settings, scaling and watermarks used for your print jobs. See “Configuring Page Layout Options” on page 2-14
 - **Image**—Allows you to provide settings for color format, image brightness and contrast, color balance, and color matching. See “Configuring Image Options” on page 2-21.
 - **Device Option**—Allows you to specify which printer options are installed on your printer. See “Configuring Device Options” on page 2-25.
 - **About**—Displays the magicolor 6100 DeskLaser printer driver release version and date. See “Information on the About Tab” on page 2-26.

Windows 2000/NT 4.0 Configuration Methods

» **Note:** *If you're using Windows 95/98, refer to "Windows 95/98 Configuration Methods" on page 2-3 for complete information.*

There are three methods you can use to configure the printer driver. However, these three methods don't all have the same options or control.

... via the printer driver properties	... via your application's printer setup
Gives you access to the General, Ports, Scheduling (Windows NT 4.0) or Advanced (Windows 2000), Sharing, Security, and About tabs	Gives you access to the Paper, Page Layout, Image, Device Option, and About tabs
Lets you assign the printer settings for all print jobs	Lets you assigns the printer settings only for the current print job
Retains your settings until changed again via properties	Temporarily overrides the existing default document settings
How To: 1 From the Windows Start menu choose Settings. 2 Choose Printers. 3 Select the magicolor 6100 DeskLaser printer driver. 4 From the File menu, choose Properties. 5 Make your selections, and then choose OK to save your changes. 6 Close the Printers window.	How To: 1 From the application's File menu choose Print (or, in some cases, Print Setup or Page Setup). 2 In the Print, Print Setup, or Page Setup dialog box, select the magicolor 6100 DeskLaser printer driver. 3 Choose the Properties button. 4 Make your selections, and then choose OK to save your changes. 5 Choose OK from the Print Setup window.

... via document defaults (Windows NT 4.0) or via printing preferences (Windows 2000)
Gives you access to the Paper, Page Layout, Image, Device Option, and About tabs
Lets you assign the default printer settings for all print jobs
Retains your settings until changed again via properties

... via document defaults (Windows NT 4.0) or via printing preferences (Windows 2000)

How To:

- 1 From the Windows Start menu choose Settings.
 - 2 Choose Printers.
 - 3 Select the magicolor 6100 DeskLaser printer driver.
 - 4 From the File menu, choose Default Document Properties (Windows NT 4.0) or choose Printing Preferences (Windows 2000).
 - 5 Make your selections, and then choose OK to save your changes.
 - 6 Close the Printers window.
-

- » **Note:** *You should configure your printer driver settings via the printer device properties and document defaults properties for your typical print jobs and use your application's printer setup method for print jobs that require special, less frequently needed printer settings.*
- » **Note:** *Because Windows NT remembers the configuration changes you make to the driver, reinstalling the driver does not restore the factory default configuration.*

Five tabs appear in the *magicolor* 6100 DeskLaser Properties window through the Start menu: General, Ports, Color Management, Scheduling, Sharing, and Security. The tabs and a summary of the options found on each are as follows:

- **General**—Allows you to name the printer, specify a location, specify a driver to be used, install a new or updated printer driver, use a separator page between documents, specify a specialized print processor/data type, and print a test page. See your Windows documentation.
- **Ports**—Lists the available ports (under Ports), the associated port monitor (under Description), and a comma-delimited list of printers that use the port (under Printer). Allows you to add, delete, or configure ports. It also allows the printer to get setting and status information from other printing devices, and enables printer pooling (printing to two or more identical printing devices through one logical printer). See your Windows documentation.
- **Color Management**—Allows you to select the color profile associated with your printer or allow the operating system to make the selection for you.
- **Scheduling (Windows NT 4.0) or Advanced (Windows 2000)**—Allows you to configure the printer for availability, set spooling information, and define default document printing priority. See your Windows documentation.

- **Sharing**—Allows you to share the printer and install alternate drivers. See your Windows documentation.
- **Security**—Allows you to modify the permissions to limit access on the printer, view or set auditing information, or view or take ownership of the selected item(s). See your Windows documentation.

The Paper, Page Layout, Image, Device Option, and About tabs—accessible from your application's printer setup and from document default properties are explained in the "32-bit SuperDriver Setup," section that follows.

32-bit SuperDriver Setup

Printer Driver Controls for Windows 95/98/2000/NT 4.0

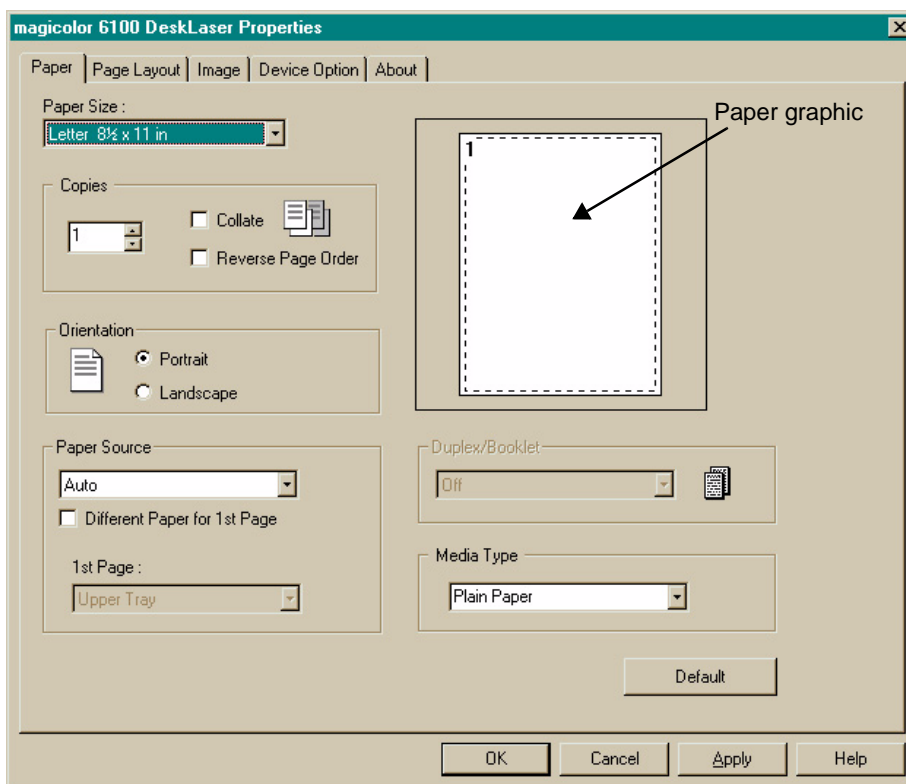
The following pages in this section describe the function and available settings for the controls located on the Paper, Page Layout, Image, Device Option and About tabs in the magicolor 6100 DeskLaser printer driver. These tabs are common for all of the supported Windows operating systems.



Configuring Paper Options

The Paper tab allows you to provide information about the type, size, and location of the media you want to print on. If a duplex unit is installed, there is also a setting for duplex print options.

- » **Note:** *Optional printer components such as a duplex unit and lower feeder units must be identified in the Device Option tab before you can identify settings for these features (settings for optional components will be grayed out or will not appear).*



Paper Size

Purpose	Sets the media size.		
Choices	Size	Inches	Millimeters
	A3	11.7 x 16.5	297.0 x 420.0
	A4	8.3 x 11.7	210.0 x 297.0
	B4 (JIS)	10.1 x 14.3	257.0 x 364.0
	B5 (ISO)	6.9 x 9.8	176.0 x 250.0
	B5 (JIS)	7.2 x 10.1	182.0 x 257.0
	Envelope Com 10	4.1 x 9.5	104.1 x 241.3
	Envelope DL	4.3 x 8.7	109.2 x 221.0
	Executive	7.3 x 10.5	185.4 x 266.7
	Ledger	17.0 x 11.0	431.8 x 279.4
	Legal	8.5 x 14.0	215.9 x 355.6
	Letter	8.5 x 11.0	215.9 x 279.4
	Oversize	13.0 x 19.0	330.2 x 482.6
Default	Letter 8.5 x 11.0 in (215.9 x 279.4 mm)		

Copies

Purpose	Sets the number of copies to be printed.
Choices	1–999
Default	1
Additional Choices	See “Collate” and “Reverse Page Order” in this section.



Collate

Purpose	Collates multiple copies of documents when selected.
Choices	Enabled (selected) —All pages of the document are printed before the next copy is printed. Disabled —All copies of each page are printed before the next page is printed.
Default	Disabled
Notes	If you are making multiple duplex copies of a job that has an uneven number of pages, deselect collation in the application and then select Collate in the driver on the Paper tab.

Reverse Page Order

Purpose	Prints pages in reverse order when selected.
Choices	Enabled (selected) —Prints from the last page of document to the first page. Disabled —Prints from the first page of the document to the last page.
Default	Disabled

Orientation

Purpose	Sets the orientation (printing direction) of the print media.
Choices	Portrait —Prints along short edge of the page (vertical page orientation) Landscape —Prints along long edge of the page (horizontal page orientation)
Default	Portrait

Paper Source

Purpose	Sets the input source (cassette) from which print media is pulled into the printer
Choices	Auto —The printer will use the first cassette it can find that contains media large enough to satisfy the print job requirements. Upper Tray —The cassette in the standard (upper) position. Optional (1 or 2) —The cassette(s) in the lower position (available only on printers with one or two lower feeder units installed).
Default	None
Notes	When the printer is first turned on, the upper tray is selected. After that, the printer uses the last cassette selected. See “Different Paper for 1st Page” in this section.

Different Paper for 1st Page

Purpose	Allows you to select the paper source that will be used for the first page of the document.
Choices	Enabled (selected) —The first page of the document will use the paper source identified in the 1st Page list. Disabled —All pages of the document use the same paper source.
Default	Disabled
Additional Choices	When enabled is selected, the 1st Page list is activated. See “1st Page” in this section.



1st Page

Purpose	This list allows you to identify the paper source for the first page of the document.
Choices	Upper Tray Optional (1 or 2) —available only on printers with one or two lower feeder units installed.
Default	Upper Tray
Notes	This list is disabled (grayed-out) if Different Paper for 1st Page is disabled, or if there are no lower feeder units installed.

Paper Graphic

The paper graphic image will change according to Paper Size, Orientation and Duplex/Booklet selections, and will display the selected N-up setting.

Duplex/Booklet

Purpose	Allows you to specify whether and how your print job will be duplexed.
Choices	None Long Edge —Prints flipped horizontally on the long edge as in a loose-leaf notebook. Short Edge —Prints flipped vertically on the short edge as on a clipboard. Booklet Left Binding —Orients faces (2-up) with binding (fold) on left. Use this option for booklets designed to be read right to left. Booklet Right Binding —Orients faces (2-up) with binding (fold) on right. Use this option for booklets designed to be read left to right.
Default	None
Notes	Duplex/Booklet options are supported only on printers with a duplex unit installed and the duplexer option selected on the Device Options tab. Duplex/Booklet options are only available when Plain Paper is the Media Type. Printing with booklet binding produces four faces of print on each duplexed sheet of media (2-up on each side of the media). The faces are arranged so that when the media is folded, the page ordering is booklet style. To use Booklet Left Binding or Booklet Right Binding, the N-up option (on the Page Layout tab) must be Off.



Media Type

Purpose	Sets the type of media to be printed.
Choices	Plain Paper mode—Long-grain paper 16–24 lb (60–90 g/m ²) Transparency mode—Transparencies 24–41.75 lb (90–157 g/m ²) Thick Stock mode—Thick stock 24 lbs–43 lbs (90–163 g/m ²)
Default	Plain Paper
Notes	Duplex Options are available only when Plain Paper is selected as the Media Type.

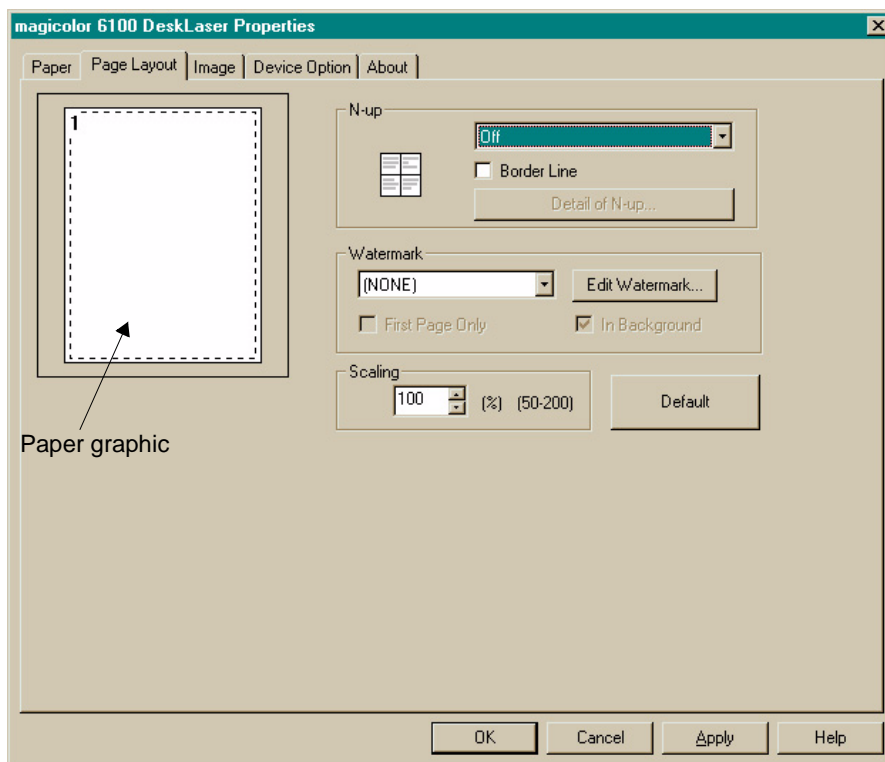
Default Button

The Default button on the Paper tab allows you to restore all of the options on the Paper tab to their default settings.



Configuring Page Layout Options

The Page Layout tab allows you to provide information about the number of document pages to print on a single side of media, the scaling percentage to be applied and the identification and placement of watermarks to be printed.

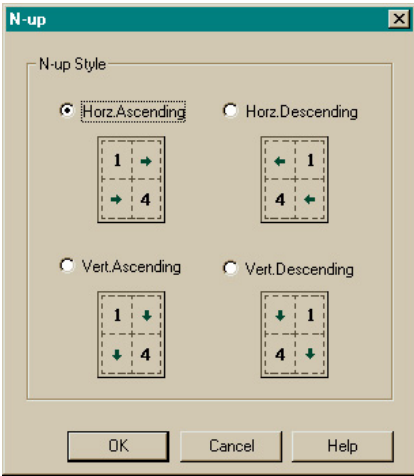


N-up (Number-up)

Purpose	Selects the number of document pages to print on a single side of the media.
Choices	Off —One document page will be printed on each media page. 2-, 4-, 6-, 9-, 16-Up —Multiple document pages will be printed on each media page.
Default	Off
Notes	The N-up option setting is disabled (grayed-out) if the Scaling option is in effect. To enable the N-up option, set the Scaling option setting to 100.

Detail of N-up Button

This button, which is activated when N-up is set to a choice other than Off, opens the N-up Style window to allow you to select the orientation of the document pages on your media.





N-up Style Buttons

Purpose	Each N-up style option is selectable by enabling (selecting) the button located next to the style graphic. Only one style may be selected at a time.
Choices	Horz. Ascending Horz. Descending Vert. Ascending Vert. Descending
Default	Horz. Ascending

Border Line

Purpose	Allows you to place a border line between N-up page images on the printed media.
Choices	Enabled (selected) —Prints a border line between N-up page images. Disabled —No border line is printed.
Default	Disabled

Scaling

Purpose	Allows you to set the magnification of your document page as it is printed on the media.
Choices	50%–200%
Default	100
Notes	The Scaling option setting is disabled (grayed-out) if N-up page layout is in effect. To enable the Scaling option, change the N-up setting to Off.

Watermark

Purpose	Allows you to select the type of watermark to be printed on the media.
Choices	(Customizable list) —Selects the watermark chosen from the list.
Default	None
Additional Choices	See “First Page Only,” “In Background,” and “Edit Watermark Button” in this section.



First Page Only Button

Purpose	This option setting determines whether the watermark only prints on the first page of the document or on all document pages.
Choices	Enabled (selected) —The watermark prints only on the first page of the document. Disabled —The watermark prints on all pages of the document.
Default	Disabled
Notes	This option is unavailable (grayed-out) until a watermark is selected.

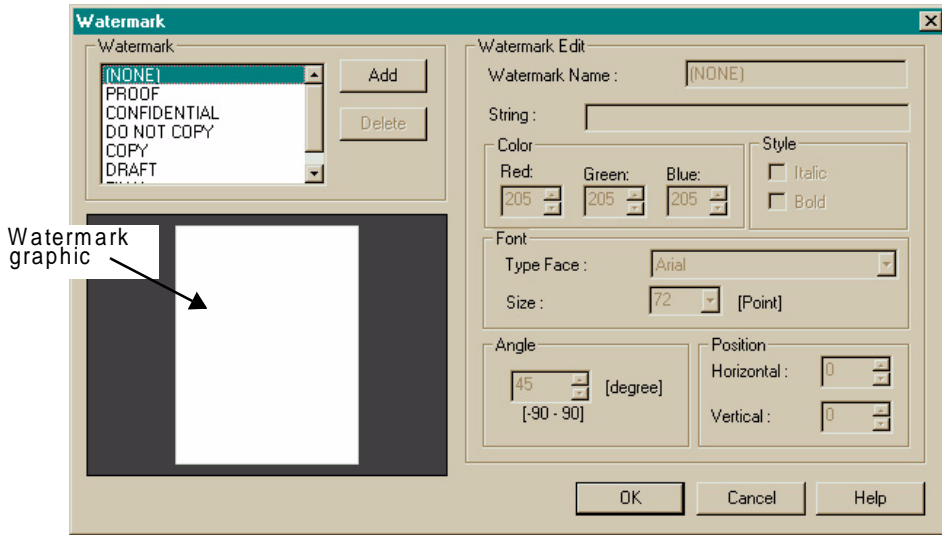
In Background

Purpose	Gives you the choice to have the watermark superimposed over the text or the text superimposed over the watermark.
Choices	Enabled (selected) —The document text is superimposed over the watermark. Disabled —The watermark is superimposed over the document text.
Default	Enabled
Notes	This option is unavailable (grayed-out) until a watermark is selected.



Edit Watermark Button

Selecting this button opens the Watermark window, where you can add, delete, or modify watermarks to be printed on your media.



Editing an Existing Watermark

1 Select the watermark you want to edit from the Watermark list.

When you select a watermark, it displays in the watermark graphic, and the watermark configuration details appear in the Watermark Edit fields located on the right side of the window.

2 Make changes to the settings in each option as needed.

» **Note:** See “Configuring Watermark Edit Options” on page 2-19 for a description of Watermark Edit options.

3 Choose OK to save your changes and close the Watermark window or choose Cancel to disregard your changes.

» **Note:** If you choose another watermark from the list before selecting the OK button, any changes that were entered for the initial watermark selected will be lost.



Adding a New Watermark

1 Choose the Add button.

When the Add button is selected the Watermark Edit fields will be filled by default values. You may choose to accept or change any of the default option values.

2 Modify the settings for each Watermark Edit option as needed.

» **Note:** See “Configuring Watermark Edit Options” on page 2-19 for a description of Watermark Edit options.

3 Choose OK to save your changes and close the Watermark window or choose Cancel to disregard your changes.

Deleting a Watermark

1 Select the watermark that you want to remove from the Watermark list.

2 Choose Delete.

The selected watermark disappears from the Watermark list.

3 Repeat steps 1 and 2 for each watermark that you want to remove.

4 Choose OK to save your changes and close the Watermark window or choose Cancel to disregard your changes.

Configuring Watermark Edit Options

The following configuration settings are available for watermark options located on the right-half of the Watermark window:

- **Watermark Name:** The name that identifies the watermark in the Watermark list.
- **String:** The watermark text that appears on the printed media.
- **Color:** Either type or use the scroll buttons on this control to adjust the hue of the watermark string. There is an adjustment control for red, blue and green.
- **Style:** Gives you optional choices of bold and italic text for your watermark.
- **Font:** Allows you to specify the font and font size for your watermark. You may choose from any of the fonts installed on your computer. Changes to the font and/or font size are reflected in the watermark graphic.



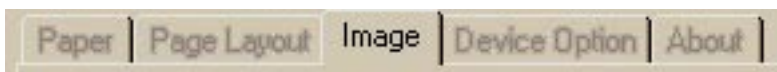
- **Angle:** This option allows you to set the angle of the watermark on your media. You may select any angle between -90 and 90 degrees. Changes to the angle setting are reflected in the watermark graphic.
- **Position:** Use the horizontal and vertical controls to adjust the position of the watermark on the media. Changes to the position setting are reflected in the watermark graphic.

Watermark Graphic

The Watermark Graphic is located on the lower-left side of the Watermark window. The graphic shows the media in the selected print orientation with the currently selected watermark. Changes to the Watermark Edit option settings are represented by changes to the appearance of the graphic.

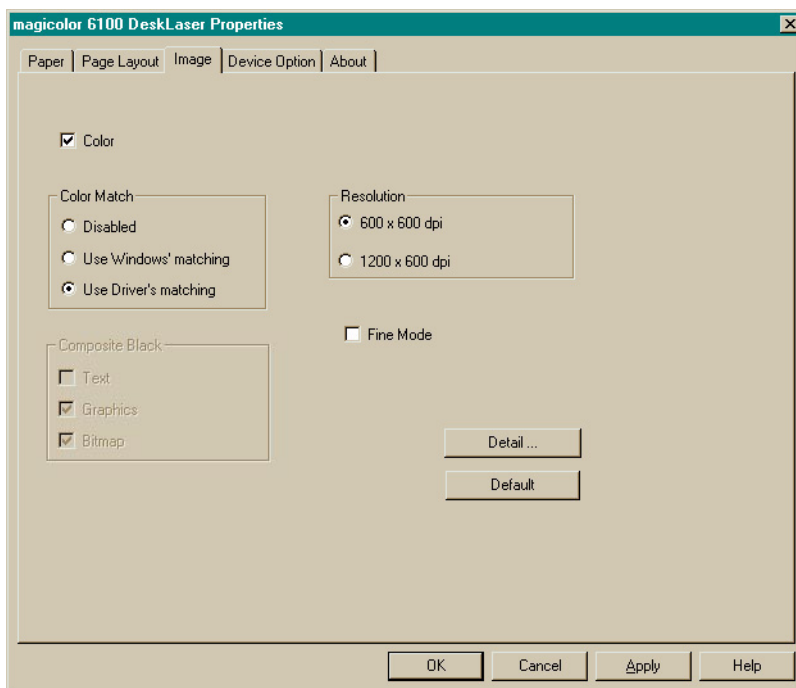
Default Button

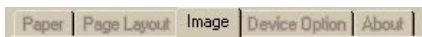
The Default button on the Page Layout tab allows you to restore the options on this tab to their default settings.



Configuring Image Options

The Image tab allows you to provide settings for color selection, color matching, document type, composite black, and resolution.





Color

Purpose	Selects color or monochrome printing.
Choices	Enabled (selected) —Full color (cyan, magenta, yellow, and black) Disabled —Monochrome (black only)
Default	Enabled (selected)
Notes	<p>The Disabled setting is designed only for text and grayscale graphics.</p> <p>If Color is disabled, the Composite Black settings will not be available (grayed-out).</p>

Color Match

Purpose	Selects the method for color matching.
Choices	Disabled —No color matching is applied by the printer driver. Use Windows' matching —Applies the color matching provided by ICM-based applications (for example, PhotoShop and CorelDRAW). Use Driver's matching —Uses the driver's ICC color profile files to apply color matching to bitmap objects. The ICC profile files are located in the C:\WINDOWS\SYSTEM\COLOR directory: <ul style="list-style-type: none"> ■ DL61006.ICM (600x600 resolution) ■ DL610012.ICM (1200x600 resolution)
Default	Use Driver's matching.

Composite Black

Purpose	Sets each of the three types of rendered objects (Text, Graphics, and Bitmap objects) to print in composite black (using a combination of cyan, magenta, and yellow toner), or true black (black toner only).
Choices	Enabled (checked) - will print in composite black Disabled (not checked) - will print using true black
Default	Text—Disabled, will print using true black Graphics—Enabled, will print in composite black Bitmap—Enabled, will print in composite black

Resolution

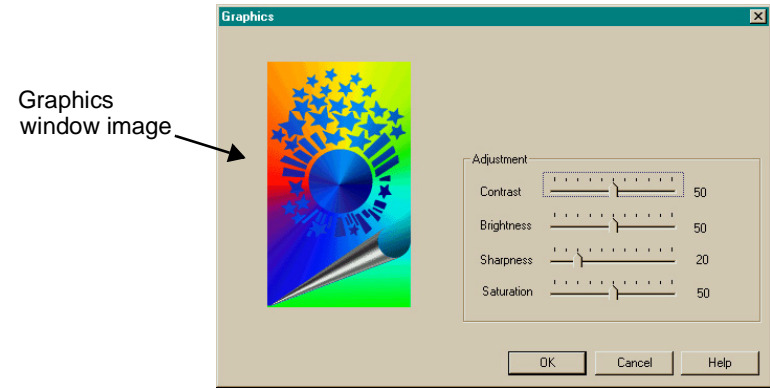
Purpose	Selects print resolution to use.
Choices	600 x 600 dots per inch 1200 x 600 dots per inch
Default	600 x 600 dots per inch

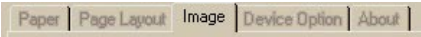
Fine Mode

Purpose	Used to enable or disable fine mode.
Choices	Enabled (selected) —Turns fine mode on. Disabled —Turns fine mode off.
Default	Disabled
Notes	Setting the print quality to Fine will reduce the printing speed by as much as 50 percent. The media feed rate is reduced to allow media to pass through the image transfer process before the next sheet is fed into the media path. This setting reduces printer chassis vibration that can occur during the imaging process to its minimum level.

Detail Button

The Detail Button opens the Graphics window, where you can make adjustments to contrast, brightness, saturation, and sharpness.





Brightness and Contrast Adjustments

Purpose	Allow you to customize the brightness (lightness and darkness) and contrast of an image. Brightness —Increase for a lighter print; decrease for darker. Contrast —Increase for higher contrast print; decrease for lower contrast.
Choices	0%—100%
Default	The center setting (50%) on each slider bar.
Notes	The settings on the slider bars can be changed using keyboard arrow keys.

Saturation and Sharpness Adjustments

Purpose	Allow you to customize the color saturation and sharpness of an image.
Choices	0%—100%
Default	Saturation: 20% Sharpness: 50%
Notes	The settings on the slider bars can be changed using keyboard arrow keys.

Graphics Window Image

The image located on the left side of the Graphics window will change in appearance as adjustments are made.

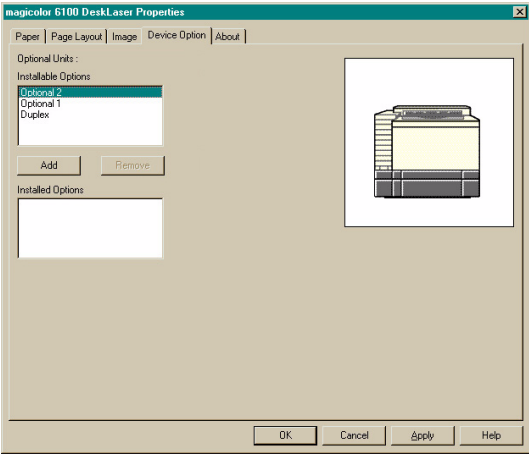
Default Button

The Default button on the Image tab allows you to restore the options on this tab to their default settings.



Configuring Device Options

The Device Option tab allows you to identify which options have been installed on your printer.



Installable Options, Installed Option Lists, and Options Graphic

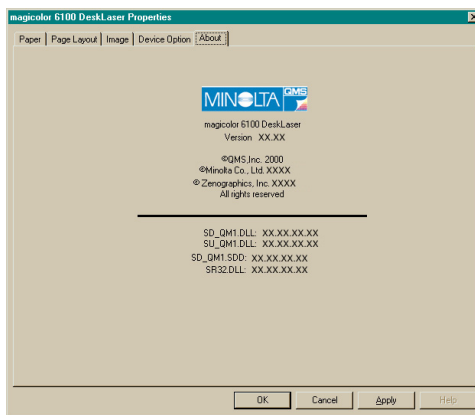
The Installable Options list displays all printer options that are available for your printer. The Installed Options list displays the current configuration that has been selected. These settings are represented by changes in the Options Graphic.

Adding an Option	Removing an Option
<div><div>1 Select the option you want to add from the Installable Options list.</div><div>2 Choose Add.</div><div>The option you selected now appears in the Installed Option list and in the Options Graphic.</div></div>	<div><div>1 Select the option you want to remove from the Installed Options list.</div><div>2 Choose Remove.</div><div>The option you selected now appears in the Installable Option list and is removed from the Options Graphic.</div></div>



Information on the About Tab

The About tab contains the version information for your printer driver and associated files.



Sharing the Printer

The magicolor 6100 DeskLaser may be shared via two communication protocols:

■ Ethernet

Refer to your Windows online help for information about printer sharing. Users who intend to print over a network using TCP/IP need to install the Crown Print Monitor. See “J. Plug and Play Printer Driver Installation,” in the *magicolor 6100 DeskLaser Installation Guide* for installation instructions. If you need to update or replace the Crown Print Monitor, see “Updating the Printer Driver/Monitor,” in chapter 4, “Advanced Printer Operations.”

■ Parallel

Refer to your Windows online help for information on sharing printers and files.

Using the Crown Print Monitor

The Crown Print Monitor (CROWNMON) for Windows is designed specifically for MINOLTA-QMS printers using TCP/IP protocol to transport print jobs and Print Manager to access printer status information.

The Print Monitor's Print Spooler (both workstation and server versions) controls the printing environment for both local and remote print jobs submitted through shared resources via TCP/IP. The Print Spooler "monitors" or "despoolers" are configured to service print jobs in a particular queue.

Components

■ Status component

This component obtains information from the printer, such as print job "go/nogo" and error or warning conditions. Status information displays in Print Manager through the print queue status dialog box. Status information comes from either the Windows Print Spooler, the Crown Print Monitor, or the printer, depending on where the job is in the printing process. See chapter 6, "Printer Jams and Troubleshooting," for more information on status messages.

■ Send component

» **Note:** *The Crown Print Monitor uses TCP/IP socket 35 for high-performance data transfer.*

This component transports print jobs to a specific MINOLTA-QMS print device. When a job is sent to a print device by the Crown Print Monitor, it utilizes all allocated Windows operating system resources to transport the job. If a connection is broken while a job is being transported, the monitor gives control back to the Print Monitor Print Spooler. Any job sent to the printer while it is recovering from the break in communication is flushed from the Windows print queue.

■ Configuration component

This component configures the port name, Internet address, time delays, and problem sound alert. It consists of the Add MINOLTA-QMS Port and Configure MINOLTA-QMS Port dialog boxes. All configuration changes made via this component are automatically recorded in the Windows system registry.

Viewing the Crown Print Monitor

- 1 From the Start menu, choose Settings.
- 2 From the Settings menu, choose Printers.
- 3 Double-click the *magicolor* 6100 DeskLaser printer icon.

◆ **Caution:** *When printing, do not cancel a print job in the Crown Print Monitor while the job is paused.*

Whenever a print job is sent to that port, its status is reported in a status window. The following table explains the status window field names:

Field Name	Explanation
Status	The current state of the print job in process. A print job either proceeds in a normal error-free state or it is in an error state. Error states can be nonvolatile like PAPER OUT or PAPER JAM or volatile like the inability to connect to a target printer (this state is displayed as Printer Not Responding).
Document Name	The document's title (it may also be the filename). Remote Downlevel Document displays when the client workstation, spooling jobs to an NT server, does not transmit complete job information. See your Microsoft Windows NT documentation for more information on this message.
Owner	The document owner.
Printed at	The time the print job is submitted to the NT Print Spooler.
Pages	The number of pages in the document.
Size	The document size.
Priority	The document priority in the queue. Range of Priorities is 1–99.

What's Next?

See chapter 3, "Everyday Operations and Printer Care," for a description of typical printer use and user maintenance procedures.



3

Everyday Operations and Printer Care

In This Chapter . . .

- “Media Sizes” on page 3-3
 - “Loading the Media Cassette” on page 3-4
 - “Using Media Other Than Paper” on page 3-7
 - “Imageable Areas” on page 3-14
 - “Using Toner Cartridges” on page 3-17
 - “Replacing a Toner Cartridge” on page 3-19
 - “Replacing the OPC Belt Cartridge” on page 3-21
 - “Replacing the Fuser Oil Bottle” on page 3-24
-

- "Replacing the Cleaning Roller" on page 3-25
- "Replacing the Waste Toner Bottle" on page 3-27
- "Replacing the Ozone Filter" on page 3-28
- "Handling the Printer" on page 3-28
- "Cleaning the Printer" on page 3-30
- "Maintenance Schedule" on page 3-39

Introduction

This chapter covers basic printer operation, such as loading paper, transparencies, labels, and envelopes; and how to replace a toner cartridge, the OPC belt cartridge, the fuser oil bottle, the cleaning roller, and the waste toner pack.

Media Sizes

The *magicolor* 6100 DeskLaser prints on a wide variety of media sizes. However, the input source/location varies.

Media	Media Size		Input Source/Location*
	Inches	Millimeters	
A3	11.7x16.5	297.0x420.0	U or L
A4	8.3x11.7	210.0x297.0	U or L or A
A4 Transparency (OHP)	8.3x11.7	210.0x297.0	U or A
B4 (JIS)	10.1x14.3	257.0x364.0	U or L
B5 (ISO)	6.9x9.8	176.0x250.0	U
B5 (JIS)	7.2x10.1	182.0x257.0	U or A
Com 10 Envelope	4.1x9.5	104.1x241.3	U or A (using envelope adaptor)
DL Envelope	4.3x8.7	109.2x221.0	U or A (using envelope adaptor)
Executive	7.3x10.5	185.4x266.7	U or A
Legal	8.5x14.0	215.9x355.6	U or L
Letter	8.5x11.0	215.9x279.4	U or L or A
Letter-Size Transparency (OHP)	8.5x11	215.9x279.4	U or A
Ledger	11x17	279.4x431.8	U or L
Oversize	13x19	330.2x482.6	U

*
U = Upper (Standard) cassette (250-sheet)
A = Upper (Letter/A4) cassette (250-sheet)
L = Lower (optional) cassette (500-sheet)

Loading the Media Cassette

This section discusses loading the media cassette with paper. If you're using another type of media, refer to "Using Media Other Than Paper" on page 3-7 for information.

Paper Specifications

Input	Cassette	Universal or optional Letter/A4
	Capacity	250 sheets of 20 lb bond (75 g/m ²) paper; capacity for other weights varies accordingly
Type	<ul style="list-style-type: none">■ Any standard or recycled office paper suitable for plain-paper laser printers, such as<ul style="list-style-type: none">– Hammermill Laser Print■ Letterhead/memo paper	
Weight	■ Plain paper, 16–24 lb bond (60–90 g/m ²), thick stock 24–43 lb (90–163 g/m ²)	
Print Mode	■ Automatic (Plain Paper)	
Duplexing	■ Duplexing is supported only on plain paper and limited thick stock. Supported up to 28 lb (105 g/m ²). See "Duplex (2-Sided) Printing" in chapter 4, "Advanced Printer Operations."	
Notes	<p>We do not recommend using perforated or prepunched paper.</p> <p>You should test any stock thicker than 24 lb (90 g/m²) to ensure that its performance is acceptable.</p>	

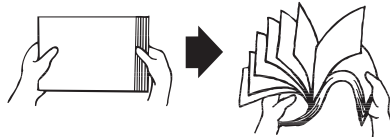
Prepare the Paper

- 1 **Take a stack of about 250 sheets (½ ream).**

» **Note:** *Don't unwrap the paper above the printer as this might cause paper particles to fall into the printer.*

- 2 **Holding the stack with one hand, fan the paper with the other.**

This gets air through the sheets and prevents static buildup.



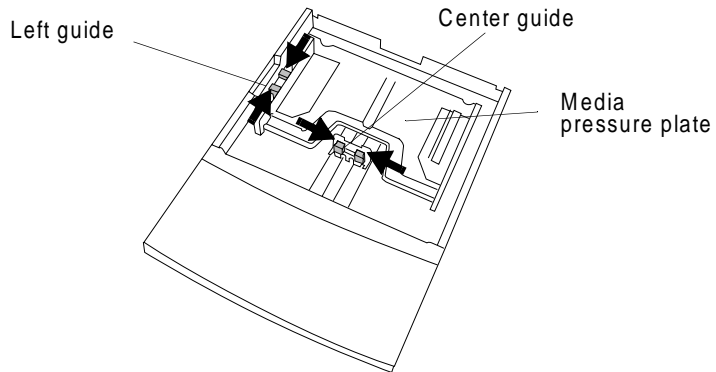
- 3 **Take off the top and bottom sheets.**

Residual glue buildup on these sheets may cause media jams.

Load the Cassette

- 1 Remove the media cassette from the printer.
- 2 Adjust the media guides to fit the size paper you're loading.

Squeeze the retainers at the ends of the left guide and/or the center guide, move the guide to the appropriate location (media sizes are listed on the cassette), and release the retainers.

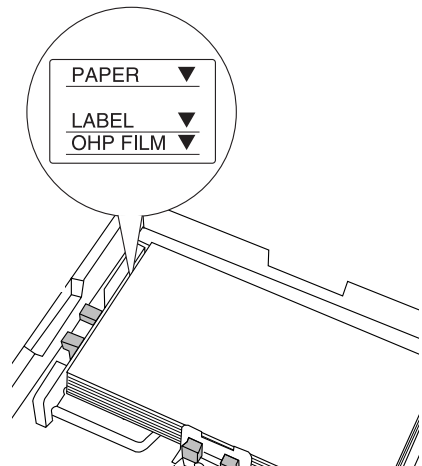


- 3 Push the media pressure plate down to lock it in position.
- 4 Load the paper.

A fill limit mark is provided on the inside left side of the cassette. The media cassette holds 250 sheets of 20 lb bond (75 g/m²) paper. (Paper is packed in reams of 500 sheets.) Do not overfill the cassette.

The printing side of the paper should face up. An arrow on the paper package label indicates the face-up side of the paper.

- 5 Slide the media cassette back into the printer.



Using Letterhead and Memo Media

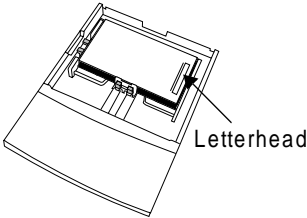
Formatting	Format letterhead or memo data within your application. Try printing your data on a plain sheet of paper first to check placement.	
Input	Cassette	Universal or Letter/A4
	Capacity	Up to 250 sheets, depending on the thickness of the media
Type	Refer to “Paper Specifications” on page 3-4.	
Weight	Refer to “Paper Specifications” on page 3-4.	
Print Mode	Automatic	
Notes	Check your application documentation for other information about printing on letterhead and memo media.	

Loading and Printing Letterhead and Memo Media

- 1 In the printer driver (Paper tab, Media Type option), select Automatic.
- 2 Remove the media cassette from the printer (and remove any media in the cassette).
- 3 Load the new media.

» **Note:** If you are using the standard universal cassette and are printing simplex (one-side per sheet), load the media printing-side up with the top of the media (the letterhead or memo information) on the right side of the cassette. When printing duplex (both sides of sheet) from the standard universal cassette, load the media printing-side down with the top of the media on the right side of the cassette.

Standard universal cassette



If you're using the optional Letter/A4 cassette and are printing simplex, load the media printing-side up with the top of the media (the letterhead or memo information) toward the back of the cassette. If you want to print duplex (both sides per sheet) from the Letter/A4 cassette, load the media printing-side down with the top of the media toward the back of the cassette.

- 4 Slide the media cassette back into the printer.

Using Media Other Than Paper

- ◆ **Caution:** *Although your printer was designed for occasional printing on a wide range of media types, it is not intended to print exclusively on a single media type except plain paper. Continuous printing on media other than plain paper (such as envelopes, glossy stock, labels, thick stock, transfer media, or transparencies) may adversely affect print quality or reduce engine life.*
- » **Note:** *For media other than standard plain paper or transparencies, the driver (Paper tab, Media Type option) needs to be selected to tell the printer that thick stock is loaded.*
- » **Note:** *Duplexing is only supported on plain paper and limited thick stock.*

Using Envelopes

Formatting	Your printer receives the instructions to print on envelopes from your application. <ul style="list-style-type: none">■ Print on the front side only. Some parts of the envelope consist of three layers of paper—the front, back, and flap. Anything printed in these layered regions may be lost or faded.■ See your application documentation for specific information on printing envelopes.	
Input	Cassette	Envelope adaptor installed in Universal or Letter/A4
	Location	Standard upper media cassette only
	Capacity	Up to 15, depending on the thickness of the envelopes
Type	Use common office envelopes with diagonal joints, sharp folds and edges, and ordinary gummed flaps, such as <ul style="list-style-type: none">– Envelope Com 10: Columbian Recycled COR02– International DL: Auto Fil #01914	
Print Mode	Thick Stock	
Notes	<ul style="list-style-type: none">■ Print envelopes from the envelope adaptor installed in the upper media cassette only.■ Use envelopes approved for laser printing.■ Print <i>only</i> on the address side of the envelope.■ Envelopes should be dry. Do not preseat envelopes.	

Loading and Printing Envelopes

- 1 In the printer driver (Paper tab, Media Type option), select Thick Stock.
- 2 Place the envelopes on a flat surface, and flatten them by pressing down the corners.
- 3 Flex the envelope stack (including the edges) to remove any stiffness.
- 4 Correct any bent corners, and then tap the envelopes on a flat surface to align them.

- 5 Remove the upper media cassette from the printer (and remove any media in the cassette).

The envelope adapter can be installed only in the upper media cassette.

- 6 Install the envelope adapter onto the cassette as shown.
- 7 Adjust the media guides to the length and width of the envelopes.

» **Note:** Make sure the guides are snug enough to keep the envelopes straight, but not so tight that they buckle the envelopes.

- 8 Place the envelope stack into the cassette with the printing-side up.

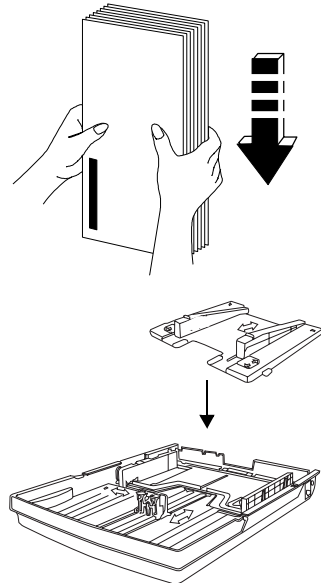
» **Note:** Check your application documentation to determine if the flap should be placed on the left or on the right. You can also print a single envelope to check the orientation before printing multiple copies.

- 9 Slide the media cassette back into the printer.

The media cassette must be located in the upper position, not in the optional lower input feeder.

- 10 Open the flap of each envelope immediately (before it cools) after the envelope is delivered to the output tray.

» **Note:** Because the envelopes pass through heated rollers, the gummed area on the flaps may seal. Using envelopes with emulsion-based glue avoids this problem.



Using Glossy Stock

Formatting	Format the information to be printed on the glossy (book) stock within your application. Try printing your data on a plain sheet of paper first to check placement.	
Input	Cassette	Standard upper media cassette only
	Capacity	Up to 50 sheets, depending on the thickness of the media
Weight	24–42 lb (90–157 g/m²)	
Print Mode	Thick Stock	
Note	The printer doesn't support duplex printing on glossy stock.	

Loading and Printing Glossy Stock

- 1 In the printer driver (Paper tab, Media Type option), select Thick Stock.
- 2 Remove the upper media cassette from the printer (and remove any media in the cassette).
- 3 Load the new media.
- 4 Slide the upper media cassette back into the printer.

Using Labels

Formatting	Format label data within your application. Try printing your data on a plain sheet of paper first to check placement.	
Input	Cassette	Standard upper cassette only
	Capacity	Up to 50 sheets, depending on the thickness of the labels
Type	Use only labels recommended for laser printers, such as Avery 5260.	
Weight	24–42 lb (90–157 g/m ²)	
Print Mode	Thick Stock	
Notes	<ul style="list-style-type: none">■ Adhesive label stock in sizes letter or A4.■ A label consists of a face sheet (the printing surface), adhesive, and a carrier sheet<ul style="list-style-type: none">— The face sheet must follow to the plain paper specification listed on “Paper Specifications” on page 3-4.— The face sheet surface must cover the entire carrier sheet, and no adhesive should come through on the surface. Exposed adhesives may stick to the transfer drum or the fixing roller, causing labels to peel off and media jams to occur.— The adhesive and carrier sheet must withstand the fusing temperature (392° F/200° C).■ Check your application documentation for other information on printing labels.	

Loading and Printing Labels

- 1 In the printer driver (Paper tab, Media Type option), select **Thick Stock**.
- 2 Remove the upper media cassette from the printer (and remove any media in the cassette).
- 3 Load the new media.
 - » **Note:** If your label stock has a top-of-page, place the top-of-page toward the right side of the cassette.
- 4 Slide the upper media cassette back into the printer.
- 5 In the printer driver (Paper tab, Media Type option), select **Thick Stock**.

Using Thick Stock

Formatting	Format the information to be printed on the thick stock within your application. Try printing your data on a plain sheet of paper first to check placement.	
Input	Cassette	Standard upper media cassette only
	Capacity	Up to 50 sheets, depending on the thickness of the media
Type	For information about thick stock media recommended for your printer, refer to the magicolor 6100 Answer Base at www.minolta-minolta-qms.com/support/ (click on Answer Base or the sun icon).	
Weight	Simplex: 24 lb (90 g/m ²) to 43 lb (163 g/m ²)	Duplex: 24 lb (90 g/m ²) to 28 lb (105 g/m ²)
Print Mode	Thick Stock	
Notes	You should test the number of sheets of thick stock a media cassette can hold to ensure that its performance is acceptable. Do not exceed the fill level on the inside left side of the cassette.	

- 1 In the printer driver (Paper tab, Media Type option), select Thick Stock.
- 2 Remove the upper media cassette from the printer (and remove any media in the cassette).

◆ **Caution:** Do not mix thick stock with any other media in the same cassette, as this will cause printer jamming.

- 3 Load the new media.
- 4 Slide the upper media cassette back into the printer.

Using Transfer Media

Formatting	Format the information to be printed on the transfer media within your application. Try printing your data on a plain sheet of paper first to check placement.	
Input	Cassette	Standard upper media cassette
	Capacity	Up to 50 sheets, depending on the thickness of the transfer media.

Using Media Other Than Paper

Type	For information about transfer media recommended for your printer, refer to the magicolor 6100 Answer Base at www.minolta-qms.com/support/ (click on Answer Base or the sun icon).
Weight	Do not exceed the limits for thick stock, up to 43 lb (163 g/m ²).
Print Mode	Thick Stock

Loading and Printing Transfer Media

- 1 In the printer driver (**Paper tab, Media Type option**), select **Thick Stock**.
- 2 Remove the upper media cassette from the printer (and remove any media in the cassette).
- 3 Load the new media.
- 4 Reinsert the upper media cassette in the printer.

Using Transparencies

Formatting	Format the information to be printed on the transparencies within your application. Try printing your data on a plain sheet of paper first to check placement.	
Input	Cassette	Standard upper media cassette only
	Capacity	Up to 50 sheets, depending on the thickness of the transparencies » Note: <i>If you have problems feeding 50 sheets, try loading only 5–10 sheets at a time. Loading a large number of transparencies at a time may cause static buildup, thus causing feeding problems.</i>
Type	<ul style="list-style-type: none">■ Use any transparencies (also known as OHP film) that meet normal photocopier standards and that can withstand the fusing temperature (392° F/200° C). We recommend<ul style="list-style-type: none">— Xerox 3R5765— 3M CG3710	
Weight	24–41.75 lb (90–157 g/m ²)	
Print Mode	Automatic	

Notes	<ul style="list-style-type: none">■ Xerox 3R5765 is placed in cassette as long-edge fed with non-striped edge first and striped side down.■ 3M CG3710 is placed in cassette as short-edge fed with non-striped edge first and striped side down.■ Transparencies fed short-edge generally provide better print quality than those fed long-edge.■ Keep the media path clean. Transparencies are especially sensitive to a dirty media path. If there are shadows on either the top or the bottom of the sheets, see “Cleaning the Printer” on page 3-30 for instructions on how to clean the printer.■ Check your application documentation for other information about printing on transparencies.
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Loading and Printing Transparencies

- 1 In the printer driver (Paper tab, Media Type option), select Automatic.
- 2 Remove the upper media cassette from the printer (and remove any media in the cassette).

◆ **Caution:** *Do not leave paper in the cassette, or the printer will not automatically sense that transparencies are present.*

- 3 Load the new media.
- 4 Slide the upper media cassette back into the printer.

Imageable Areas

Working Within the Imageable Area

The imageable area for media sizes except oversize and envelopes is the page size minus 0.197" (5 mm) from the top, left, and right edges. See the diagram on page 3-15 for standard plain paper. See the diagram on page 3-16 for glossy stock, label, thick stock, transfer media, and transparency printable areas.

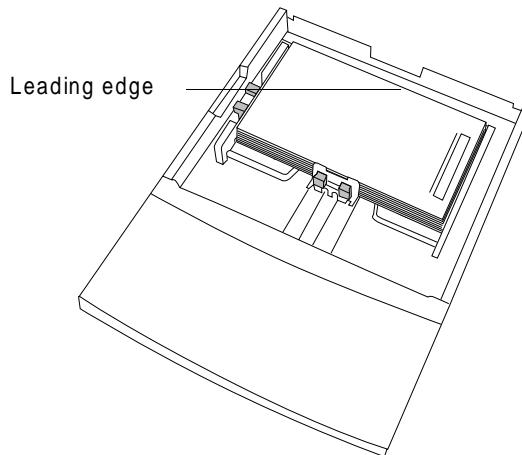
For printable areas on envelopes, see “Envelopes” on page 3-17.

- » **Note:** *The nonguaranteed print areas are areas on which you can print, but image quality in these areas may be less than perfect.*

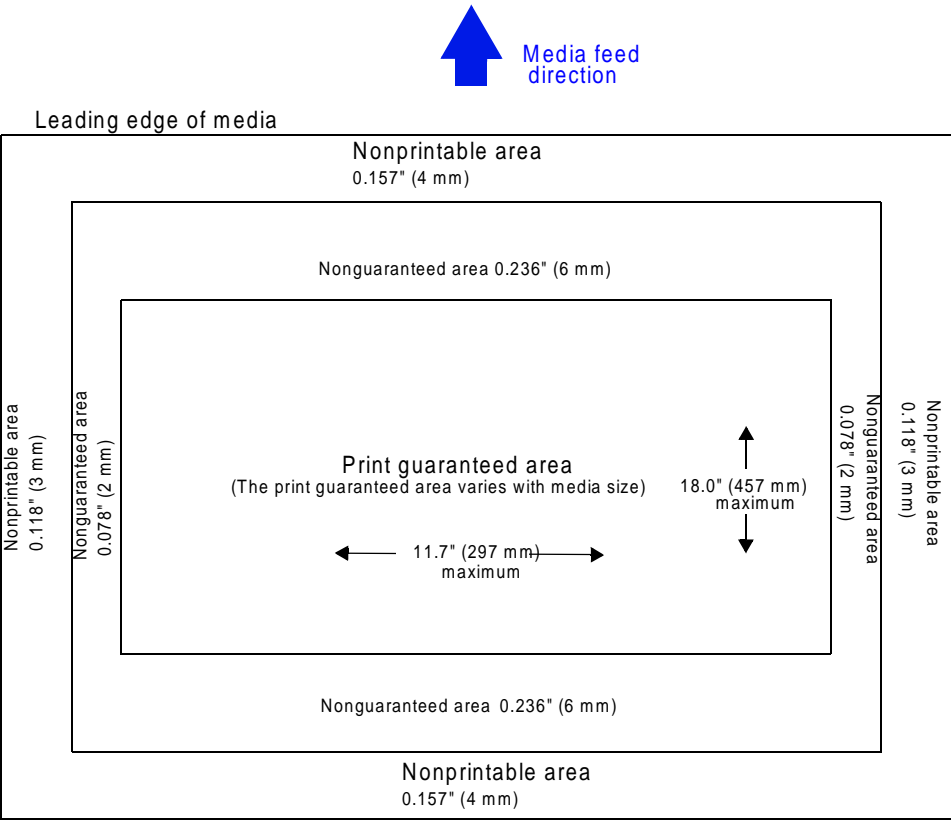
Duplexing and Imageable Area

The guaranteed imageable area is reduced by an additional 0.08" (2 mm) on the leading edge of the front side of a duplexed page.

- » **Note:** *Since some media sizes can be fed into the printer either short- or long-edge first, the “leading edge” isn’t necessarily the top of the page. Check the orientation of the media in the media cassette to determine which side is the “leading edge.”*

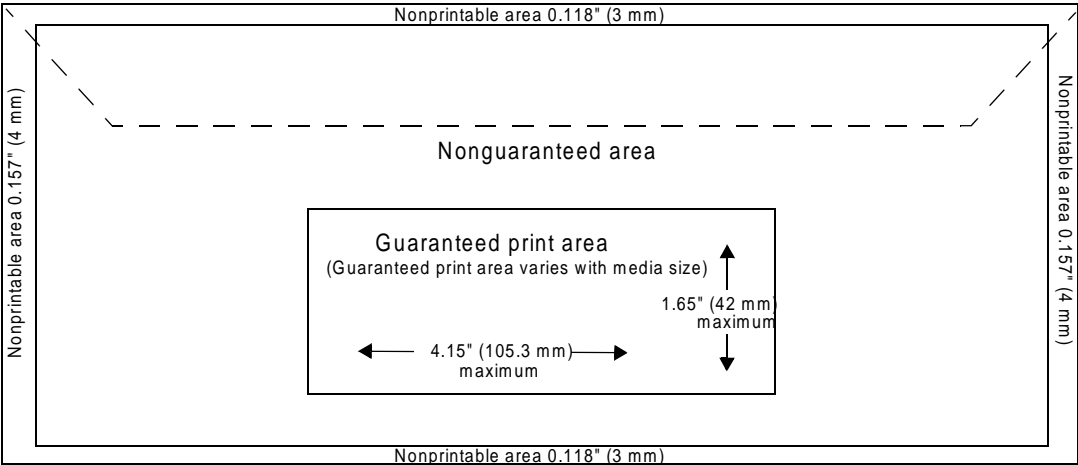


Glossy Stock, Labels, Thick Stock, Transfer Media, Transparencies



Envelopes

» **Note:** *Print orientation is determined by your application.*



Using Toner Cartridges

Characters and images are created in your laser printer through a process that applies toner (made of carbon particles) to the photosensitive belt (which functions like photographic film).

Toner Cartridge Life

A toner cartridge contains enough toner to print the following number of letter/A4-size pages:

Color	Rated life @ normal 5% page coverage
Black	14,000 pages (Replacement cartridge)/7,000 pages (Starter cartridge)
Yellow	8,500 pages (Replacement cartridge)/4,250 pages (Starter cartridge)
Magenta	8,500 pages (Replacement cartridge)/4,250 pages (Starter cartridge)
Cyan	8,500 pages (Replacement cartridge)/4,250 pages (Starter cartridge)

- » **Note:** *The toner cartridges that are shipped with the printer (Starter cartridges), will print about half as many pages as replacement cartridges.*

Consumable life is expressed in simplex letter/A4 pages (1 face). A duplex page (2 faces) is equivalent to two simplex pages.

When toner runs low in a cartridge, `x Toner Low` displays in the message window. It's your option whether to continue printing; usually, parts of the page print lighter.

When toner is low, it's sometimes helpful to take the cartridge out of the printer and redistribute the toner by gently rocking the cartridge horizontally side to side (as you do for a new cartridge) five or six times. Then reinstall the cartridge. If the `x Toner Low` message remains in the message window after you redistribute the toner, you must replace the toner cartridge.

The printer stops approximately 100 pages after detecting that toner in a cartridge is low. `x toner Empty` displays in the message window.

Refilled Toner Cartridges

Refilled toner cartridges may produce variations in toner quality and reliability and may reduce the print quality of your documents. Any damage to the printer caused by refilled toner cartridge use will not be covered by warranty.

Ordering Toner Cartridges

Choosing the right consumables for your printer will not only increase its reliability and performance, but also minimize the risk of damage. Only MINOLTA-QMS toner cartridges are designed to meet the exact specifications of your printer, guaranteeing maximum performance, efficiency, and long life.

In the US, call 1 (800) 523-2696 for information on ordering toner cartridges and other consumables. In other countries, refer to www.minolta-qms.com or the *Service & Support Guide* for the telephone number of the MINOLTA-QMS reseller nearest you.

- » **Note:** *You can also obtain supplies through Q-Shop at www.q-shop.com.*

Toner Cartridge Storage

- Keep toner cartridges in their packaging until you're ready to install them.
- Store toner cartridges in a cool, dry location away from sunlight (due to heat). The maximum storage temperature is 95° F (35° C) and the maximum storage humidity is 80% without condensation.
- Keep toner cartridges level during storage. Do not stand or store cartridge on their ends or turn upside down; the toner inside the cartridges may become caked or unequally distributed.
- Keep toner cartridges away from salty air environments and corrosive gases such as aerosols.
- Keep toner cartridges away from disk drives and floppy disks. The magnets in the cartridge can damage stored data.

Replacing a Toner Cartridge

Your printer uses four toner cartridges: black, yellow, magenta, and cyan.

1 Open the printer's front cover.

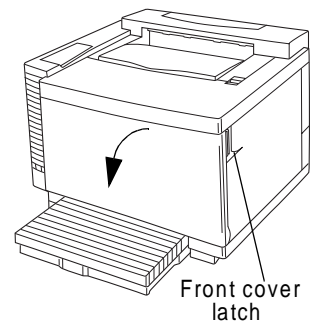
Press the front cover latch on the upper right side of the printer.

2 Remove and discard the empty toner cartridge.

◆ **Caution:** *Dispose the used toner cartridge according to your local regulations. Do not dispose of it by burning.*

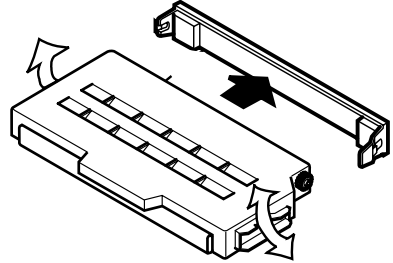
3 Remove the toner cartridge from its shipping carton.

◆ **Caution:** *Do not hold the toner cartridge vertically.*



Replacing a Toner Cartridge

- 4 Remove the protective cover.



- ◆ **Caution:** Each toner cartridge has a colored label that corresponds to a colored label to the right of the cartridge slots. Always install the toner cartridge in the slot with a label of the same color. If a toner cartridge doesn't slide in easily, don't force it.

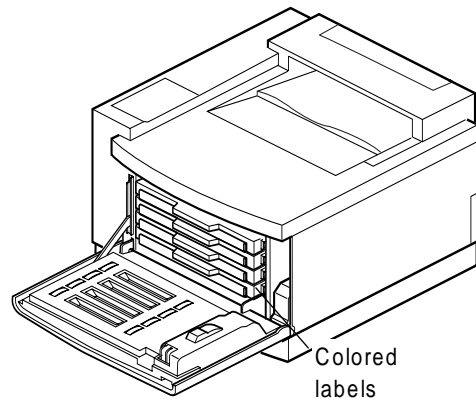
- 5 Align the toner cartridge with the cartridge guides, and gently push the cartridge into the printer.

- » **Note:** While the cartridges may appear not to be fully inserted, gently closing the front cover will guide them to their proper operating position.

- 6 Close the printer's front cover.

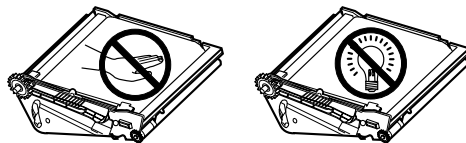
- 7 Check the status message in the message window.

If a toner alert message is displayed, use the Service/Clear care menu to remove it.



Replacing the OPC Belt Cartridge

- ◆ **Caution:** *The OPC belt is extremely sensitive to bright light and direct sunlight. Always leave it in its protective bag until you're ready to install it. Any exposure to light should be limited to less than two minutes, or permanent damage could result. If you suspect a belt is damaged due to exposure to light, put the belt in a dark place to recover. Depending on the amount of exposure, recovery may take up to two hours. Recovery time is dependent on the amount of exposure sustained, and recovery is not guaranteed.*

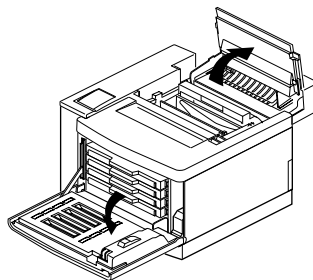
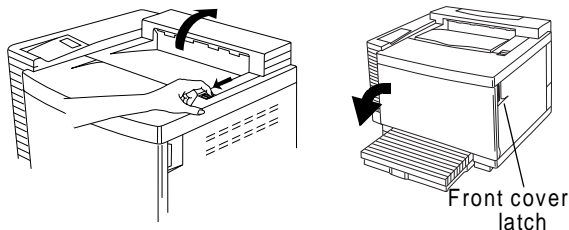


Also, handle the cartridge carefully. The belt is also extremely sensitive to hand oils and scratches, both of which reduce print quality.

- ◆ **Caution:** *If you have a duplex unit installed, make sure you have opened the duplex unit top cover before completing the following step. Forced opening of the printer's top cover first may damage the unit.*

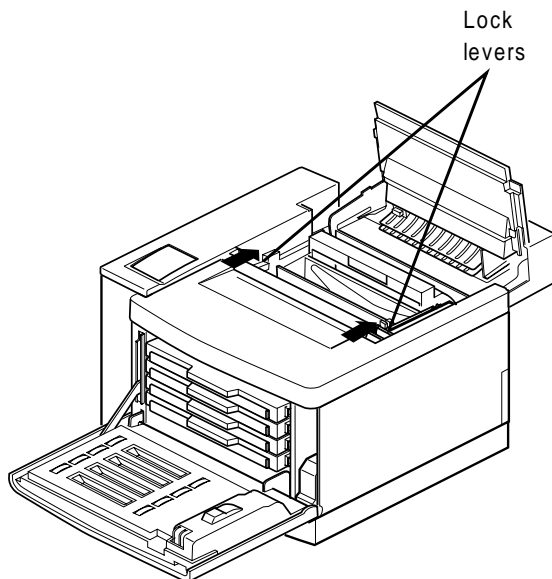
1 Open the printer's top and front covers.

- ◆ **Caution:** *Opening the front cover pulls the toner cartridges forward slightly to make room for the OPC belt cartridge. You could damage the OPC belt if you don't do this.*

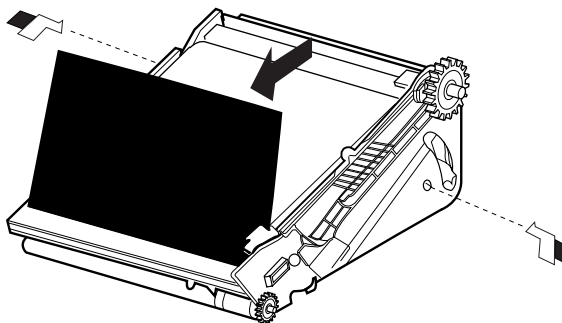


Replacing the OPC Belt Cartridge

- 2 Rotate up the two lock levers (one on each side of the OPC belt cartridge opening) to prepare the opening for the cartridge.

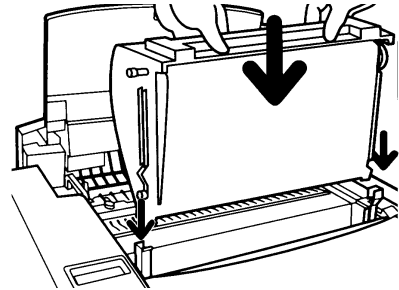


- 3 Remove the protective sheet from the cartridge, and then pull out the two orange tension-release pins (one on each side of the cartridge).

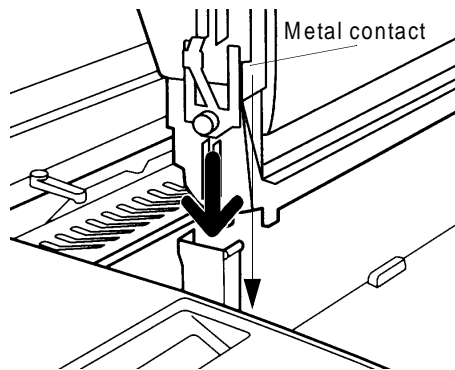


- 4 **Holding the cartridge above the printer, align the guide pins on the cartridge with the guide slots in the lock levers.**

The green surface of the cartridge faces you.



-
- ◆ **Caution:** *When lowering the cartridge into the guide slots, the metal contact on the lower left side of the cartridge should be aligned outside of the left guide slot.*
-

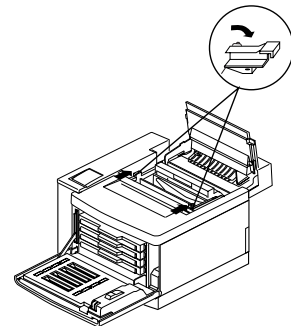


- 5 **Gently guide the cartridge into the printer.**

-
- ◆ **Caution:** *The cartridge should slide easily into the printer. Don't force it.*
-

- 6 **Rotate the two lock levers to secure the OPC belt cartridge in the printer.**
- 7 **Close the printer's front and top covers.**
- 8 **Check the status message in the message window.**

If an OPC belt cartridge alert message is displayed, use the Service/Clear care menu to remove it.

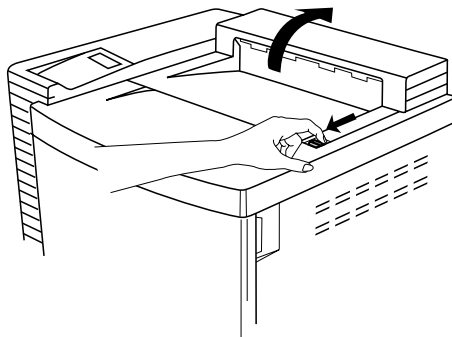


Replacing the Fuser Oil Bottle

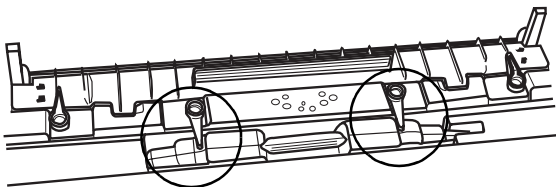
1 Turn off the printer.

◆ **Caution:** *If you have a duplex unit installed, make sure you have opened the duplex unit top cover before completing the following step. Forced opening of the printer's top cover first may damage the unit.*

2 Open the top cover of the printer.

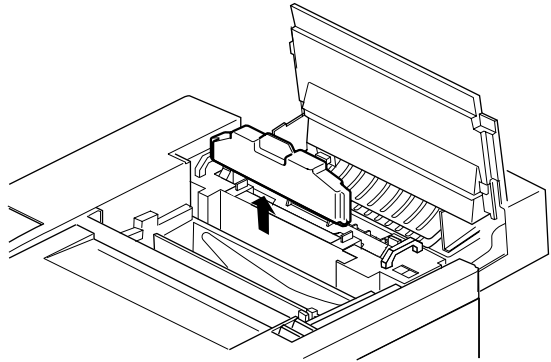


3 Open the two bottle lock levers.




- 4 Remove the empty oil bottle.
- 5 Install the new oil bottle.
- 6 Close the two bottle lock levers.
- 7 Close the top cover and turn on the printer.
- 8 Check the status message in the message window.

If a fuser oil bottle alert message is displayed, use the Service/Clear care menu to remove it.



Replacing the Cleaning Roller

 **WARNING!** *The fuser unit can become extremely hot and cause severe burns. Make sure the unit is cool before handling it.*

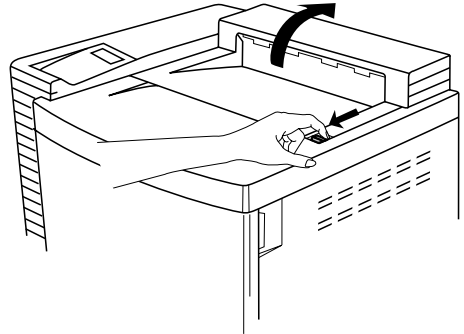
ACHTUNG! *Die Fixiereinheit kann sehr heiß werden, so daß Verbrennungsgefahr besteht. Bitte lassen Sie die Fixiereinheit einige Zeit abkühlen, bevor Sie diese berühren.*

- 1 Turn off the printer.

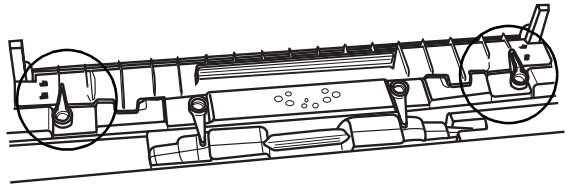
◆ **Caution:** *If you have a duplex unit installed, make sure you have opened the duplex unit top cover before completing the following step. Forced opening of the printer's top cover first may damage the unit.*

Replacing the Cleaning Roller

- 2 Open the top cover of the printer.



- 3 Open the two cleaning roller lock levers.



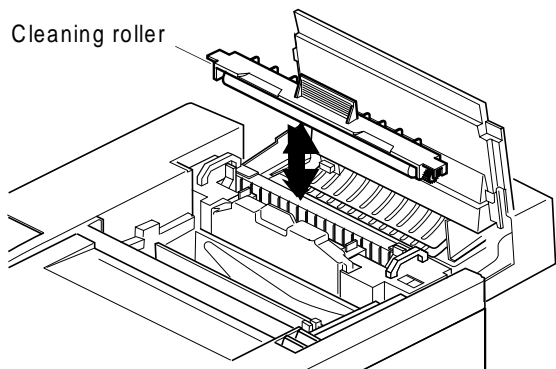
- 4 Grasp the handle of the cleaning roller and remove it.

- 5 Install the new cleaning roller.

- 6 Close the two cleaning roller lock levers.

- 7 Close the top cover and turn on the printer.

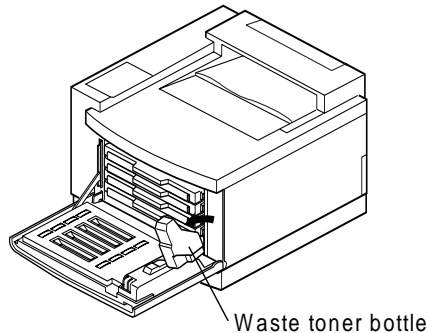
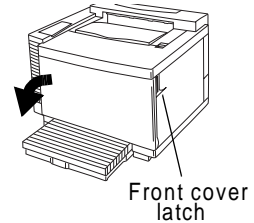
- 8 Check the status message in the message window.



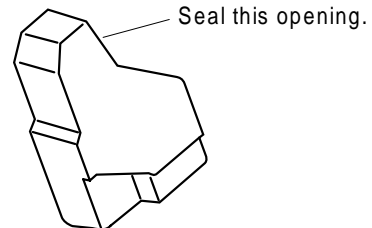
If a cleaning roller alert message is displayed, use the Service/Clear care menu to remove it.

Replacing the Waste Toner Bottle

- 1 Open the front cover.
- 2 Take out the old waste toner bottle.



- 3 Use the label on the side of the old waste toner pack to seal the opening, and then dispose of the pack in accordance with safety laws and regulations in your area.
- 4 Prepare the new waste toner bottle.
- 5 Set the new waste toner bottle in the holder and close the cover.
- 6 Check the status message in the message window.

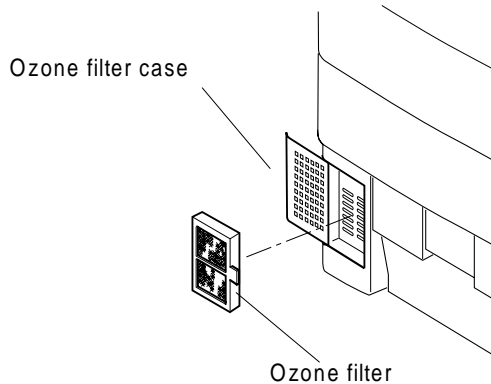


If a waste toner pack alert message is displayed, use the Service/Clear care menu to remove it.

Replacing the Ozone Filter

The ozone filter reduces exhausted ozone gas.

- 1 Remove the ozone filter case on the left rear of the printer.**
- 2 Remove the ozone filter from the case.**
- 3 Install a new ozone filter in the case.**
- 4 Reinstall the ozone filter case.**
- 5 Discard the old ozone filter.**
- 6 Check the status message in the message window.**



If an ozone filter alert message is displayed, use the Service/Clear care menu to remove it.

Handling the Printer


Handle the printer with care to preserve its life. Abuse may cause damage. Keep the following guidelines in mind:

- Do not place anything on the top of the printer.
- If you have an optional duplex unit installed, always open the duplex unit rear cover before opening the printer's top cover.
- Avoid spraying cleaning solution directly on the printer's surface; the spray could penetrate through the air vents of the printer and damage the internal circuits.
- Be careful when cleaning the inside or removing paper jams, as the fuser assembly and other internal parts become very hot. Open the printer cover, and let the interior of the printer cool before handling the inside of the printer.

- Always close the printer covers gently. Never expose the printer to vibrations.
- Do not cover the printer immediately after using it. Turn it off and wait until it cools down.
- Do not leave the printer open for any length of time, especially in well-lit places; light may damage the OPC belt cartridge.
- Do not open the printer during printing and do not tap paper stacks on the printer.
- Do not tilt, lubricate, or disassemble the printer.
- Do not touch the electrical contacts, gears, or laser beam devices. Doing so may damage the printer and cause the print quality to deteriorate.
- Keep media in the output tray at minimum level. If the media stacks too high, your printer may experience media jams and excessive media curl.
- Lift the printer from the bottom only, using the carrying grips under each side corner. Make sure at least two people are available to lift the printer when moving it. When moving the printer, keep the printer level to avoid spillage of fuser oil. See chapter 7, “Repacking the Printer,” for printer shipping instructions.
- Keep the following in mind when storing the printer for an extended period:
 - Unplug the printer.
 - Leave the OPC Belt Cartridge installed in the printer to help eliminate toner contamination.
 - Remove the toner cartridges from inside the printer. After removing the cartridges, return them to their original packaging. If the original packaging is not available, protect the toner cartridges from spilling toner.
 - Follow the procedures described in “Prepare the Fuser Unit” in chapter 7, “Repacking the Printer.”
 - See appendix B, “Technical Specifications,” for storage specifications. See chapter 7, “Repacking the Printer,” for printer shipping instructions.

Cleaning the Printer

Paper dust may accumulate inside the printer. Blurred or splotchy prints and paper jams can result from dusty printer parts. Regular cleaning takes only a few minutes and helps ensure print quality. You need to clean both the inside and outside of the printer.

 **WARNING!** *Turn off the printer, unplug the power cord, and disconnect all interface cables before cleaning.*

ACHTUNG! *Ziehen Sie den Netzstecker aus der Steckdose bevor Sie den Drucker reinigen.*

Guidelines for Cleaning Inside the Printer

- Either clean the printer before use, or allow a few minutes after unplugging it to allow the fusing unit to cool down.
- Turn off the printer, unplug the power cord, and disconnect all interface cables before cleaning inside the printer.
- Read all caution and warning labels carefully, making sure to follow any instructions contained in them. These labels are located on the inside of the printer's covers and the interior of the printer body.
- Use only dry, lint-free cotton cloths or swabs.
- If the printer has a duplex unit installed, always open the duplex unit top cover before opening the printer's top cover.
- Make sure any parts removed during cleaning are replaced before you plug in the power cord, reconnect the interface cables, and turn on the printer.

Cleaning the Transfer Unit

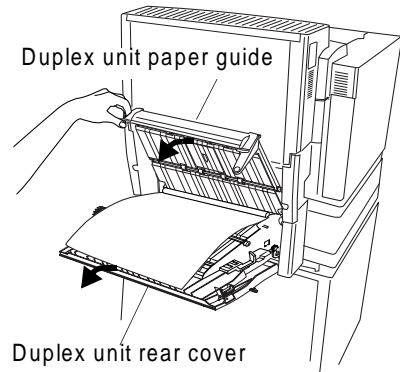
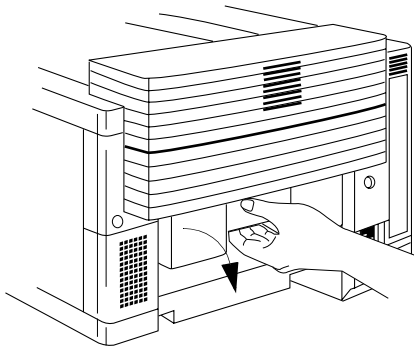
These items in the transfer unit require cleaning:

- Registration rollers
- Transfer roller

■ Paper discharge

» **Note:** A dry cotton cloth and dry cotton swab are required for these procedures.

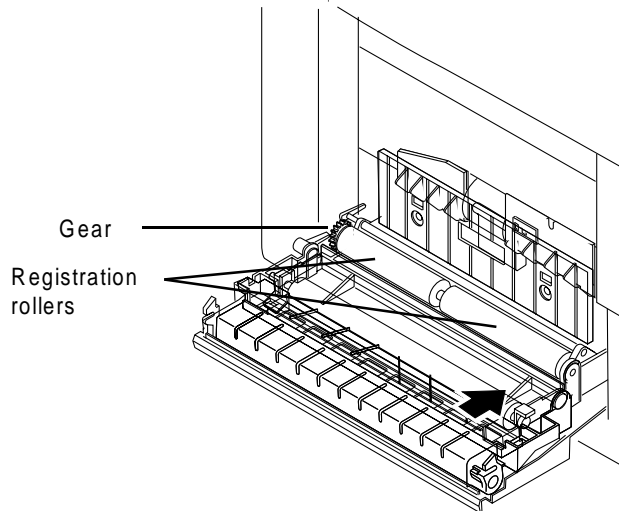
- 1 Turn off and unplug the printer.
- 2 Open the printer's rear cover.



If your printer has a duplex unit installed, you can access the printer's rear cover by opening the duplex unit rear cover and paper guide.

3 Using a dry cotton cloth, clean any paper dust and toner buildup from the registration rollers.

You can manually rotate the rollers while cleaning them by turning the gear on the left end of the roller shaft.



4 Clean the transfer roller.

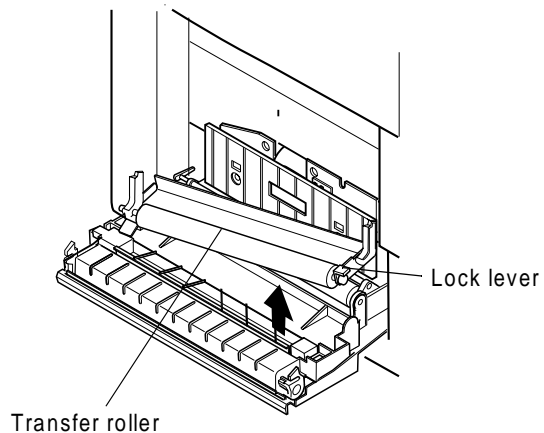
- a Remove the transfer roller unit by lifting the lock lever at the right end of the transfer roller unit until the unit is freed, and then lifting the unit out.

» **Note:** *Because you cannot see when the unit is released, it's best to lift the unit and the lock lever at the same time.*

- b Using a dry cotton cloth, clean any paper dust and toner buildup from the transfer roller.

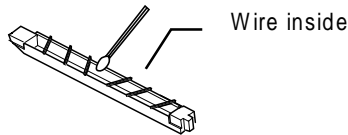
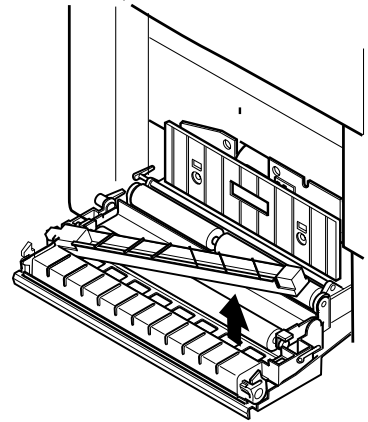
» **Note:** *Manually rotate the roller while cleaning it.*

- c Reinstall the transfer roller in the transfer unit.



5 Clean the paper discharger.

- a Remove the paper discharger by pushing it to the right and then lifting it up and out of the transfer unit. (It comes out after the tabs on the charger have cleared their retainers.)
- b Using a dry cotton cloth, clean any paper dust and toner buildup from the outside of the paper discharger.
- c Using a dry cotton swab, clean any paper dust and toner buildup from the interior of the paper discharger.
- d Using a dry cotton swab, clean the paper discharger wire.



- e Reinstall the paper discharger in the transfer unit, and then push it down and to the left to lock it in place.

6 Clean any paper dust and toner buildup found on the transfer unit itself.

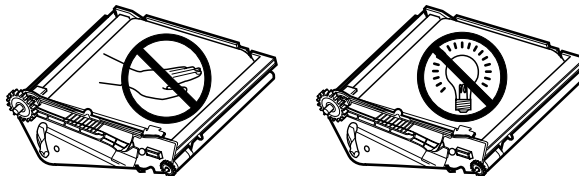
7 Close the printer's rear cover.

8 Plug in the printer, and turn it on.

- » **Note:** *In compliance with UL guidelines, "The appliance inlet is considered to be the main disconnect device."*

Cleaning the OPC Belt Cartridge

- ◆ **Caution:** *The OPC belt is extremely sensitive to touch. Always handle the cartridge so you don't touch the surface of the belt. Any body oil left on the surface of the belt will prevent toner from adhering to the belt which results in poor image quality. Also, keep the cartridge away from anything that may scratch the surface of the belt. Any scratches will show in the image produced.*



The OPC belt is also extremely sensitive to bright light and direct sunlight. Always leave it in its protective bag until you are ready to install it. Any exposure to light should be limited to two minutes. If you suspect the belt is damaged due to exposure to light, put the belt in a dark place to recover. Depending on the amount of exposure, recovery may take up to two hours. Recovery time is dependent on the amount of exposure sustained. Recovery is not guaranteed.

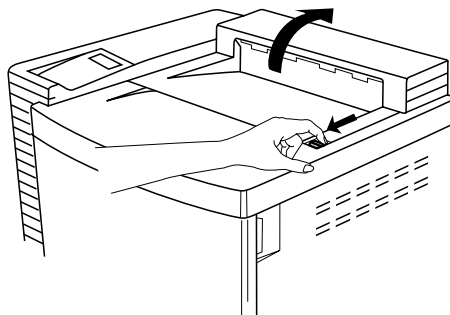
1 Turn off and unplug the printer.

- ◆ **Caution:** *If you have a duplex unit installed, make sure you have opened the duplex unit top cover before completing the following step. Forced opening of the printer's top cover first may damage the unit.*

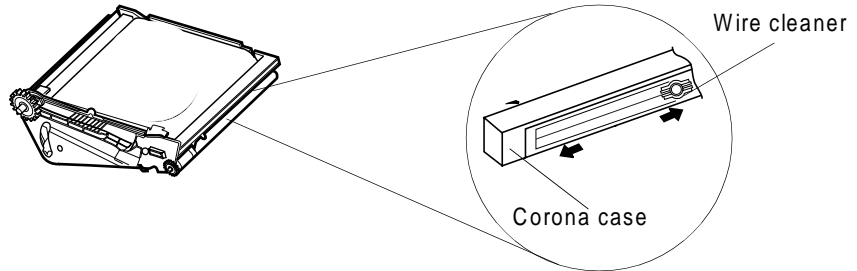
2 Open the top cover.

- » **Note:** *The illustrations for step 3 and step 4 show the printer without the duplex unit. However, the instructions are the same for all models.*

3 Open the printer's front cover, release the OPC belt cartridge lock levers, and remove the OPC belt cartridge.



- 4 Clean the corona wire using the built-in wire cleaner attached to the corona case.



While pinching the two tabs of the wire cleaner together, slide the wire cleaner to both ends of the corona case.

-
- ◆ **Caution:** *Failure to return the wire cleaner to its home position (marked by an arrow on the corona case), may degrade print quality.*
-

- 5 Reinstall the OPC belt cartridge, and secure its lock levers.
- 6 Close the printer's front and top covers.

Cleaning the Laser Lens

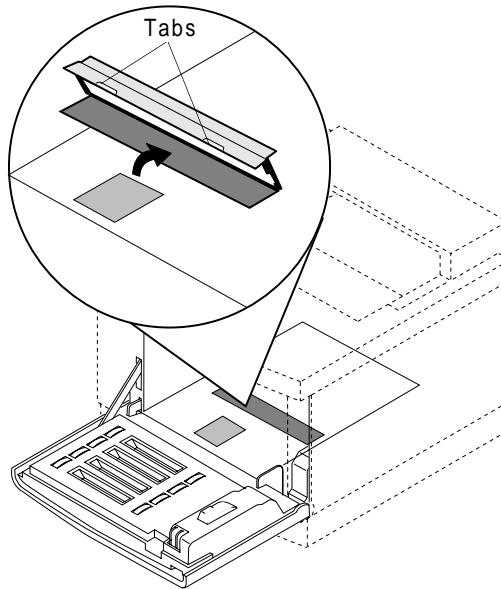
It's necessary to clean the laser lens only when you find vertical white or light-color streaking in all primary colors on your printouts.

- » **Note:** *A dry cotton cloth or dry cotton swab is required for this procedure.*

- 1 Open the printer's front cover.
- 2 Remove the four toner cartridges.

3 Open the laser lens cover.

Release the two tabs on the front edge of the lens cover and rotate the hinged lens cover toward the rear of the printer. This will allow enough access room to clean the lens without the need of parts removal.



4 Using a dry cotton cloth, wipe the lens.

5 Reinstall the laser lens cover.

The two tabs should snap back into place.

6 Reinstall the four toner cartridges.

7 Close the printer's front cover.

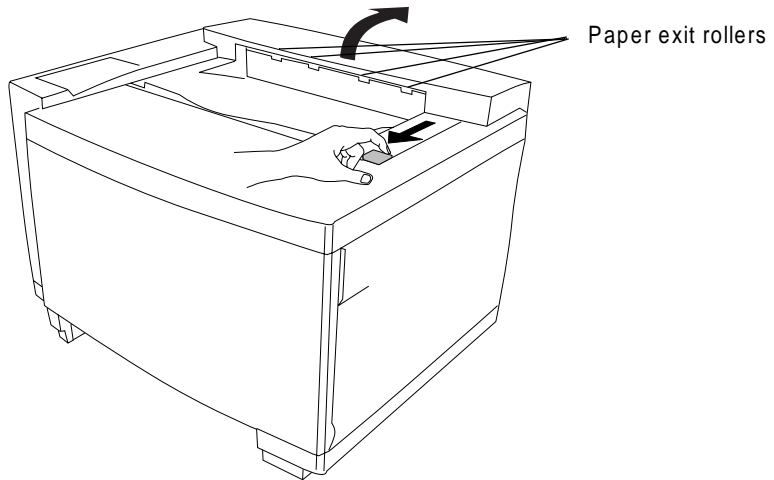
Cleaning the Paper Exit Rollers

» **Note:** A dry cotton cloth is required for this procedure.

1 Turn off and unplug the printer.


-
- ◆ **Caution:** *If you have a duplex unit installed, make sure you have opened the duplex unit top cover before completing the following step. Forced opening of the printer top cover first may damage the unit.*
-

2 Pull the latch to release the top cover, and then open the cover.



- » **Note:** *The above illustration shows the printer without the duplex unit. The cleaning instructions for models with and without the duplex unit are the same.*
- 3 Using a dry cotton cloth, clean the paper exit rollers.**
While manually rotating each paper exit roller, clean each roller.
- 4 Close the printer's top cover.**
- 5 If you have a duplex unit installed, close the duplex unit rear cover.**
- 6 Plug in the printer, and turn it on.**
- » **Note:** *In compliance with UL guidelines, "The appliance inlet is considered to be the main disconnect device."*

Cleaning the Exterior of the Printer

 **WARNING!** *Turn off the printer, unplug the power cord, and disconnect all interface cables before cleaning. Do not spill water or detergent into the printer; otherwise the printer will be damaged and an electric shock may occur.*

ACHTUNG! *Ziehen Sie den Netzstecker aus der Steckdose bevor Sie den Drucker reinigen. Verschitten Sie kein Wasser oder andere Flussigkeiten auf dem Drucker, da das Gerat sonst beschdigt wird oder die Gefahr eines elektrischen Schlages besteht.*

To protect your printer and maintain its appearance, clean the exterior regularly. Use the following guidelines:

- Use only a dry or slightly damp, lint-free, soft cloth moistened only with water or mild detergent.
- Never use cleaning solutions that contain solvents, such as alcohol and benzene. Solvents may damage the printer's finish.
- Always test any cleaning solution on a small area of your printer to check the solution's performance.
- Never use sharp or rough implements, such as wire or plastic cleaning pads.
- Never spray a cleaning solution directly on the printer as the cleaning solution will penetrate to the interior of the printer and cause damage.

Maintenance Schedule

Cleaning Schedule

You should perform a thorough cleaning every 30,000 single-sided pages or 12 months.

This item needs cleaning...	After...	By...
Corona wire (also known as the OPC charge wire)	Every 30,000 single-sided pages or 12 months, whichever comes earlier (or whenever dark vertical streaks appear on printed pages).	User See “Cleaning the OPC Belt Cartridge” on page 3-34.
Laser lens	Only when you find vertical white or light-colored streaking in all primary colors on your printouts.	User See “Cleaning the Laser Lens” on page 3-35.
OPC belt cartridge	Every 30,000 single-sided pages, or 12 months, whichever comes earlier.	User See “Cleaning the OPC Belt Cartridge” on page 3-34.
Paper discharger	Every 30,000 single-sided pages, or 12 months, whichever comes earlier.	User See “Cleaning the Transfer Unit” on page 3-30.
Paper exit rollers (also known as paper guides)	Every 30,000 single-sided pages, or 12 months, whichever comes earlier.	User See “Cleaning the Paper Exit Rollers” on page 3-36.
Printer exterior	As needed.	User See “Cleaning the Exterior of the Printer” on page 3-38.
Printer interior	Every 30,000 single-sided pages, or 12 months, whichever comes earlier.	User See “Guidelines for Cleaning Inside the Printer” on page 3-30.

Maintenance Schedule

This item needs cleaning...	After...	By...
Registration roller	Every 30,000 single-sided pages, or 12 months, whichever comes earlier.	User See "Cleaning the Transfer Unit" on page 3-30.
Transfer roller	Every 30,000 single-sided pages, or 12 months, whichever comes earlier.	User See "Cleaning the Transfer Unit" on page 3-30.

Preventive Maintenance Schedule

This item needs preventive maintenance...	After...	By...
Printer—30,000-page preventive maintenance	30,000 single-sided pages.	User See "Cleaning the Printer" on page 3-30.
Printer—240,000-page preventive maintenance	Replace 240K kit displays in the message window (after 240,000 single-sided pages).	Authorized service provider

Replacement Schedule

This item needs replacing...	After...	By...
Cleaning roller	Check fuser cleaning roller or Replace cleaning Roller displays in the message window (after 20,000 single-sided pages at 5% coverage of each color).	User See “Replacing the Cleaning Roller” on page 3-25.
Fuser oil bottle	Check fuser oil & cleaning roller displays in the message window (after approximately 12,000 single-sided pages; however, fuser oil bottle life is media dependent—coarser paper requires more oil).	User See “Replacing the Fuser Oil Bottle” on page 3-24.
OPC belt cartridge	Replace OPC displays in the message window (maximum life—120,000 planes*, usually occurs with continuous use; minimum life — 60,000 planes, may occur with job sizes averaging one page although other factors also affect cartridge life).	User See “Replacing the OPC Belt Cartridge” on page 3-21.
Ozone filter	Every 12 months.	User See “Replacing the Ozone Filter” on page 3-28.
Toner	14,000 single-sided pages—black; after 8,500 single-side pages—yellow, magenta, cyan @ 5% coverage of each color.	User See “Replacing a Toner Cartridge” on page 3-19.
Waste toner bottle	Check Waste Toner displays in the message window (after 18,000 single-sided pages.	User See “Replacing the Waste Toner Bottle” on page 3-27.
Drum cleaner	240,000 single-sided pages.	Authorized service provider.

This item needs replacing...	After...	By...
Fuser unit	Replace fuser displays in the message window (after 100,000 single-sided pages maximum at an equal mix of black and 4-color pages, all with 5% coverage of each color; however, fuser unit life is media dependent).	Authorized service provider.
Paper discharger	240,000 single-sided pages at 5% coverage of each toner color.	Authorized service provider.
Paper pickup roller and Paper separation pad	120,000 single-sided pages.	Authorized service provider.
Transfer drum	600,000 single-sided pages.	Authorized service provider.
Transfer roller	240,000 single-sided pages at 5% coverage of each toner color.	Authorized service provider.

*A **plane** is a single pass of the OPC belt (one toner color). For example, a one-color, single-sided (simplex) print job makes one pass (one plane), and a two-color print job makes two passes (two planes). A single-sided color **page** (also called a **face**) consists of four passes (or planes) of the OPC belt, since most color print jobs use all four toner colors. A two-sided (also known as duplex or two-faced) color page may consist of up to eight passes of the OPC belt, since most color print jobs use all four toner colors.

Consumable life is expressed in simplex Letter/A4 pages (1 face). A duplex page (2 faces) is equivalent to two simplex pages.

What’s Next?

See chapter 4, “Advanced Printer Operations,” for a description of the printer features and utilities designed to enhance your printing abilities.



4

Advanced Printer Operations

In This Chapter . . .

- “High-Resolution Printing” on page 4-2
 - “Minimum System Memory Requirements” on page 4-2
 - “Optimizing Printing Performance over a Parallel Port” on page 4-3
 - “Cassette Chaining” on page 4-4
 - “Duplex (2-Sided) Printing” on page 4-5
 - “Printing Sample Pages” on page 4-5
 - “Updating the Printer Driver/Monitor” on page 4-6
 - “Updating System Software” on page 4-7
-

Introduction

This chapter describes changing print resolution, chaining paper cassettes, collating output, printing a status page, cancelling a print job, and ending a print job. Instructions for updating the printer's system software and printer drivers are also included.

High-Resolution Printing

MINOLTA-QMS technology provides a print resolution for almost every application or budget. The *magicolor* 6100 DeskLaser supports 4-color printing for each of the following resolutions at rated engine speed:

600x600 dpi	The default resolution in the <i>magicolor</i> 6100 DeskLaser is also the standard resolution for business documents. 600x600 dots per inch (dpi), resolution provides excellent print quality for most business applications, such as letters, proposals, and presentations.
1200x600 dpi	For improved halftone quality in graphics and images, 1200x600 dpi resolution is available for all supported media sizes on the <i>magicolor</i> 6100 DeskLaser.

Minimum System Memory Requirements

Media Size	600x600			1200x600		
	Mono	4-Color	Duplex	Mono	4-Color	Duplex
A4 B4 (JIS) B5 (ISO) B5 (JIS) Executive Legal Letter	32 MB	32 MB	32 MB	32 MB	32 MB	32 MB
Ledger, A3	32 MB	32 MB	32 MB	32 MB	32 MB	64 MB
13"x19"	32 MB	32 MB	32 MB	32 MB	32 MB	64 MB

Note: See "Recommended PC Configuration" in appendix A, "Technical Specifications," for recommended PC configuration requirements.

You may need additional memory (DIMMs) for the following:

- To print complex graphics
- For increased collation performance
- For increased spooling performance
- For duplex printing on large media sizes

Optimizing Printing Performance over a Parallel Port

- » **Note:** *This information applies only to PCs with Windows 95/98. On PCs with Windows 2000/NT 4.0, the parallel port is controlled by printer driver software.*

The parallel port on your PC is designed to operate in various communication modes or protocols. These modes control how the PC communicates with your printer. Two of these modes are

- SPP—Standard Parallel Port -this is the default mode on most PCs (occasionally referred to as compatibility, normal, or output only)
- ECP—Extended Capabilities Port

The speed that SPP communicates over the parallel port varies on different PCs. It's likely that the current settings for your PC will meet your common printing needs. However, in the event that performance over the parallel port is inadequate (for example, with large, complex print jobs), you will need to change the communication mode of the parallel port to ECP mode.

-
- ◆ **Caution:** *Using the wrong type of parallel cable can also cause poor performance. Be sure that you're using a Centronics IEEE 1284 bidirectional parallel cable.*
-

ECP Setting Instructions

You can configure the parallel port mode on Windows 95/98 systems via your computer's BIOS (Basic Input/Output System). The BIOS is responsible for controlling the many of the hardware settings on your PC.

The method of accessing and changing the BIOS settings varies for each PC vendor (and in some cases, for each model). In general, the two most common methods for accessing the BIOS are by

1 pressing a particular key or keys on your keyboard when the PC is first turned on

—or—

2 running a setup program provided by the manufacturer.

Refer to your PC manual for specific instructions on how to access the BIOS and change the parallel port mode.

Cassette Chaining

If you have one or two optional lower feeder units, you may choose to have the printer automatically draw media from other cassettes (inputbin) when the current cassette empties. This is called cassette chaining, and it provides a total media input capacity of 1250 sheets.

Enabling/Disabling Cassette Chaining

There are several ways to enable/disable cassette chaining:

- Use your application. (Check the documentation to see if your application includes a specific procedure for using a dual-cassette printer.)
- Select an alternate cassette for chaining in the MINOLTA-QMS Advanced Level 2 Windows printer driver.
- Configure the printer through the configuration menu.

Using the Configuration Menu

Menu	Engine/Chain Inputbins
Choices	On—Switches to the next cassette with the same size and type of media when the default cassette is empty. Off—Doesn't switch cassettes; uses only the default cassette.
Default	On

Duplex (2-Sided) Printing

- » **Note:** *Duplexing is only supported on plain paper and limited thick stock.*

Manual Duplexing

If you don't have an automatic duplexing option, you can duplex print manually: Print on one side of the paper, reinsert the printed sheet(s) into the media cassette (blank side up), and then print the second side.

- » **Note:** *Media jams may occur if the printed sheet(s) reinserted in the media cassette are not entirely flat.*

Auto Duplexing

Two-sided (duplex) printing can be done automatically with the optional duplex unit installed. There is no need to manually reinsert the paper. In the printer driver (Paper tab, Duplex option), select Short Edge (flipped vertically as on a clipboard) or Long Edge (flipped horizontally as in a loose-leaf notebook).

Plain paper and limited thick stock up to 28 lb bond (105 g/m²) can be auto duplexed. For heavier weights, manual duplexing is recommended.

- » **Note:** *You may need additional memory to auto duplex large media sizes. See "Minimum System Memory Requirements" on page 4-2.*
- » **Note:** *Duplexed letterhead must be loaded face-down.*

Printing Sample Pages

You can verify that the printer is able to print and you can check the print quality by printing a sample page.

Printing a Sample Page

- 1 From the printer control panel, press Online to take the printer off line.

- 2 Press Menu.
 - 3 Press the right or left arrow key until **SAMPLE PAGE** appears in the message window.
 - 4 Press Select.
 - 5 Press the right or left arrow key until **YES** appears in the message window.
 - 6 Press Select.
 - 7 Press Online twice.
- » **Note:** *Step 7 is only necessary the first time you print a sample page after powering on the printer. As long as power is uninterrupted, all subsequent sample pages begin printing after you complete step 6.*
- The message window displays **PROCESSING . . .** until the sample page is finished printing.

Updating the Printer Driver/Monitor

- » **Note:** *You can download the latest version of the printer driver and Crown Print Monitor from our Internet website. Go to www.minolta-qms.com/support, then select your printer from the list.*

If you've downloaded a newer version of the printer driver, or if your printer driver or Crown Print Monitor files are misplaced or deleted, you should replace the existing files by re-installing the software components.

- 1 Close all open software applications.
- 2 If you're re-installing files from the CD-ROM, insert the *magicolor 6100 DeskLaser Documentation and Software* CD-ROM (shipped with your printer) in the CD-ROM drive on your computer.

If you're installing a driver/monitor update that you downloaded from our website, use Windows Explorer to open the directory where the download was saved, and then double-click on the new setup.exe file.

The installation program automatically opens.

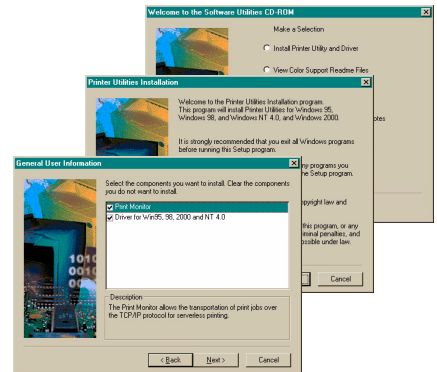
3 Select Install Printer Utility and Driver from the list.

The Printer Utilities Installation screen opens.

4 Choose Next.

The General User Information screen opens.

By default, both the Print Monitor and the Driver for Win95, 98, 2000, and NT 4.0 check boxes are selected for installation. Clicking on a check box will remove the check and prevent the selection from being installed.



- » **Note:** *The Crown Print Monitor is used only with printers connected to an Ethernet network using TCP/IP protocol to transport print jobs and access printer status information.*
- 5 **Make your installation selection, and then choose Next.**
- 6 **Follow the on-screen installation instructions.**
- » **Note:** *You can view online help by clicking on any Help button.*
- 7 **If you installed from the CD-ROM, remove the CD-ROM from the PC, and store it in a safe place.**
- 8 **If you've installed the Crown Print Monitor, see "Selecting the Crown Port," in chapter 2, "Printer Driver Configuration."**

Updating System Software

The system software in your *magicolor* 6100 DeskLaser is stored in flash ROM, read-only memory that can be erased and rewritten to "in a flash." This allows you to update the system software over the parallel interface without opening up the printer and installing new PROMs. Updated system software allows you to take advantage of future enhancements to the printer. You can find the latest version of system software for your printer on our Internet website. Go to www.minolta-qms.com/support, and then select your printer from the list. The download link is located under the heading, "Printer Specific Firmware."

After downloading, use this procedure to update the system software:

- 1 Turn on the printer.**
- 2 Using the Windows Explorer, open the directory where you downloaded the system code file.**
- 3 Double-click the downloaded file (mc6100dl.exe).**

The mc6100dl.exe file will execute its commands within a MS-DOS window and produce a file named wps.sum.
- 4 When you see “Finished” in the MS-DOS window title bar, close the MS-DOS window.**
- 5 From the Start menu choose Run...**
- 6 With the printer on line and Idle, in the Run dialog box type**

```
x\copy /b wps.sum lpt1␣
```

where *x* is the directory path where the wps.sum file is located. For example, if the file was saved in C:\Temp directory, you would type

```
c:\temp\copy /b wps.sum lpt1␣
```

The downloading process takes less than a minute. During the downloading process, the Disk light blinks, and the messages *New kernel...*, *Erasing flash*, and *Writing flash* appear in the printer's message window.

After the updated system software has been written to flash ROM, the printer reboots (*Booting...*) with the new system image, and returns to *Idle*.

What's Next?

See chapter 5, “Options,” for information on the installation and use of optional accessories available for your printer.



5

Options

In This Chapter . . .

- “Additional Media Handling” on page 5-2
 - “Lower Feeder Unit (LFU)” on page 5-3
 - “Duplex Unit” on page 5-10
 - “Dual In-Line Memory Modules” on page 5-13
 - “Printer Cabinet” on page 5-16
-

Additional Media Handling

Media Cassettes

The standard printer configuration provides a 250-sheet universal cassette. Additional media cassettes provide two main benefits:

- Expanded flexibility to switch media size, color, and type without having to unload and load media. Keep replacement cassettes close by, and you can easily change media by slipping one cassette out and another in.
- Increased media-feed capacity

Envelope Adapter

An envelope adapter can be installed in the upper media cassette. For installation and use instructions, see “Using Envelopes,” in chapter 3, “Everyday Operations and Printer Care.”

Postcard Adapter (Japanese Model Only)

- 1 In the printer driver (Paper tab, Media Type option), select Thick Stock.**
- 2 Place the postcards on a level surface and flatten them by pressing down the corners.**
- 3 Flex the postcard stack (including the edges) to remove any stiffness.**
- 4 Correct any bent corners, and then tap the postcards on a flat surface to align them.**
- 5 Remove the upper media cassette from the printer (and remove any media in the cassette).**

The postcard adapter can be installed only in the upper media cassette.

6 Install the postcard adapter onto the cassette as shown.

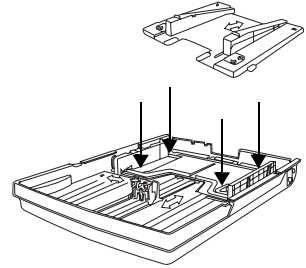
7 Adjust the media guides to the length and width of the postcards.

» **Note:** *Make sure the guides are snug enough to keep the postcards straight, but not so tight that they buckle the postcards.*

8 Place the postcard stack into the cassette with the printing side up.

9 Slide the media cassette back into the printer.

The media cassette must be located in the upper position, not in the optional lower feeder unit.



Lower Feeder Unit (LFU)

Each lower feeder unit increases your printer's media feed capacity by 500 sheets. Your printer supports up to two lower feeder units. Lower feeder units are positioned under the printer, so no extra horizontal space is necessary.

What's in the Kit?

- Lower feeder unit
- Universal media cassette (500 sheet)
- One small metal bracket with screw
- Two plastic side covers (one left and one right)

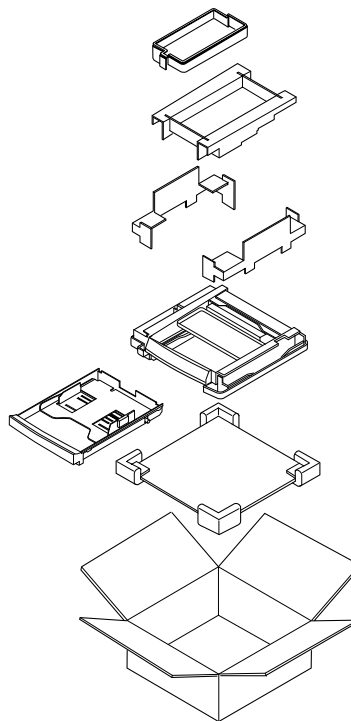
» **Note:** *There may be other pieces shipped with the lower feeder unit; however, they are not required for this procedure.*

For further assistance or information, call your local vendor.

Unpacking the LFU


- 1 Remove the feeder from the shipping carton, and place it on a flat surface.
- 2 Remove any tape and packing material from the feeder.

Save the packing material in case you ever have to move or ship the feeder to a new location.



Installing the LFU

- » **Note:** Up to two optional lower feeder units may be installed on your printer. The following steps apply to both single and dual LFU installations except where noted.

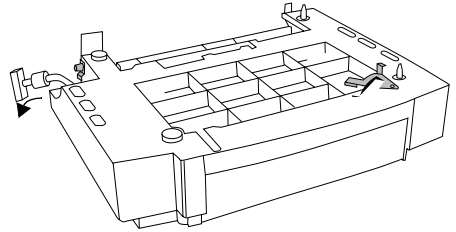
 **WARNING!** Your printer weighs approximately 101 lbs (46 kg) without consumables. Be sure to have help when lifting and moving it. If consumables are installed, be sure to keep the printer level when moving it to prevent accidental spills.

ACHTUNG! Das Gewicht dieses Druckers beträgt ohne Verbrauchsmaterial ca. 46 kg. Bitte versuchen Sie niemals, den Drucker alleine anzuheben oder zu transportieren. Achten Sie bitte darauf, daß der Drucker mit eingebauten Tonerkartuschen nur waagerecht transportiert wird.

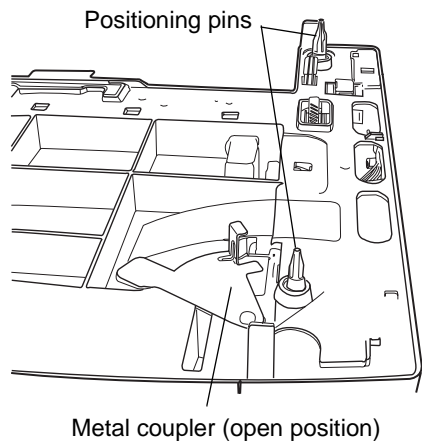
- 1 Turn off the printer, and then disconnect the power cord and all interface cables from the printer.

Lower Feeder Unit (LFU)

- 2 Move the lower feeder unit to a table or flat surface near the printer.
- 3 Position the LFU cable connector away from the rear of the LFU.

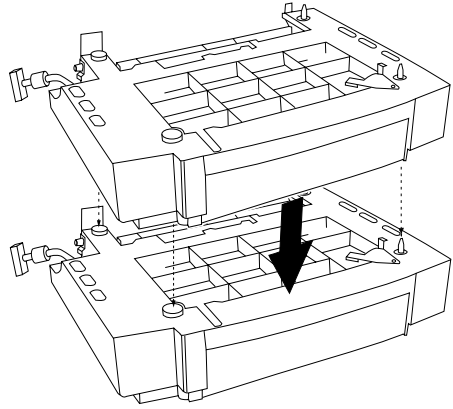


- 4 Check the front and rear positions of the positioning pins on the LFU(s) and make sure the metal coupler is in the open position (pushed to its rightmost position).



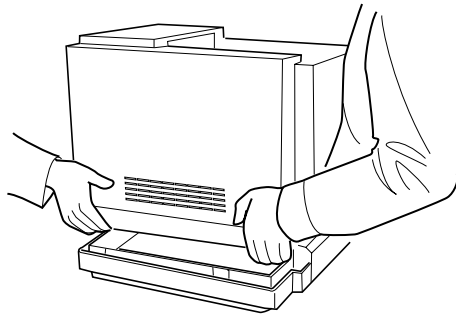
Lower Feeder Unit (LFU)

For dual LFU installations: align the positioning pins and set one LFU on top of the other.



5 Set the printer on top of the input feeder.

Be sure to align the printer and LFU as precisely as possible. Make sure the printer is not tilted on top of the LFU.

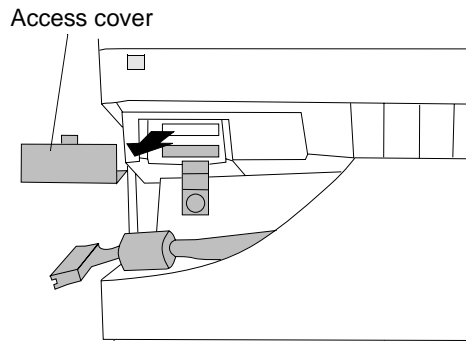


WARNING! *If consumables are installed, be sure to keep the printer level when moving it to prevent accidental spills.*

ACHTUNG! *Achten Sie bitte darauf, das der Drucker mit eingebauten Tonerkartuschen nur waagerecht transportiert wird.*

6 Remove the printer's connector access cover on the bottom left side of the printer by sliding the cover down and then out.

The connector access cover is replaced by the left side cover of the LFU.

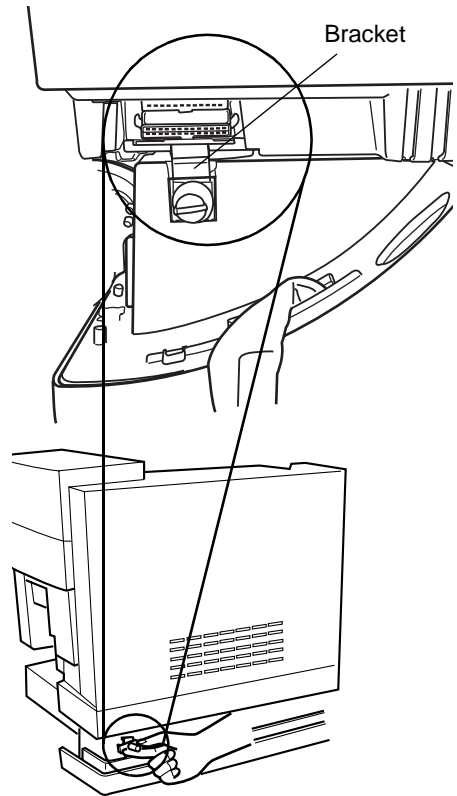


Lower Feeder Unit (LFU)

- 7 **Install the metal bracket underneath the side of the printer just below the connector.**

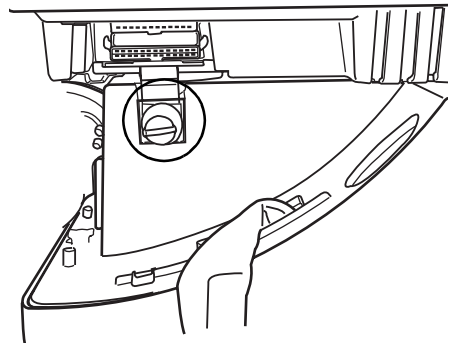
Holding the bracket at a slight angle, slide it up into the hole underneath the printer before setting it to vertical.

- 8 **Make sure that the hole in the metal bracket is lined up with the corresponding hole on the input feeder.**



- 9 **Tighten the thumbscrew to attach the bracket to the lower input feeder.**

For dual LFU installations: repeat steps 7–9 to secure the bracket between the upper and lower LFU.

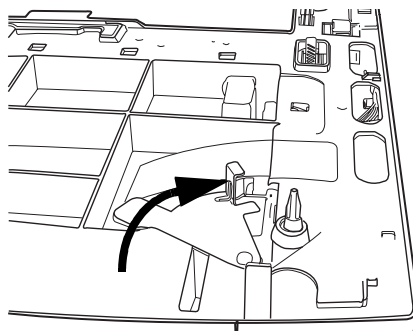


Lower Feeder Unit (LFU)

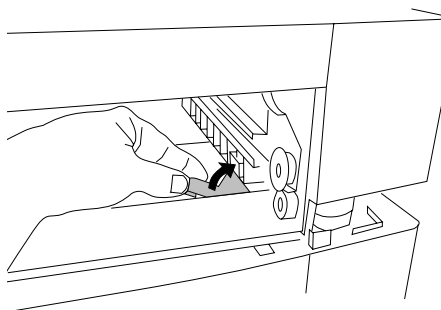
10 Remove the cassette from the printer.

You should be able to see the metal coupler at the front upper-right corner of the printer's cassette slot.

11 Push the handle of the metal coupler around so the hook is attached to the slot on the printer.

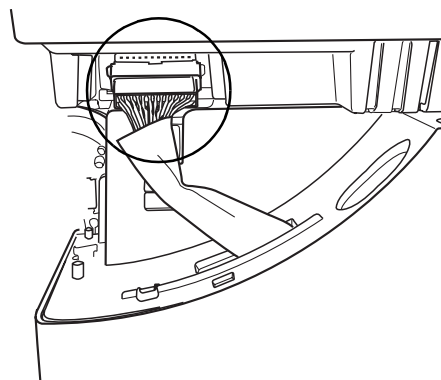


For dual LFU installations: close the metal coupler inside of the topmost LFU's cassette slot to secure the two LFUs together.

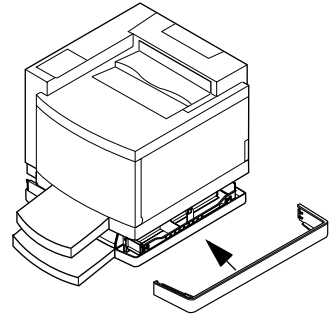


12 Connect the cable at the left rear of the LFU to the printer.

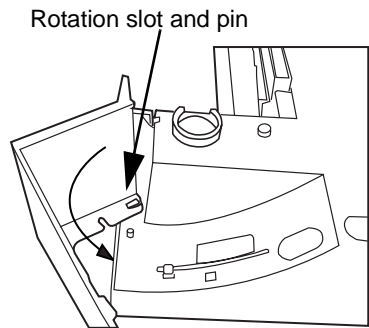
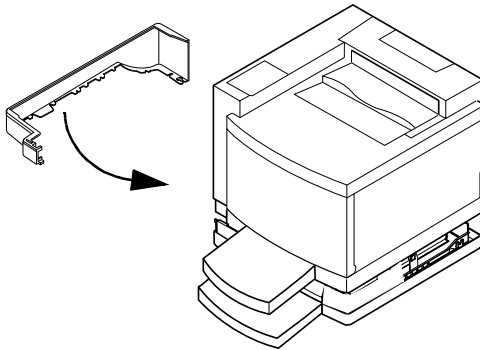
For dual LFU installations: connect the lower LFU cable to the upper LFU connector.



13 Install the right side cover(s).



14 Install the left side cover(s).

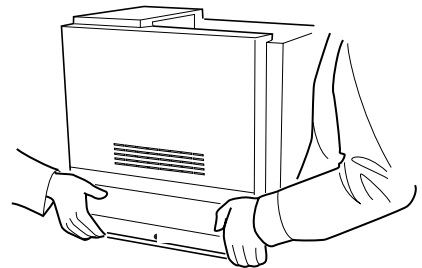


- a Attach the rotation slot on the cover to the rotation pin on the LFU.
- b Rotate the left side cover to snap it into place on the printer.

15 For best output quality and longest consumables life, install the printer on a hard, flat, level (within 1.5°) surface capable of supporting about 143 lbs (65 kg).

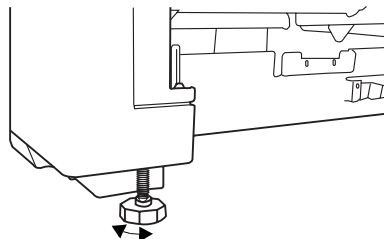
A surface can be tested for levelness with a round pencil. If the pencil rolls, the surface is not level.

- » **Note:** *If you move the printer with the lower feeder unit(s) attached, lift the unit by the four bottom corners of the lowest feeder, not by the feeder's cassette slot and not by the printer itself.*



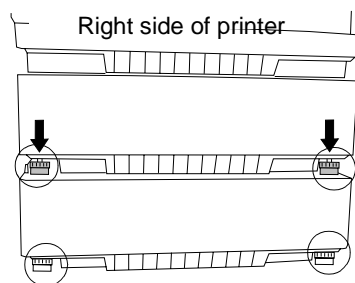
Duplex Unit

- 16 Adjust the anchor feet on the right side of the LFU(s) to level the printer.



- 17 Plug the printer in and turn it on.

» **Note:** *In compliance with UL guidelines, "The appliance inlet is considered to be the main disconnect device."*

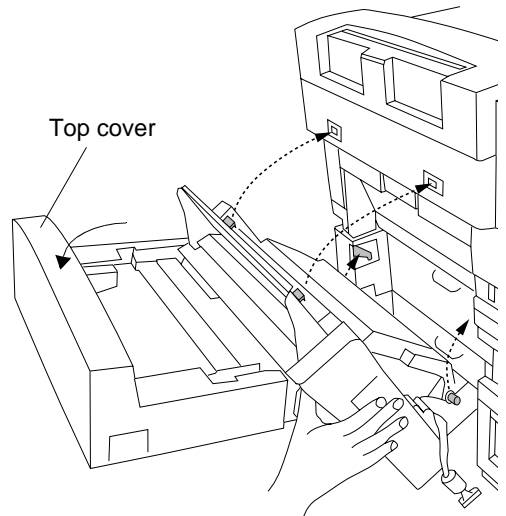
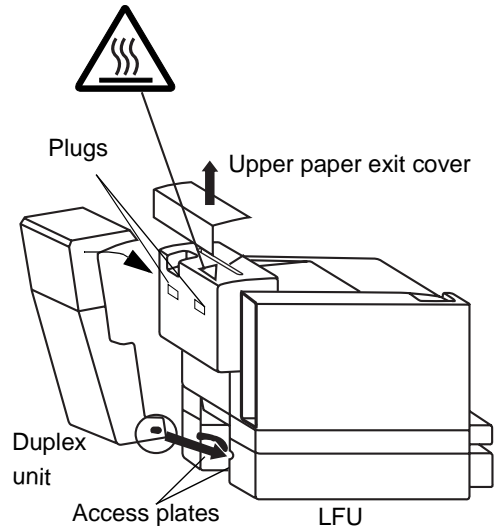


Duplex Unit

The duplex unit attaches to the rear of the printer and the lower feeder unit (LFU). You must have at least one LFU attached before installing the duplex unit.

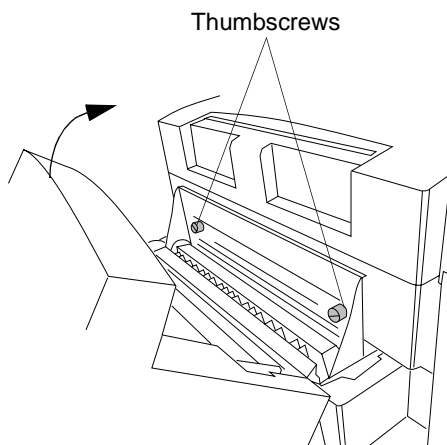
- 1 Turn off the printer and unplug it.
- 2 Unpack the duplex unit from its shipping box.

- 3 Remove the upper paper exit cover from the top-rear of the printer.
- 4 Facing the back of the printer, using a small coin or flat-bladed screwdriver, remove the two plugs from the upper-rear of the printer by gently prying outward from the plug slots.
- 5 Remove the two access plates located on the rear, inside panels of the LFU by sliding the plates toward you.
- 6 Open the duplex unit top cover.
- 7 Attach the duplex unit by aligning the pins with the slots located at the lower rear of the LFU.
- 8 Push the top of the duplex unit toward the printer to snap it into place against the rear printer casing.



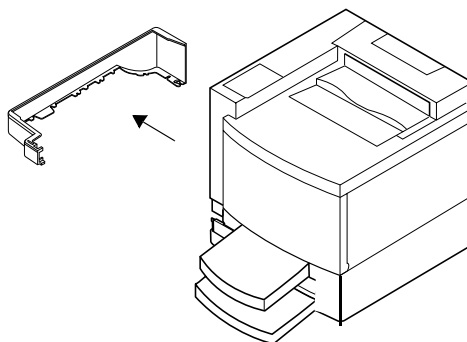
Duplex Unit

- 9 Fasten the two thumbscrews to lock the duplex unit into place.**

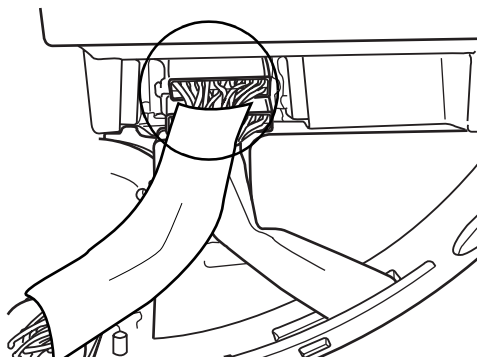


- 10 Close the duplex unit top cover.**

- 11 Remove the left side cover from the printer.**



- 12 Connect the duplex unit cable to the black connector at the left rear side of the printer.**



13 Reattach the left side cover.

14 Plug the printer in and turn it on.

- » **Note:** *In compliance with UL guidelines, "The appliance inlet is considered to be the main disconnect device."*

Dual In-Line Memory Modules

Your magicolor 6100 DeskLaser comes with 32 MB RAM. However, you can upgrade it to a maximum of 256 MB of RAM through the installation of additional DIMMs (Dual in-line memory modules, compact circuit boards with surface-mount memory chips). Additional memory must be 32, 64, 128, or 256 MB PC-100 Compliant SDRAM DIMMs.

Additional memory allows you to increase the printer's buffer (the area where data sent from the computer is stored while waiting to be printed).

- » **Note:** *You may need additional memory to print on some media sizes at 1200x600 dpi. See "Minimum System Memory Requirements," in chapter 4, "Advanced Printer Operations."*
-
- ◆ **Caution:** *If both memory connectors (DIMM0 and DIMM1) are used, they may contain only 64 MB DIMMs. The second memory connector (DIMM1) cannot be used if a 32, 128, or 256 MB DIMM is installed in the first memory connector (DIMM0). Using any other memory configuration may prevent the printer from booting.*
-

Installation Procedure

Before attempting to install or remove memory from your printer, carefully review the following information concerning antistatic protection.

Antistatic Protection

-
- ◆ **Caution:** *It's very important to protect the printer controller board and any associated daughterboard or module from electrostatic damage while performing any task involving the controller board.*
-

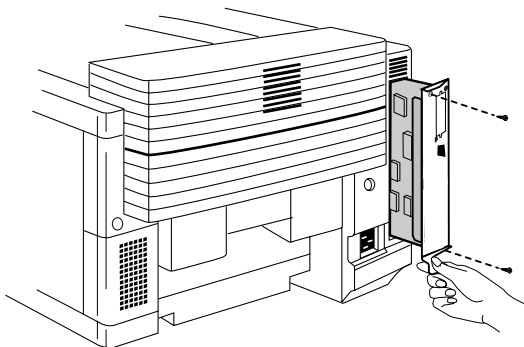
If an antistatic wrist strap is provided in your printer option kit, attach one end of it to your wrist and the other end to any convenient electrical ground (for example, the bare metal chassis of equipment, as on the back of a computer, that is plugged in but turned off). Never attach the wrist strap to any piece of equipment with an electrical current present. Turn off all power switches first. Plastic, rubber, wood, painted metal surfaces, and telephones are not acceptable grounding points. The printer isn't an acceptable grounding point either because it must be unplugged before you perform this task.

If you don't have an antistatic wrist strap, discharge your body's static electric charge by touching a grounded surface before you handle any printer boards or components and before removing the controller board. Also avoid walking around after grounding yourself.

Always handle circuit boards by the edges only.

- 1 Turn off the printer, and then disconnect the power cord and all interface cables from the printer.**
- 2 Remove the printer's controller board.**

Loosen two screws, one on each end of the I/O connector panel, and, using the tab on the lower side of the connector panel, pull the controller board from the printer.

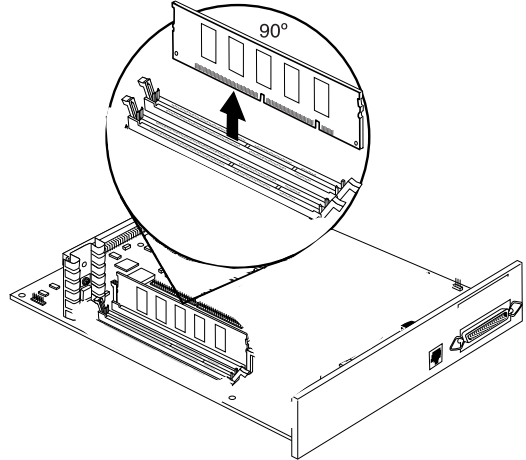


- 3 Position the controller board on a flat surface so the controller board lies flat and the I/O connector panel is facing you.**

- 4 If you need to remove a DIMM before installing one, remove it as follows; otherwise skip to step 5.

» **Note:** If both DIMM connectors are filled and you want to install more memory, you must remove both DIMMs and install one DIMM of a greater memory capacity or install two DIMMs of equal size.

- a Using both thumbs, pull the latches (one on each side of the DIMM connector) outward.
- b Lift the DIMM straight out of the DIMM connector.

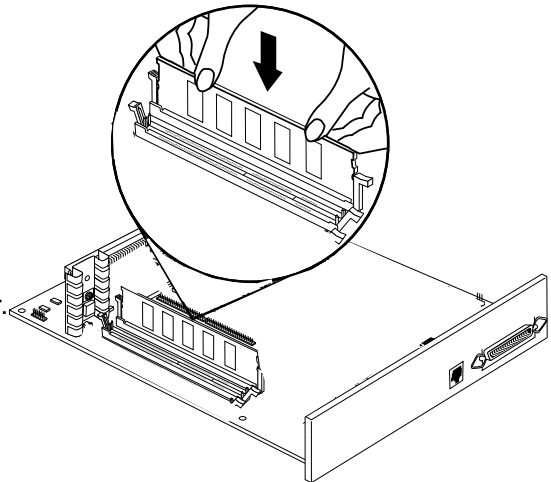


- 5 Remove the new DIMM from its antistatic bag.

» **Note:** Observe the keyed side of the DIMM to align it with the connector.

- 6 Insert the new DIMM straight down into the DIMM connector until the latches snap into the locked position.

When seated, the DIMM stands upright, firmly in place. If you cannot snap the DIMM into place, do not force it. Reposition it, making sure that the bottom of the DIMM is seated completely in the connector.



- 7 Repeat steps 5–6 for each additional DIMM that you install.

- 8 Reinstall the controller board into the printer.

Gently slide the controller board into the printer until it is fully seated, and then tighten the two screws.

- 9 Reconnect all interface cables.

10 Reconnect the power cord, and turn on the printer.

- » **Note:** *In compliance with UL guidelines, "The appliance inlet is considered to be the main disconnect device."*

Printer Cabinet

A printer cabinet is available. Follow the assembly instructions included with it.

What's Next?

The next chapter describes the proper way to remove media jams from the magicolor 6100 DeskLaser. In addition, details that will assist you to identify and avoid printer problems are included to help you keep printing production running smoothly.



6

Printer Jams and Troubleshooting

In This Chapter . . .

- “Automatic Jam Recovery” on page 6-3
 - “Preventing Media Jams” on page 6-3
 - “Understanding the Media Path” on page 6-5
 - “Media Jam Status Messages” on page 6-7
 - “Removing Media Jams” on page 6-7
 - “Installation Troubleshooting” on page 6-14
 - “Status and Service Messages” on page 6-14
 - “Testing Ethernet Communication” on page 6-21
-

- "Printer Problem Checklist" on page 6-23
- "OPC Belt Cartridge Problems" on page 6-24
- "Control Panel Problems" on page 6-24
- "Printer Driver/Print Monitor Problems" on page 6-25
- "Output Problems" on page 6-25
- "Duplex Unit Problems" on page 6-26
- "Print Quality Problems" on page 6-27
- "Image Defects" on page 6-28
- "Placing a Service Call" on page 6-35

Introduction

This chapter provides information to aid you in resolving printer problems you may encounter, or at least guide you to the proper sources for help. This chapter explains automatic jam recovery, discusses how to locate, remove and prevent media jams, presents tables of common status messages, a problem checklist, and actions you should take when a specific problem occurs. You'll also find a problem checklist and the information you'll need to have before placing a service call if one becomes necessary.

Automatic Jam Recovery

The magicolor 6100 DeskLaser provides automatic jam recovery (when enabled through the Engine/Error Recovery menu). After you remove any jammed media, printing automatically resumes from the page the printer stopped at when the jam occurred.

- » **Note:** *For automatic jam recovery to work, it is necessary to leave the printer turned on when you remove the jammed media. After the jam is cleared, open and close the top door before printing. Printing will not resume until you do this.*

Preventing Media Jams

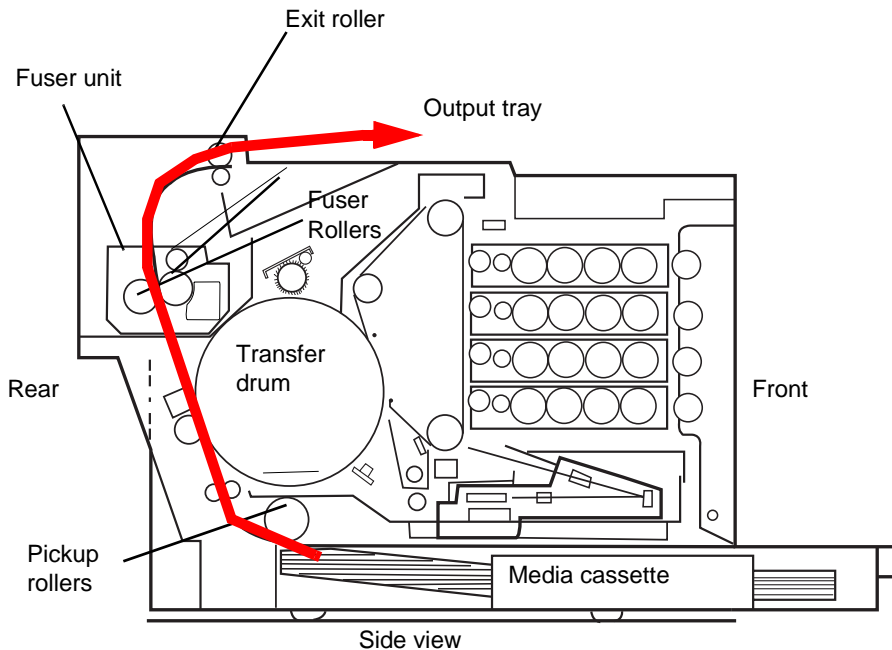
There are several things you can do to reduce the occurrence of media jams.

- Use media that matches the printer specifications.
 - Make sure the media is not folded, wrinkled, or excessively curled.
 - Do not overfill the media cassette. The cassette has a fill-limit mark on the inside left side.
- » **Note:** *Ensure that the media in the cassette is flat, especially on the leading edge.*

- If you have problems with double feeding, remove the media from the cassette and fan the sheets. They may be sticking together.
- » **Note:** *Do not fan transparencies since this causes static.*
- Remove transparencies from the output tray immediately to avoid static buildup.
- Do not allow the output tray to overfill.
- » **Note:** *The face-down output tray has a 250-sheet capacity. Jamming may occur if you allow media to accumulate more than 250 sheets at a time.*
- Store media in a dry location away from moisture and humidity.
- Make sure you've loaded the media printing-side up. Many manufacturers place an arrow on the end of the wrapper to indicate the printing side. If you can't determine which side of the media to print on, remove the media from the cassette, turn the stack over, and then place it back in the cassette.
- Ensure that you have the correct media type selected if you're printing on envelopes, glossy stock, labels, thick stock, transfer media, or transparencies.
- Ensure that the printer is on a hard, flat, level surface.
- Ensure that the cassette contains only one type of media at a time.

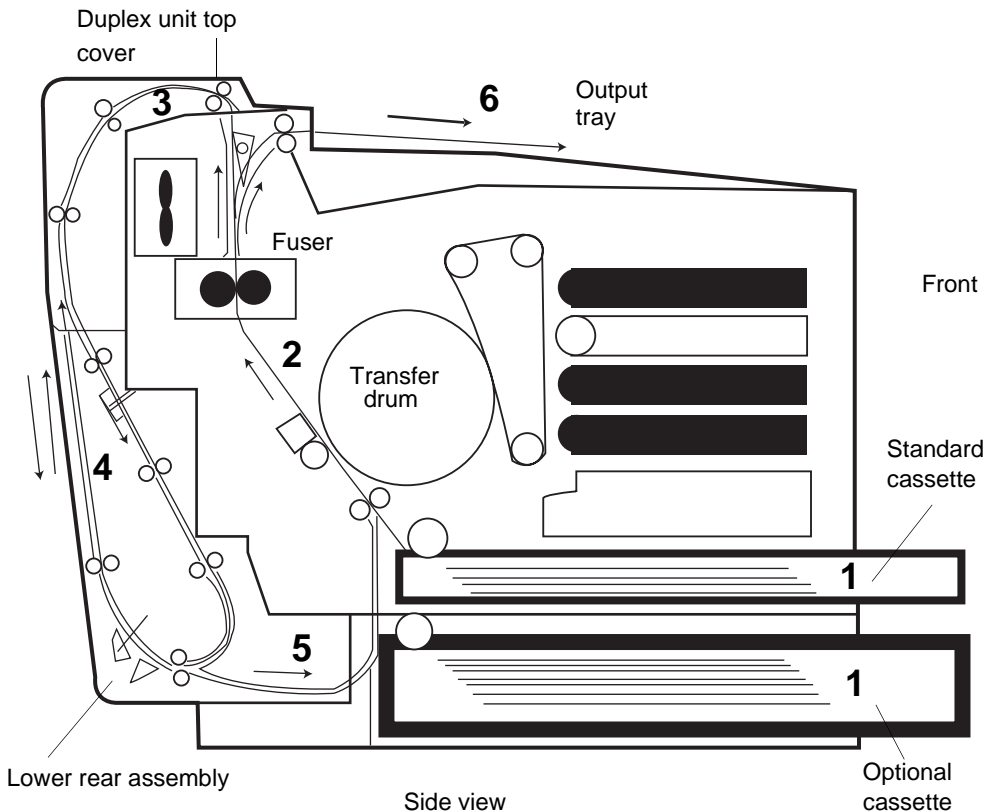
Understanding the Media Path

Understanding the printer's media path will help you locate media jams. The media cassette is located at the bottom front of the printer. The media is picked from the cassette, passed under the transfer drum, passed through the fuser, and delivered via the paper exit unit to the media exit tray, which is the top of the printer. Access to the media path, in case of a media jam is through the printer's rear cover.



With Optional Duplex Unit

Understanding the printer's media path will help you locate media jams. The media cassette is located at the bottom front of the printer. The media is picked from the cassette (shown as the number 1 on the diagram), passed under the transfer drum (2), passed through the fuser, fed into the duplex unit (3) where the media undergoes a change in direction (4), cycles through the transfer drum and fuser again (5), and is delivered via the paper exit unit to the output tray, which is the top of the printer (6). Access to the media path, in case of a media jam is through the duplex unit and the printer rear covers.



- » **Note:** Since several sheets are cycling through the printer/duplex unit at the same time, recovering from a media jam may require the removal of more than one sheet.

Media Jam Status Messages

When a jam occurs, the message window on the control panel displays one of five messages: *Misfeed Jam*, *Inner Jam*, *Outer Jam*, *Drum Jam*, or *Duplex Jam*. Frequent jams in any area indicate that area should be checked, repaired, or cleaned. Repeated jams may also happen if you're using the wrong weight print media.

- **Misfeed jams** occur in the standard upper input feeder or lower input feeder. A misfeed jam may be as simple as a sheet of media not being picked, or it may be that the media was picked but not fed properly. Access to this area is through the cassette slot.
- **Inner jams** occur in the transfer drum/transfer unit area. This type of jam means that the media did not make it to the paper exit area. Access to this area is through the printer (and/or duplex unit) rear cover (and/or duplex unit lower rear assembly).
- **Outer jams** occur in the fuser/media exit area. Jams of this type usually means that media is stuck in the fuser/exit roller area. Access to this area is through the printer's (and/or duplex unit) top cover.
- **Drum jams** occur if the media winds around the transfer drum. Access to this area is through the printer's (and/or duplex unit) rear cover.
- **Duplex jams** occur in the duplex unit area on the models with a duplex unit installed. Access to this area is through the duplex unit top cover, the duplex unit rear cover, and the duplex unit lower rear assembly.

Removing Media Jams


- To avoid damage to rollers, always remove jammed media gently.
- Always try to remove jammed media without tearing it. Any pieces of media left in the printer, whether large or small, can obstruct the paper path and cause further jams.

If, after clearing the media jam, the jam message in the control panel window persists, open and close the printer's top cover. This should clear the jam message.

Misfeed Jams

- 1 Remove the media cassette(s).
- 2 Pull out the jammed media.
- 3 Ensure that the media is lying flat in the cassette(s) and that it doesn't exceed the media limit mark.
- 4 Slide the cassette(s) back into the printer.

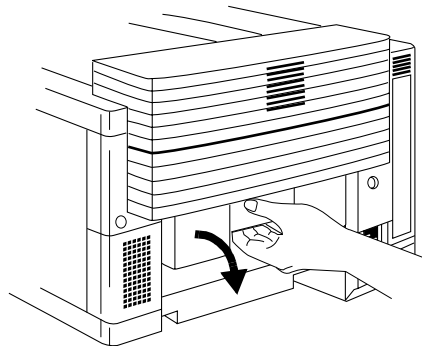
Inner Jams, Outer and Drum Jams

 **WARNING!** *The fuser unit is hot! Do not remove a jam in this area until the fuser unit cools.*

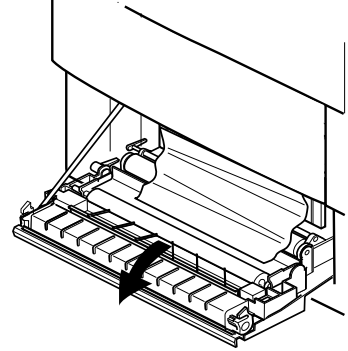
ACHTUNG! *Die Fixiereinheit wird sehr heiß! Bitte achten Sie darauf, daß sie diese einige Zeit abkühlen lassen, bevor Sie einen Papierstau beseitigen.*

◆ **Caution:** *Media that hasn't fully passed through the fuser contains unfused toner that can dirty your hands, clothes, or any thing else it gets on. If you accidentally get toner on your hands, wash them in cool water. If you accidentally get toner on your clothes, lightly dust them off as much as possible. If some toner remains on your clothes, use cool, not hot water, to rinse the toner off, provided your clothing is washable.*

- 1 Open the rear cover of the printer.



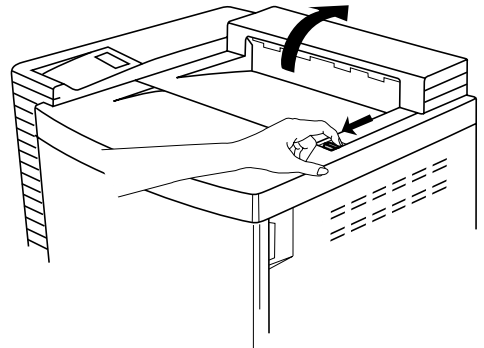
- 2 Remove the jammed media by pulling it toward you.



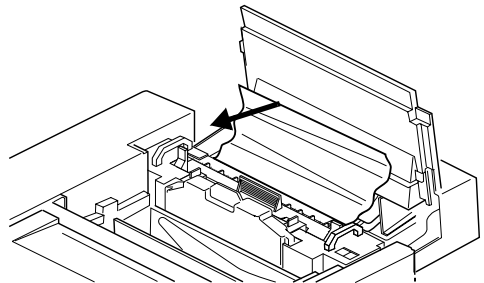
- 3 Close the printer's rear cover.

- 4 If there still is a jam message, open the printer's top cover.

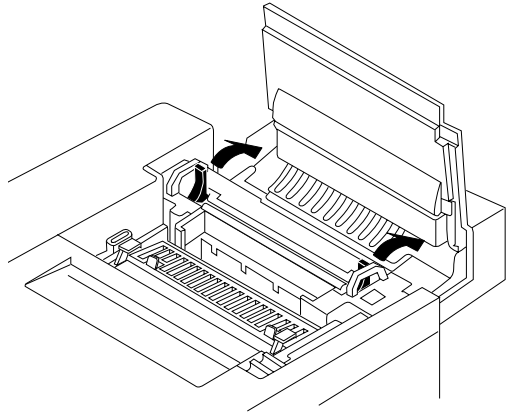
Pull the top latch to release the top cover.



- 5 Remove the jammed media by pulling it toward you.



- 6 If you cannot reach the media from the top of the fuser or the media will not come out easily, open the fuser roller pressure release levers (one at each end of the fuser).



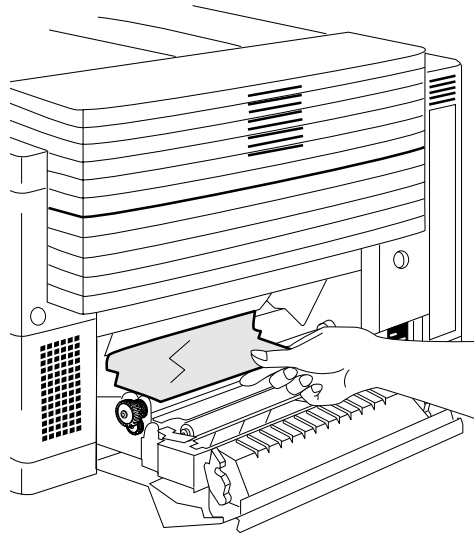
- 7 Remove the jammed media by pulling it from the bottom of the fuser (through the printer's rear cover), not from the top of the fuser.

This prevents any unfused toner from dirtying the fuser rollers.



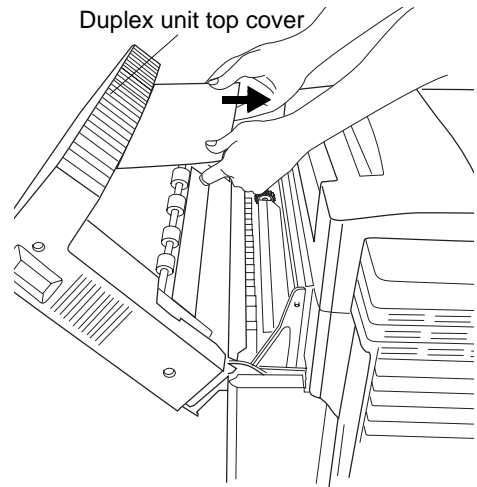
Caution: *Be careful not to touch the transfer drum while removing jammed media.*

- 8 Close the fuser roller pressure release levers (one at each end of the fuser).
- 9 Close the top cover of the printer.
- 10 Close the rear cover of the printer.



Duplex Unit Jams

- 1 Open the duplex unit top cover.
- 2 Remove the jammed media.
- 3 Close the duplex unit top cover.

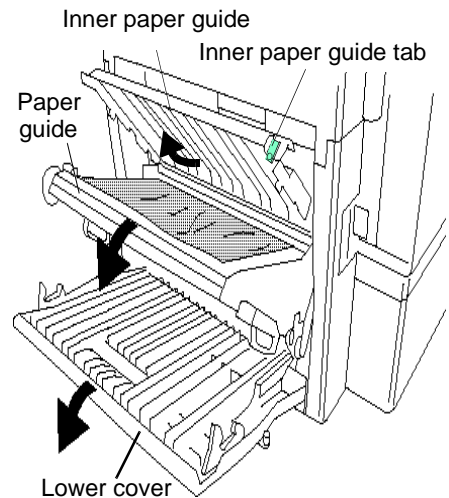


- 4 If there still is a jam message, open the duplex unit lower cover.
- 5 Remove the jammed media by pulling it toward you.
- 6 Close the duplex unit lower cover.
- 7 If there still is a jam message, open the duplex unit lower cover and paper guide.

◆ **Caution:** *Open the paper guide using the inner paper guide tab to avoid damaging the duplex unit.*

- 8 Lift the inner paper guide.
- 9 Remove the jammed media by pulling it toward you.

If the media came out easily, skip ahead to step 16.

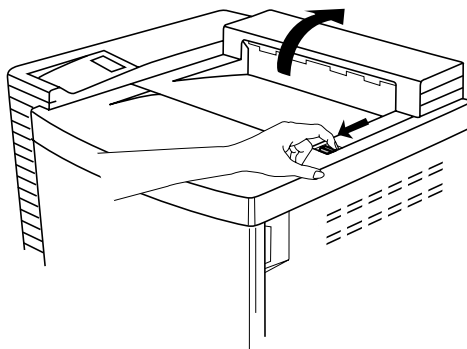


Removing Media Jams

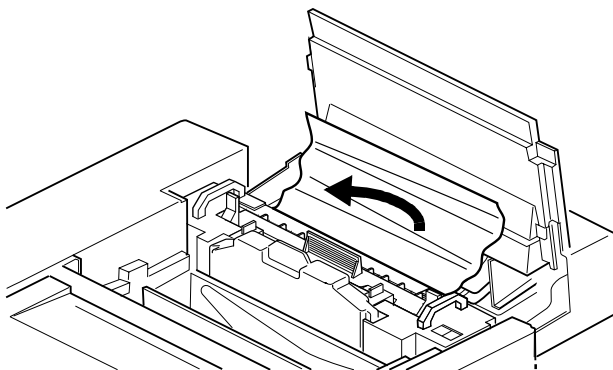
If the media did not come out easily or if you cannot reach the media from this area, keep the duplex unit lower cover open.

10 Open the duplex unit top cover.

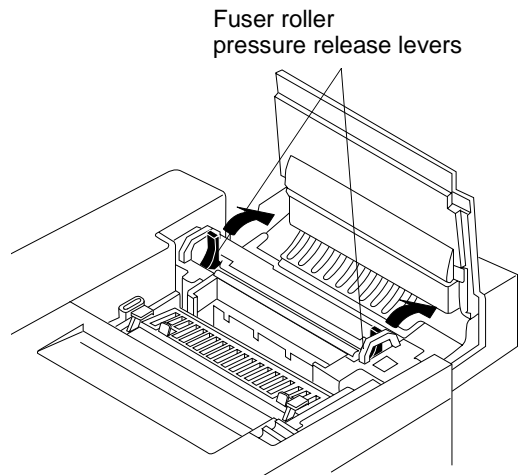
11 Pull the top latch to release the top cover.



12 Remove the jammed media by pulling it toward you.



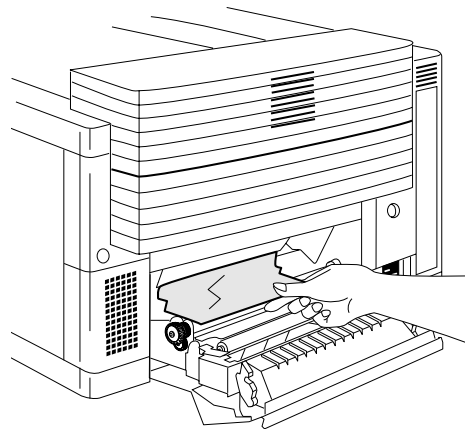
- 13** If the media doesn't come out easily, open the fuser roller pressure release levers (one at each end of the fuser).



- 14** Open the printer's rear cover (accessible with the duplex unit lower cover and paper guide open) and remove the jammed media by pulling it from the bottom of the fuser, not from the top of the fuser.

◆ **Caution:** *Be careful not to touch the transfer drum while removing jammed media.*

Removing the media from the bottom prevents any unfused toner from dirtying the fuser rollers.



- 15** Close the fuser roller pressure release levers (one at each end of the fuser).
16 Close the printer's top and rear covers.
17 Close the duplex unit paper guide, lower cover and top cover.

Other Jams

Remove jammed media from the output tray by gently pulling it toward you.

Installation Troubleshooting

If you see this...	It's probably because...	Do this...
Colors aren't registering properly.	The OPC belt cartridge is not pushed all the way in.	Repeat the steps in "Installing the OPC Belt Cartridge" of the <i>Installation Guide</i> .
CHECK WASTE TONER message appears in the message window.	The waste toner pack isn't properly installed.	Make sure it sits loosely in its compartment and that the top of the pack is not wedged under the top of the compartment.
Printouts seem faded on one side of the page.	The printer is not on a level enough surface.	Level the printer surface. The slant of the surface holding the printer should not exceed 1.5° after the printer is placed on it (for example, a round pencil laid on the surface shouldn't roll in any direction).
The colors look drastically wrong.	The toner cartridges are not correctly installed.	Check the toner cartridge installation. Refer to "Installing the Toner Cartridges" of the <i>Installation Guide</i> .
The startup page comes out skewed.	The transfer unit was jarred open during the installation and needs to be closed.	Refer to the steps in "Cleaning the Transfer Unit" on page 6-30 for information on opening and closing the transfer unit.

If you've followed all of the instructions in this chapter and still have problems you can't solve, see the *Service & Support Guide* for information on getting help.

Status and Service Messages

Status and service messages are displayed in the control panel message window. They provide information about your printer and help you locate many problems. See "Clear Care," under the "Configuration Menu" heading of chapter 1 for information about clearing service messages from the message window.

Status Messages

» **Note:** *Status messages are not displayed while the printer is off line.*

This status message...	means...	Do this...
ADJUST INPUTBIN BIN	The specified cassette is not inserted correctly.	Adjust the cassette.
BELT CARTRIDGE MISINSTALLED	The OPC belt cartridge is either missing or incorrectly installed.	Ensure that an OPC belt cartridge is correctly installed.
CANCELLING JOB	The Cancel key has been pressed, and the print job is being canceled.	No action needed.
CHECK CLEANING ROLLER	The cleaning roller needs to be replaced.	Install a new cleaning roller.
CHECK WASTE TONER	Either the waste toner pack is full and needs to be replaced, or it is incorrectly installed.	Ensure that the waste toner pack is not full and is correctly installed.
CLEANING ROLLER MISINSTALLED	The fuser cleaning roller isn't installed correctly.	Remove and reinstall cleaning roller.
DRUM JAM	Media has jammed in the drum area.	Locate and remove the jam.
DUPLEX JAM	Media has jammed in the duplex unit.	Locate and remove the jam.
DUPLEX UNIT PANEL OPEN	One of the duplex unit doors is open.	Ensure all doors are fully closed.

Status and Service Messages

This status message...	means...	Do this...
ENERGY SAVER	The printer is in energy saver mode to reduce power consumption during periods of inactivity.	No action needed. When a print job is received, the printer returns to normal power within 90 seconds. While in “sleep,” the printer’s message window will not display operator status such as door- and cassette-open messages. The printer remains in “sleep,” until a print job is received, or until the printer is manually switched from offline to online.
FRONT DOOR OPEN	The front cover is open and must be closed.	Close the front cover.
FUSER MISINSTALLED	The fuser is not fully seated.	Ensure the fuser is fully seated.
FUSER OIL EMPTY	The oil bottle for the fuser is empty. The printer will not print any more copies until a new oil bottle is installed.	Install a new fuser oil bottle.
FUSER OIL LOW	The oil bottle for the fuser unit is running low.	If you have a new fuser oil bottle on hand, you may want to install it now. If you don’t, order one now. A limited number of copies (about 100) will still print. However, when the oil runs out, the printer stops and the FUSER OIL EMPTY message appears.

Status and Service Messages

This status message...	means...	Do this...
IDLE	The printer is on line, but no jobs are in process.	No action needed.
INNER JAM	Media has jammed leaving the OPC belt cartridge area.	Locate and remove the jam.
MEDIA MISMATCH	The media detected in the cassette doesn't match the media size setting.	Change the media in the cassette or change the media size setting.
MISFEED JAM	Media has jammed between the cassette and the print engine.	Locate and remove the jam.
NO PRNTREQ ERROR	A printer hardware error has occurred.	Reboot the printer. If this message continues to appear, contact your service provider. (Refer to www.minolta-qms.com for a complete list.)
OPTIONAL BIN REAR DOOR OPEN	The lower feed unit (optional) rear door is open.	Close door.
OUTER JAM	Media has jammed between the print engine and the output tray.	Locate and remove the jam.
OUTPUT BIN FULL	The media has exceeded the limit (such as over 250 sheets of 20 lb [75 g/m ²] bond) in the output bin.	Remove the media from the output bin.
OUTPUT BIN JAM	A media jam has been detected between the fuser and output tray rollers located near the top cover.	Locate and remove the jam.
PROCESSING...	The printer is currently processing a print job.	No action needed.
PUT <i>SIZE</i> PAPER IN ANY BIN	Engine/Chain Inputbins is set to On and a chained cassette is empty.	Refill the cassette with the specified size media.

Status and Service Messages

This status message...	means...	Do this...
PUT <i>SIZE</i> PAPER IN <i>INPUTBIN</i> BIN	The Engine/Chain Inputbins is set to Off and the displayed cassette is empty. Refill it with the specified size media. <i>SIZE</i> is the media size detected by the engine, and <i>INPUTBIN</i> is the empty cassette.	Refill the cassette with the specified size media.
REAR DOOR OPEN	The rear cover over the transfer unit is not closed.	Close the rear cover.
REPLACE BELT	The OPC belt cartridge need replacing.	Install a new belt cartridge.
REPLACE FUSER	The fuser needs replacing.	Have printer serviced. Contact your local vendor or refer to www.minolta-qms.com for a list of authorized service providers.
REPLACE FUSER CLEANER	The fuser cleaning roller needs replacing.	Replace fuser cleaning roller.
TOP DOOR OPEN	The top cover of the printer is not fully closed.	Ensure the top cover is fully closed.
WARMING UP	The printer is warming up.	Wait. No other action needed.
x TONER EMPTY	The x (color) toner cartridge is empty.	Replace the toner cartridge.
x TONER LOW	The x (color) toner is low. There is enough toner left to print approximately 100 pages before the printer stops.	Redistribute the toner in the cartridge, or replace the cartridge.
x TONER MISINSTALLED	The x (color) toner cartridge is not installed properly.	Remove the toner cartridge and reinstall.

Service Messages

This service message...	Means...
CALL FOR SERVICE C3 NVRAM ERROR	<p>An error has been detected with the item indicated in the service message. Correction of these errors is performed by qualified MINOLTA-QMS service personnel only. Contact your MINOLTA-QMS vendor.</p> <p>» Note: A service message sometimes occurs as a result of an unusual combination of events, not because of an actual problem. When the printer stops and a service message displays in the message window, turn the printer off and then back on. This often clears the service message indicator, and printer operation resumes. Always try this before making a service call.</p> <p>Service calls should be placed to the vendor from whom you purchased the printer. If you cannot get service from your vendor, see the <i>Service & Support Guide</i> for more information.</p>
CALL FOR SERVICE C4 ENG CTRLR HW	
CALL FOR SERVICE C7 TIMING CLOCK	
CALL FOR SERVICE D1 Y CLUTCH	
CALL FOR SERVICE D2 M CLUTCH	
CALL FOR SERVICE D3 C CLUTCH	
CALL FOR SERVICE D4 K CLUTCH	
CALL FOR SERVICE D5 YK SOLND	
CALL FOR SERVICE D6 MC SOLND	
CALL FOR SERVICE E1 DEVLPR MOTOR	
CALL FOR SERVICE E2 MAIN MOTOR	
CALL FOR SERVICE E3 DRUM ERROR	
CALL FOR SERVICE E4 TONER SENSOR	
CALL FOR SERVICE E5 ROLLER SOLND	
CALL FOR SERVICE E6 CLEAN SOLND	
CALL FOR SERVICE E7 CLEAN CLUTCH	
CALL FOR SERVICE E8 FUSER CLUTCH	
CALL FOR SERVICE E9 BELT MARKER	
CALL FOR SERVICE EL ERASE LED	
CALL FOR SERVICE F0 COOLING FAN	
CALL FOR SERVICE F2 OZONE FAN	

Status and Service
Messages

This service message...	Means...
CALL FOR SERVICE F4 FUSER FAN	See the information on the previous page.
CALL FOR SERVICE F5 CHRG HV UNIT	
CALL FOR SERVICE H0 FUSER THERM	
CALL FOR SERVICE H2 FUSER TEMP 2	
CALL FOR SERVICE H3 FUSER TEMP 3	
CALL FOR SERVICE H4 FUSER TEMP 4	
CALL FOR SERVICE L1 BEAM DETECTR	
CALL FOR SERVICE L2 SCANNER MOTR	
CALL FOR SERVICE LL LASER POWER	
CALL FOR SERVICE P1 DUP CTRLR HW*	
CALL FOR SERVICE P3 DUP SOLND**	
CALL FOR SERVICE P4 DUP MOTOR**	
CALL FOR SERVICE P5 DUP SOLND**	
CALL FOR SERVICE P6 OPT FAN ERROR**	

* DUP CTRLR HW: Duplex Controller Hardware error.

**The error messages P1 through P6 apply only to models with the duplex unit installed.

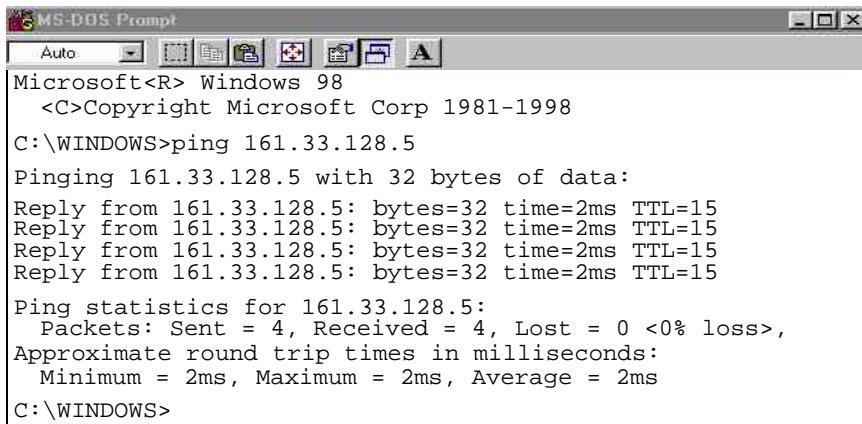
Testing Ethernet Communication

Make sure the printer is on and connected to your network by pinging the printer.

1 From a PC connected to your network:

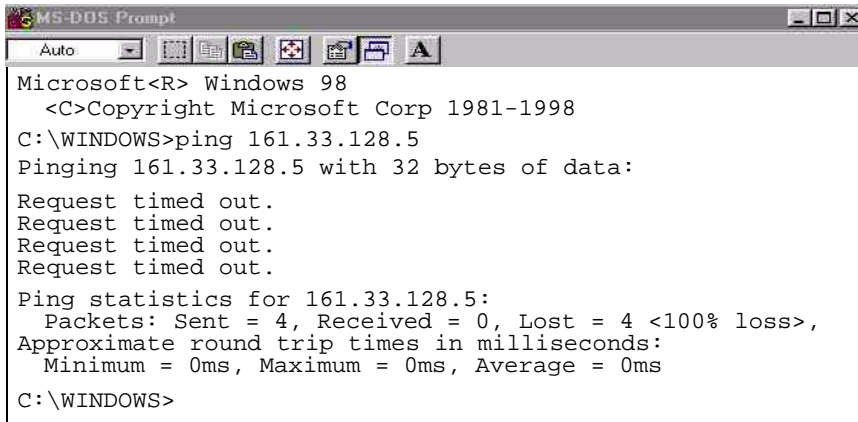
- a Go to Start/Programs/MS-DOS Prompt (Start/Programs/Command Prompt for NT).
- b In the DOS window, type
`ping ipaddress.` (for example, ping 161.33.128.5)

If your printer's network connection is working correctly, your screen displays information similar to the following:

A screenshot of an MS-DOS Prompt window. The title bar reads "MS-DOS Prompt". The window contains the following text:

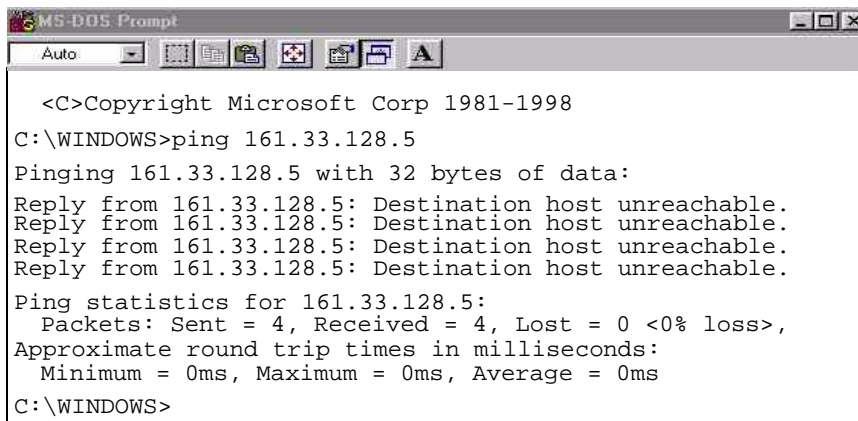
```
Microsoft<R> Windows 98
&ltC>Copyright Microsoft Corp 1981-1998
C:\WINDOWS>ping 161.33.128.5
Pinging 161.33.128.5 with 32 bytes of data:
Reply from 161.33.128.5: bytes=32 time=2ms TTL=15
Reply from 161.33.128.5: bytes=32 time=2ms TTL=15
Reply from 161.33.128.5: bytes=32 time=2ms TTL=15
Reply from 161.33.128.5: bytes=32 time=2ms TTL=15
Ping statistics for 161.33.128.5:
    Packets: Sent = 4, Received = 4, Lost = 0 <0% loss>,
    Approximate round trip times in milliseconds:
        Minimum = 2ms, Maximum = 2ms, Average = 2ms
C:\WINDOWS>
```

If your printer isn't detected on the network, which is usually caused by bad cabling or connectors, your screen displays information similar to the following:



```
MS-DOS Prompt
Auto
Microsoft<R> Windows 98
<C>Copyright Microsoft Corp 1981-1998
C:\WINDOWS>ping 161.33.128.5
Pinging 161.33.128.5 with 32 bytes of data:
Request timed out.
Request timed out.
Request timed out.
Request timed out.
Ping statistics for 161.33.128.5:
    Packets: Sent = 4, Received = 0, Lost = 4 <100% loss>,
    Approximate round trip times in milliseconds:
        Minimum = 0ms, Maximum = 0ms, Average = 0ms
C:\WINDOWS>
```

If you have the printer's IP address set incorrectly, then your screen displays information similar to the following:



```
MS-DOS Prompt
Auto
<C>Copyright Microsoft Corp 1981-1998
C:\WINDOWS>ping 161.33.128.5
Pinging 161.33.128.5 with 32 bytes of data:
Reply from 161.33.128.5: Destination host unreachable.
Reply from 161.33.128.5: Destination host unreachable.
Reply from 161.33.128.5: Destination host unreachable.
Reply from 161.33.128.5: Destination host unreachable.
Ping statistics for 161.33.128.5:
    Packets: Sent = 4, Received = 4, Lost = 0 <0% loss>,
    Approximate round trip times in milliseconds:
        Minimum = 0ms, Maximum = 0ms, Average = 0ms
C:\WINDOWS>
```

Printer Problem Checklist

This section contains a list of possible printer problems and solutions. Be sure you've followed the steps in the *magicolor 6100 DeskLaser Installation Guide*.

If there is no status message in the control panel message window, use the following steps to identify the source of your problem and to learn of possible solutions:

1 Does the printer power light come on?

YES - Go to number 2.

NO - Check the following:

- Is power supplied to the AC outlet.
- Is the power cord plugged securely into both the power outlet and the printer? Check the power cord connection.
- Is the printer power switch in the On position (pushed in)?
- Is the power outlet working?
- Does the line voltage from the power outlet match the printer's power requirements? See appendix A, "Technical Specifications."

2 Can you print a sample page?

YES - Go to question 3.

NO - Check the following:

- Is the printer off line before you try to enter the Print Sample Page menu? It should be.
- Does the cassette have paper? If it is out of paper, the PAPER OUT message displays and the Error indicator lights.
- Are all the printer covers closed securely?
- Is there a media jam? If a paper jam message displays and the Error indicator lights, go to one of the preceding sections in this chapter on clearing a media jam.

3 Is the printer receiving data from the computer?

If the Data indicator blinks after a file is sent, the printer is receiving the data. If not, check the following:

- Is the printer on line? The online indicator should be on and the message window should display `IDLE`.
- Is the printer interface cable securely attached to the printer connector? Turn off the printer, remove the interface cable, then reattach the cable securely to the printer interface connector.
- If you still cannot identify the problem, contact your local vendor.

OPC Belt Cartridge Problems

The OPC belt is extremely sensitive to bright light and direct sunlight. Always leave it in its protective bag until you are ready to install it. Any exposure to light should be limited to two minutes. If you suspect the belt is damaged due to exposure to light, put the belt in a dark place to recover. Depending on the amount of exposure, recovery may take up to two hours. Recovery time is dependent on the amount of exposure sustained, and recovery is not guaranteed.

Control Panel Problems

Paper Jam Message Stays On

If a media jam message stays on, open the printer and clear the jam.

If the message is still there, try opening and closing the top of the printer again. See the preceding section on clearing media jams for more information.

Printer Resets

Occasionally, software applications interfere with each other. Some applications send a printer prep file to the printer at the beginning of each document. When this occurs, other prep files cannot be sent without resetting the printer. Monitor your activities to

see if there is a correlation between your use of a certain application and the printer resetting. If so, contact the application developer.

If the printer resets in other circumstances, you should call your local vendor for service.

Printer Driver/Print Monitor Problems

If your printer driver or Crown Print Monitor files become corrupted, misplaced or deleted, you should replace the existing files by re-installing the software components. See “Updating the Printer Driver/Monitor,” in chapter 4, “Advanced Printer Operations.”

- » **Note:** *The printer driver readme file, located in the directory where you installed the printer driver, may also contain solutions to problems not listed in this document.*

Output Problems

600x600, 1200x600 dpi Printing Unavailable at Rated Speed

The amount of RAM installed in your printer governs which resolutions can be used with each media size.

- » **Note:** *See “High-Resolution Printing,” in chapter 4, “Advanced Printer Operations,” for memory requirements, and “Dual In-Line Memory Modules,” in chapter 5, “Options,” for information on installing additional memory.*

Blank Pages

If blank pages come out during a printing job, try the following:

1 Check the toner cartridges.

The image does not print if the cartridges are empty.

2 If the toner cartridges are not empty and blank pages are ejecting, take each cartridge out, rock it from side to side, and reinstall it in the printer.

- 3 If these solutions do not work, contact your local vendor.

Not All Pages Print

If the printer stops printing in the middle of your file, try the following:

- 1 **Check your cable.**

Be sure that you're using a Centronics IEEE 1284 bidirectional parallel cable.

- 2 **Make sure no one pressed the Cancel key while your job was printing.**

- 3 **Check the message window to see if the cassette you are using is out of media.**

Printing is Slow

If the printer is connected via the parallel port and is slow to begin printing large or complex print jobs sent from Windows 95/98 operating system:

- 1 **Check your cable.**

Be sure that you're using a Centronics IEEE 1284 bidirectional parallel cable.

- 2 **Verify that the parallel port on your computer is configured for ECP mode communication.**

For information about ECP mode, see "Optimizing Printing Performance over a Parallel Port," in chapter 4, "Advanced Printer Operations."

Duplex Unit Problems

General

Plain paper and limited thick stock up to 28 lb bond (105 g/m²) can be auto duplexed if the optional duplex unit is installed. For heavier weights, manual duplexing is recommended.

In general, if you're having output problems with your duplex unit, try the following:

- 1 **Ensure that you are using correct media.**

Do not duplex envelopes, glossy stock, labels, transfer media, or transparencies.

- 2 Ensure that you have not mixed media types in your media cassette.
- 3 Ensure that your document has more than one page.
- 4 In the printer driver (Paper tab, Duplex option), choose Long-edge (flipped as in a loose-leaf notebook) or Short-edge (flipped as on a clipboard).
- 5 Remove media that is still jammed.

◆ **Caution:** *Always open the duplex unit top cover before opening the printer's top cover. Forced opening of the printer's top cover first may damage the unit.*

- 6 Check for media stuck in the paper guides in the duplex unit top cover, rear cover, and lower rear assembly.
- 7 If you removed jammed media from near the OPC belt cartridge, reset the OPC belt cartridge's locking levers.
- 8 Ensure that all of the covers are closed.
Open and then close the covers to confirm that they are securely closed.
- 9 Ensure that the duplex unit lower rear assembly is firmly seated in the printer.
- 10 If you turned the printer off, ensure that you have turned the printer on again and waited for it to warm up.
- 11 Make sure your printer has enough memory installed to support duplex printing for the media selected. See the information in "Minimum System Memory Requirements," in chapter 4, "Advanced Printer Operations."

Print Quality Problems

Print quality problems are those related to the appearance of the pages you print. Print quality problems include white lines on the page, uneven blacks, and other print distortions.

First, refer to the appendix A, "Technical Specifications," for recommended media types. If you are using recommended media and continue to have problems with the quality of your printed pages, try this quick-check procedure:

- 1 Check that you are using the correct type media.**
- 2 If you are printing on thick stock, ensure that you have set the driver (Paper tab, Media Type option) to Thick Stock.**
- 3 Check that there is enough toner in the printer whether or not the `x TONER LOW` message is displayed.**

Toner can settle in the cartridges. To redistribute the toner, remove the toner cartridge and gently rock it from side to side. Then reinsert the cartridge and try printing again.
- 4 If, after rocking the toner cartridge, the print quality does not improve and/or the `x TONER LOW` message remains on, replace the toner cartridge.**
- 5 Before you place a service call, ensure all the required user cleaning has been conducted.**
- 6 Place a service call to your local vendor.**

Image Defects

The following list includes several image defects with possible solutions. Try the solutions in the sequence given. If the solutions listed don't solve the problem, place a service call to your local vendor. See the next section in this chapter, "Placing a Service Call."

General

If you have problems with the quality of your printed pages, try the following:

- If the `TONER OUT` message is on and the printer continues to print, try distributing the toner to improve print quality. If the print quality does not improve, replace the toner cartridge.
- Remove the toner cartridge and rock it several times from side to side. The toner can settle, and this procedure redistributes the toner. Reinsert the cartridge and try printing again.
- Place a service call to your local vendor.

Specific

Listed next are several print quality problems with possible solutions. Try the solutions in the sequence given. If the solutions listed do not solve the problem, place a service call to your local vendor.

» **Note:** *The following examples are based on 11"x17" media orientation.*

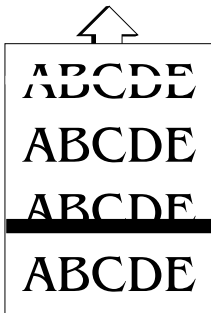
Blurred or Lightly Stained Background



One or more toner cartridges may be defective.

- Check the toner cartridges, and install new ones, if necessary.
- Reinstall the OPC belt cartridge. If necessary, replace the OPC belt cartridge.

Colored Bands, Horizontal Banding



- Check that the printer is on a hard, level surface.
- Reinstall the OPC belt cartridge. If necessary, replace the OPC belt cartridge.

One or more toner cartridges may be defective.

- Check the toner cartridges, and install new ones, if necessary.

If a wide horizontal white line appears:

- Ensure that the transfer unit was closed.
- Replace the transfer roller.

Insufficient Gloss or Fusing



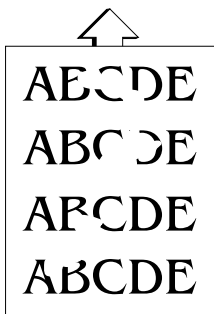
If there is insufficient gloss of the printed image:

- Check the fuser oil condition.

If there is insufficient fusing and the image comes off when the printed image is rubbed:

- Check your media type—envelopes, glossy stock, labels, transfer media, and thick stock have to be set in the Thick Stock mode.

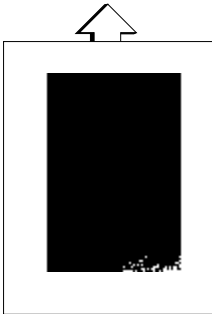
Irregular Print, Mottled Image



The paper being used may have absorbed moisture (perhaps due to high humidity or having water spilled on the paper supply). Toner does not adhere well to paper where it has become wet.

- Replace the paper in the cassette with dry paper.
- Confirm the proper installation of the transfer roller. If necessary, replace the transfer roller.

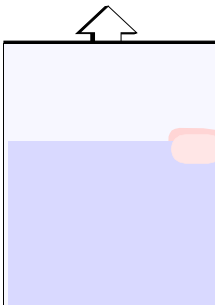
Missing Image at Edge



If the edge of an image is missing or optical density declines:

- Check the toner cartridge in question, and install new one, if necessary.
- Check the OPC belt cartridge, and install new one, if necessary.

Mixed Color Image, Color Misregistration



If mixing of colors occurs in the printed image:

- Ensure that the printer's front cover is closed.
- Remove the toner cartridges and gently rock them five or six times to redistribute the toner. Then, reinstall the cartridges.
- One or more toner cartridges may be defective. Check the toner cartridges, and install new ones, if necessary.

If misregistration of color occurs between overlapped colors:

- Ensure that the printer's front cover is closed.

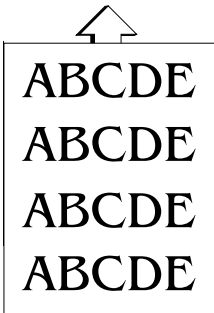
Spotting



If spots appear on the printed image:

- Check the surface of the OPC belt cartridge, gently clean up the foreign particle using a soft, dry cloth, and replace the OPC belt cartridge, if necessary.

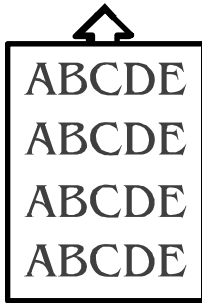
Too Dark



If images appear too dark:

- Install new toner cartridges.

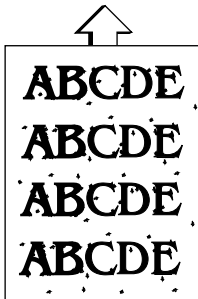
Too Light



If images appear too light:

- Remove the toner cartridges and gently rock them horizontally five or six times to redistribute the toner. Then, reinstall the cartridges.
- One or more toner cartridges may be defective. Check the toner cartridges, and install new ones, if necessary.
- Check your media type—envelopes, glossy stock, labels, transfer media, and thick stock have to be set in the thick stock mode.

Toner Smudges, Residual Images



If the toner smudges are on only the front of the page:

- Remove the toner cartridges and gently rock them five or six times to redistribute the toner. Then, reinstall the cartridges.
- One or more toner cartridges may be defective. Check the toner cartridges, and install new ones, if necessary.

If toner smudges are on the back of the page:

- Clean or replace the cleaning roller.
- If that doesn't work, clean the transfer roller.

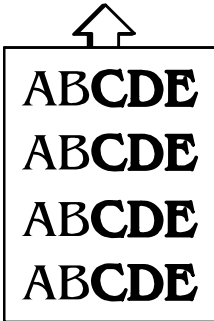
If toner smudges are on the front and back of the page:

- Open the printer once and close it again to clean the image transfer roller.

If the image of the previous page comes out lightly:

- Clean the cleaning roller and reinstall it.

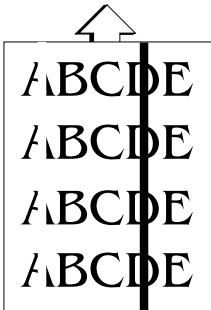
Uneven Print Density



If the print density is uneven:

- Remove the toner cartridges and gently rock them five or six times to redistribute the toner. Then, reinstall the cartridges.
- Install new toner cartridges.
- Reinstall the OPC belt cartridge. If necessary, replace the OPC belt cartridge.

Vertical Streaking



If vertical streaking appears:

- The laser lens may be dirty. Clean the lens as described in chapter 3, "Everyday Operations and Printer Care."
- The corona wire inside the OPC belt cartridge might be dirty. Clean the corona wire as described in chapter 3, "Everyday Operations and Printer Care."
- One or more toner cartridges may be defective. Check the toner cartridges, and install new ones, if necessary.
- Reinstall the OPC belt cartridge. If necessary, replace the OPC belt cartridge.

If a wide vertical white band appears:

- Check the transfer drum surface. If necessary, clean the oil off the surface.
- Ensure that the transfer unit is closed.

Dashed Lines Not Printing

**Word 2000 Document
(Windows 2000/NT4.0,
1200 x 600 dpi)...**

_____ } 1.0 pt
- - - - - }
_____ } 0.5 pt
- - - - - }
_____ } 0.25 pt
- - - - - }

What's printed...

_____ } 1.0 pt
- - - - - }
_____ } 0.5 pt
- - - - - }
_____ } 0.25 pt
- - - - - }

Missing dashed line

If dashed lines in Microsoft Word 2000 documents printed from PCs using Windows 2000/NT4.0 are missing:

- Set the line thickness to 0.5 pt or greater.
- From the Image tab in the printer driver, set the print resolution to 600 x 600 dpi--the line may be thin, but it should be legible. See "Configuring Image Options" in chapter 2, "Printer Driver Configuration," for information about the printer driver and configuration options.
- Change the dashed line to a solid line.

Placing a Service Call

- **If you have a problem you cannot resolve**, contact your local vendor. Your local vendor is best equipped to immediately handle any problem you may encounter.
- **If you've determined your printer needs to be examined by an authorized service technician**, contact an authorized service provider. (Refer to www.minolta-qms.com.)

Before calling, be sure you're prepared to answer the questions listed in the *Service & Support Guide*. Your service technician will be better able to assist you when provided with this information.

What's Next?

In chapter 7, "Repacking the Printer," you'll find instructions you need to follow to safely move or ship your printer to a new location.



7

Repacking the Printer

In This Chapter . . .

- “Storing the Printer” on page 7-2
 - “Relocating the Printer” on page 7-3
 - “Repacking the Printer” on page 7-4
-

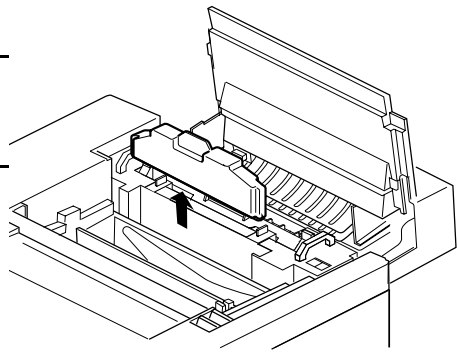
-
- ◆ **Caution:** Failure to follow the instructions provided in this chapter could void your warranty.
-

Storing the Printer

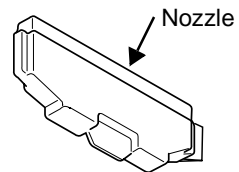
Keep the following in mind when storing the printer for an extended period:

- 1 **Unplug the printer.**
- 2 **Remove the toner cartridges from the printer and return them to their original packaging. If the original packaging is not available, protect the toner cartridges from spilling toner.**
- 3 **Remove the fuser oil bottle.**

-
- ◆ **Caution:** Hold a sheet of paper under the oil bottle as you remove it, so no oil drips into the printer.
-



- 4 **Turn the nozzle on the opening on the bottom clockwise to close it. Place the oil bottle (nozzle up) in an oil-proof container such as a plastic bag, until you're ready to reinstall it.**
- 5 **Use the fuser oil remover syringe that came with your printer or an eye-dropper to remove any excess oil from the printer.**



- » **Note:** *Dispose of the oil in accordance with local safety laws and regulations.*

Relocating the Printer

Occasionally, you may have to move your printer to a different location, either nearby or to a distant location.

-
- ◆ **Caution:** Never lift a printer with the fuser oil bottle installed. To avoid toner contamination during shipment, leave the OPC belt cartridge installed.
-

To avoid damage to your printer, we advise you to follow the next instructions very carefully.

- 1 Turn off the power to your printer.
- 2 If the printer has accessories, such as a lower feeder unit, remove them.
- 3 If you are moving to a distant location, follow the instructions for repacking the printer on page 7-4.
- 4 Relocate the printer.

⚠ **WARNING!** *Your printer weighs approximately 101 lbs (46 kg) without consumables. Be sure to have help when lifting and moving it.*

ACHTUNG! *Das Gewicht dieses Druckers beträgt ohne Verbrauchsmaterial ca. 46 kg. Bitte versuchen Sie niemals, den Drucker alleine anzuheben oder zu transportieren.*

- 5 Unpack and set up the printer in its new location.
- 6 Reinstall the accessories you removed in step 2.

Refer to the *Service & Support Guide* or www.minolta-qms.com for additional information on where to obtain assistance if necessary.

Repacking the Printer

If you need to relocate or ship your printer after it's been installed, follow the procedures in this chapter to prevent damage to the printer and to keep your warranty valid.

- » **Note:** *We **strongly** suggest that you save the packaging materials in case you ever need to move or ship the printer. If you're returning the printer for service, you don't need to return the accessories, cabinet, cleaning roller, documentation, fuser oil bottle, interface cables, media tray(s), power cable, or toner cartridges.*

-
- ◆ **Caution:** Never lift a printer with the fuser oil bottle installed. To avoid toner contamination during shipment, leave the OPC belt cartridge installed.

MINOLTA-QMS cannot be held responsible for damage to your printer during shipment that results from the improper packaging of your printer. You must use the instructions given in this section before repacking the printer in its original shipping carton with the original packing materials. Original shipping cartons are secured to a pallet using disposable banding and buckling supplies. These supplies must be replaced prior to shipping the printer.

If you need replacement packaging, in the United States, call MINOLTA-QMS Spares at (251) 633-4300 x2530 and request catalog number 2600439-500. For locations outside the United States, refer to the *Service & Support Guide* or www.minolta-qms.com. If you return the printer for service, be sure to write the RMA (Return Merchandise Authorization) number you received from your customer support representative on the outside of the carton before shipping the printer.

If the printer is not strapped to the pallet or if the RMA number is not *clearly* visible on the outside of the return inventory, we will not accept receipt.

You can also have a MINOLTA-QMS authorized service provider uninstall and repack your printer. For prices and availability, call 1 (877) 778-2657.

What's Involved?

Repacking your printer for shipment involves the following steps. Each is described in more detail in the following sections.

1 Remove the cables and media tray(s).

- 2 Remove the toner cartridges.
- 3 Prepare the fuser unit for shipment (includes removing the fuser oil bottle).
- 4 Change the waste toner bottle.
- 5 Remove the duplex unit (if attached).
- 6 Remove the lower feeder unit(s) (if attached).
- 7 Pack the printer for shipment.

Remove the Cables and Media Tray(s)

- 1 Turn off the printer.
- 2 Remove the power cable and all interface cables.
- 3 Remove the media tray(s) from the printer.

Remove the Toner Cartridges

- 1 Open the printer's front and top covers.



Caution: If you have a duplex unit installed, open its top cover before opening the printer's top cover.

Leave the covers open during the repacking procedure.

- 2 Remove the four toner cartridges, attach the protective shields over their magnetic rollers, and store them in their original packaging.

Prepare the Fuser Unit

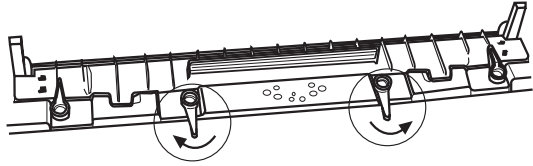


WARNING! *The fuser unit can become extremely hot and cause severe burns. Make sure the unit is cool before handling it.*



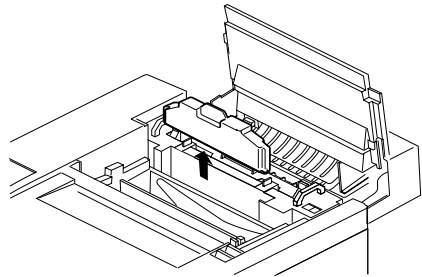
ACHTUNG! ACHTUNG! *Die Fixiereneinheit kann sehr heiß werden, so daß Verbrennungsgefahr besteht. Bitte lassen Sie die Fixiereneinheit einige Zeit abkühlen, bevor Sie diese berühren.*

- 1 With the printer's top cover open, at the top of the fuser, rotate the two lock levers to release the oil bottle.

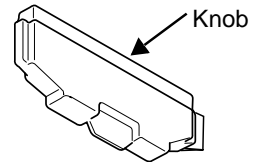


- 2 Remove the oil bottle.

◆ **Caution:** Hold a sheet of paper under the oil bottle as you remove it, so no oil drips into the printer.



- 3 Turn the knob on the opening on the bottom clockwise to close it. Place the oil bottle (knob up) in an oil-proof container such as a plastic bag, until you're ready to reinstall it.

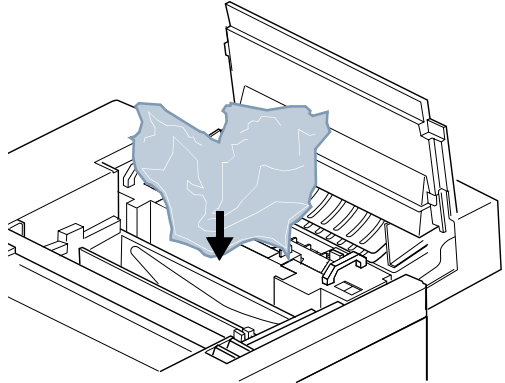


- 4 Use the fuser oil remover syringe that came with your printer or an eye-dropper to remove any excess oil from the printer.

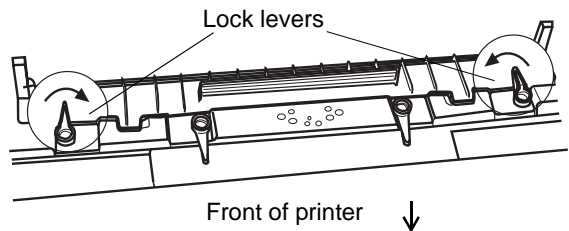
» **Note:** *Dispose of the oil in accordance with local safety laws and regulations.*

- 5 Stuff several clean, wadded paper towels into the space normally occupied by the oil bottle to absorb any residual oil during shipment.

» **Note:** Don't force the paper towels in, but make sure there are enough to fill the space.

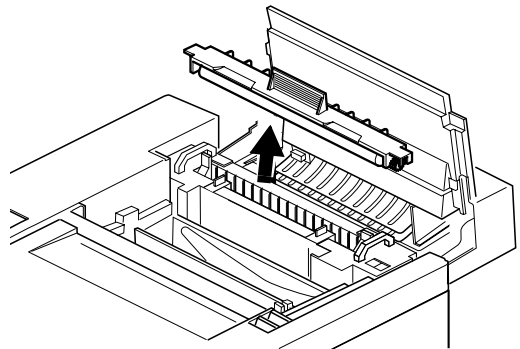


- 6 At the top of the fuser, rotate the two lock levers to release the cleaning roller.



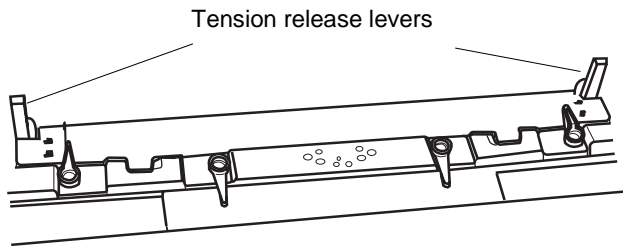
- 7 Remove the cleaning roller.
- 8 Store the cleaning roller in its original shipping bag.

» **Note:** If you're returning the printer for service, you don't need to return the cleaning roller unless instructed to do so by a MINOLTA-QMS Authorized Service Provider.



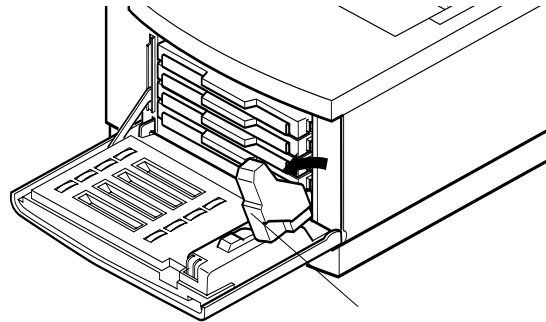
- 9 Pull the two tension release levers toward the front of the printer until they lock into place.**

The tension release levers in their frontmost position protect the fuser rollers from damage during a move by removing the pressure between the two fuser rollers. They must be repositioned toward the rear of the printer before the cleaning roller can be reinstalled.



Change the Waste Toner Bottle

- 1 With the printer's front cover open, remove the waste toner bottle from the printer.**

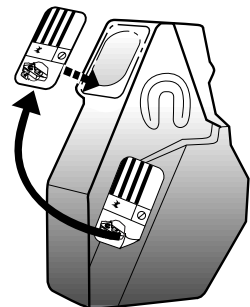


- 2 Use the label on the side of the waste toner bottle to seal the opening.**
- 3 Place the old waste toner bottle in a container, such as a plastic bag, until you're ready to reinstall it.**
- 4 Install a new waste toner bottle.**



Caution: It is imperative that the printer ships with a new waste toner bottle.

- 5 Close the printer's top and front covers.**



Remove the Duplex Unit

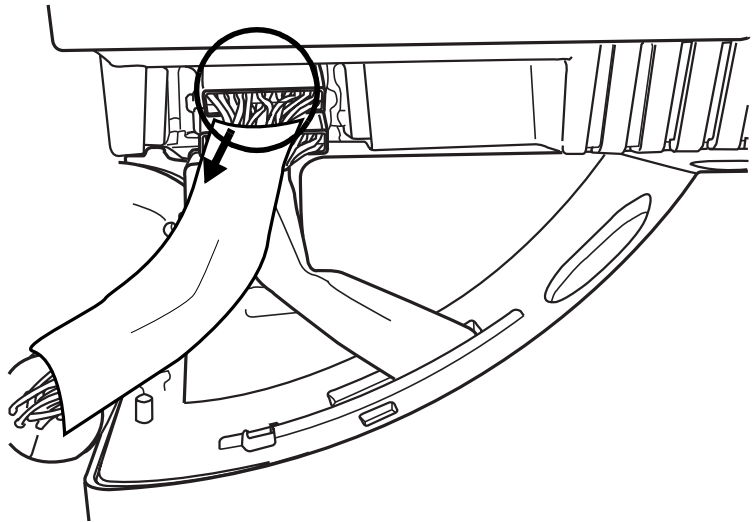
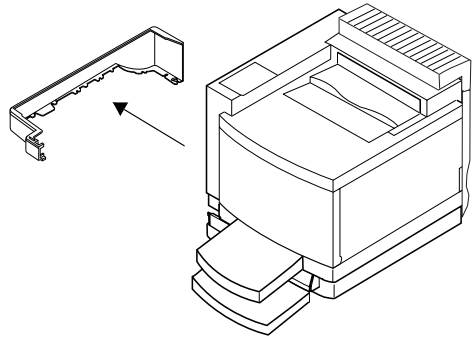
» **Note:** If you don't have a duplex unit installed, skip to the next section.

1 Close the printer's top and front covers.

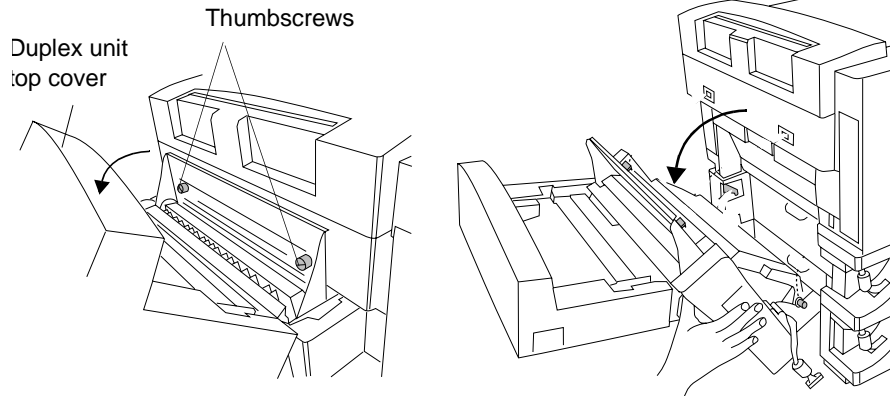
2 Remove the left plastic side cover from the lower feeder unit.

» **Note:** If you have two lower feeder units installed, remove the left plastic side cover from the top lower feeder unit only.

3 Locate the cable at the left rear of the optional feeder that connects the duplex unit to the printer, and then unplug it.

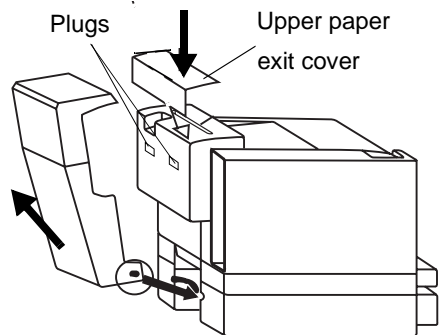


- 4 Open the duplex unit top cover and loosen the two thumbscrews until the duplex unit moves freely away from the rear of the printer.



- 5 Lift duplex unit up and away from rear of printer.
- 6 Repack the duplex unit in its original shipping carton for storage or shipment.
- 7 Insert the two plugs and upper paper exit cover removed during installation.

» **Note:** *If you're returning the printer for service, you don't need to return the duplex unit unless instructed to do so.*



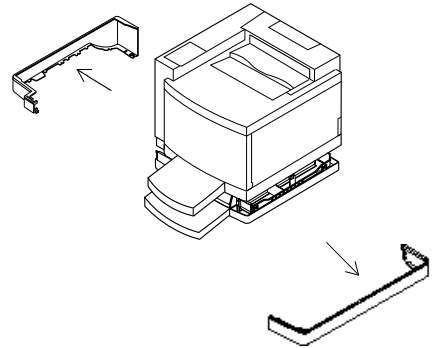
Remove the Lower Feeder Unit(s)

» **Note:** If you don't have a lower feeder unit installed, skip to the next section.

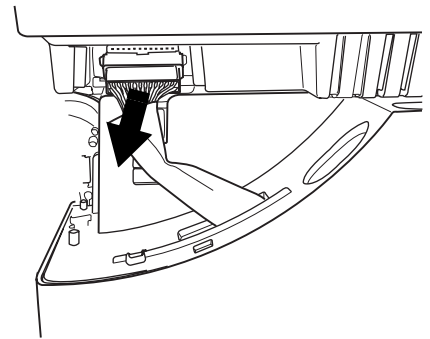
1 Close the printer's top and front covers.

2 Remove the plastic side covers from the sides of the lower feeder unit.

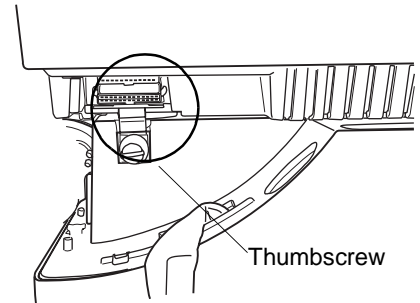
» **Note:** If you have two lower feeder units installed, remove the plastic side covers from the top lower feeder unit only.



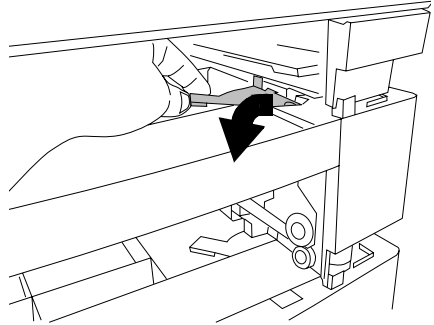
3 Locate the cable at the left rear of the lower feeder unit that connects it to the printer, and then unplug it.



4 Loosen the thumbscrew that attaches the bracket to the lower feeder unit until the bracket moves freely away from the lower feeder unit.



- 5 Remove the media tray from the printer, and then rotate the metal coupler arm toward the front of the printer.

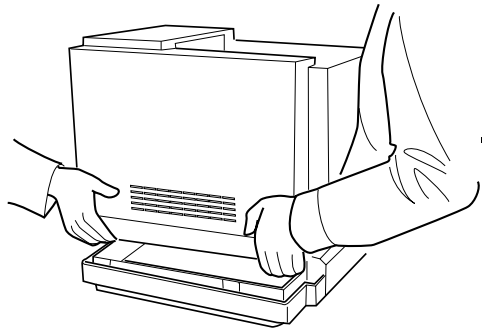


- 6 With the help of another person, lift the printer by its carrying grips from the lower feeder unit, and place the printer on a table.



WARNING! *Your printer weighs approximately 101 lbs (46 kg) without consumables. Be sure to have help when lifting and moving it.*

ACHTUNG! ACHTUNG! *Das Gewicht dieses Druckers beträgt ohne Verbrauchsmaterial ca. 46 kg. Bitte versuchen Sie niemals, den Drucker alleine anzuheben oder zu transportieren.*



- 7 Repack the lower feeder unit in its original shipping carton for storage or shipment.

» **Note:** *If you're returning the printer for service, you don't need to return the lower feeder unit unless instructed to do so.*

Repack the Printer

If you need replacement packaging, in the United States, call MINOLTA-QMS Spares at (251) 633-4300 extension 2530 and request catalog number 2600439-500. In locations outside the United States, refer to the *Service & Support Guide* or www.minolta-qms.com.

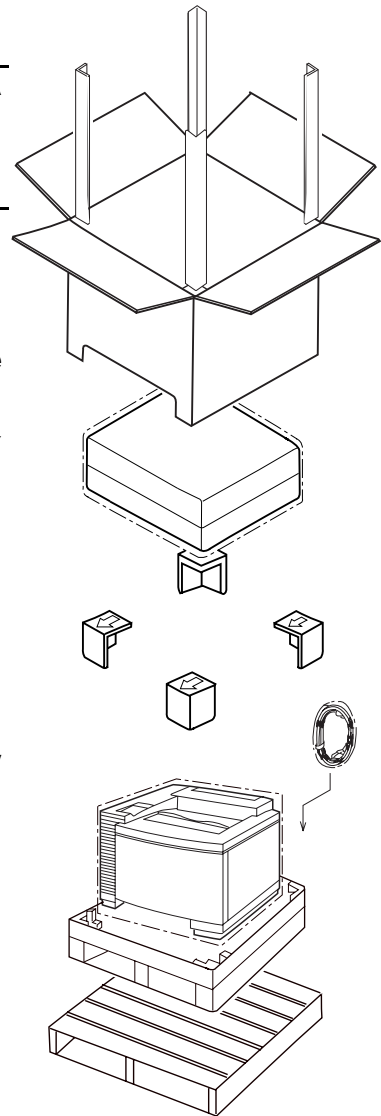
Before packing the printer and strapping it to a pallet, verify that the actions described in the following list have been completed.

Checklist

✓	Item	Should be...	Additional actions
	RMA number/label	Received	Before shipping, place the RMA label clearly on the outside of the box.
	Repacking kit, pallet, strapping and buckling supplies	Acquired, if necessary	
	Top and front covers	Opened	If you have a duplex unit installed, open its top cover before opening the printer's top cover.
	OPC belt cartridge	Installed	
	Cables	Removed	
	Media tray(s)	Removed	
	Toner cartridges	Removed	
	Fuser oil bottle	Removed	Fuser oil remover syringe used to remove the oil, and paper towels inserted to absorb any residual oil
	Cleaning roller	Removed	
	Fuser tension release levers	In forward position	
	Waste toner bottle	Replaced	New waste toner bottle installed
	Duplex unit	Removed	
	Lower feeder unit(s)	Removed	
	Top and front covers	Closed	
	Printer	Bagged	

Repacking

- ◆ If the printer is not strapped to the pallet or if the RMA number is not *prominently* visible on the outside of the return inventory, MINOLTA-QMS will not accept receipt.
-
- 1 **With another person's help, put the printer into the plastic bag, and place the printer onto the pallet.**
 - 2 **Pack the printer for shipment as shown in the illustration.**
- » **Note:** *Ensure the shipping carton rests squarely on top of the pallet.*
- 3 **If you're also shipping the power cord and any manuals with the printer, place them in the shipping carton.**
- » **Note:** *Don't ship these items if you're returning the printer for service.*
- 4 **Securely tape the top of the carton.**
 - 5 **Secure the shipping carton with the base tray to the pallet using proper strapping and buckling supplies.**



Strapping/Buckling

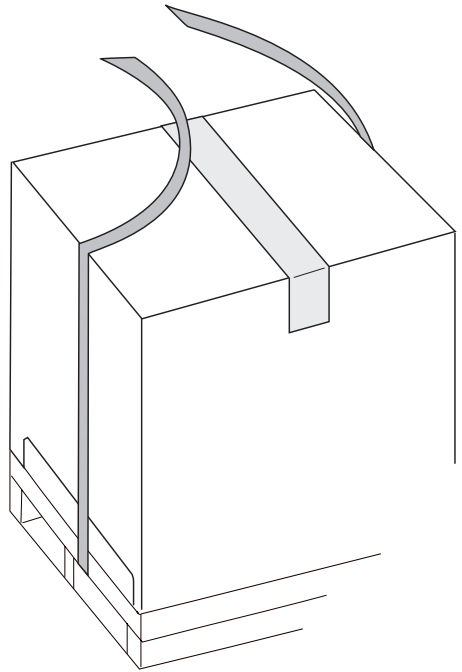
Kit Contents

- 4 lengths of strapping precut to the appropriate length
- 4 buckles to secure the strapping

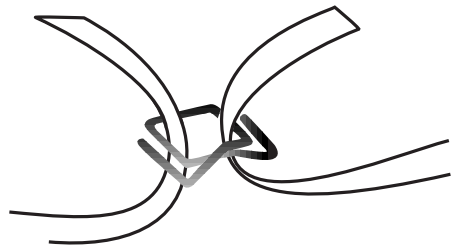


Instructions

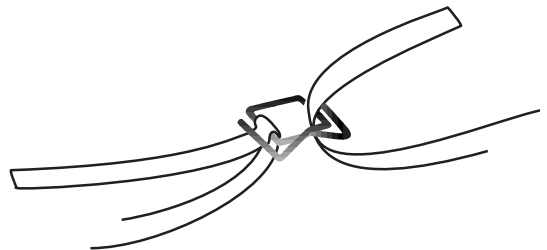
- 1 Thread one end of the strapping through the wooden pallet.
- 2 Pull the two ends of the strapping together in the approximate center of the top of the printer.



- 3 Thread both ends up through the center of the buckle.



- 4 Weave the slack of one end through the buckle.
- 5 Pull the slack on that end so that the strapping is taut in the buckle.
- 6 Weave the slack of the other end through the buckle.



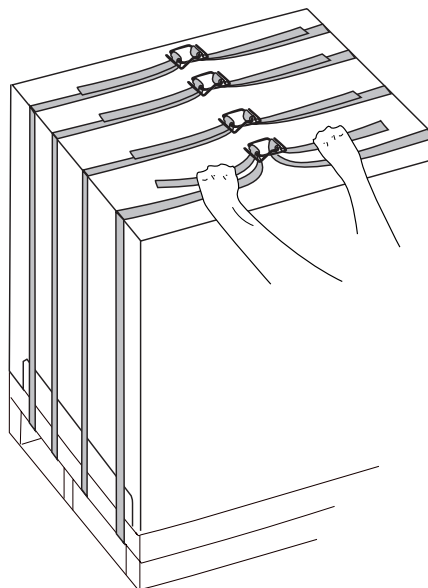
- 7 Pull all of the remaining slack of the strapping through this side of the buckle, until the buckle is taut against the printer box.**



- 8 Pull the buckle as tight against the printer as possible.**

Some slack may still exist.

- 9 Repeat this procedure three more times, spacing the straps equidistant across the box.**



A

Technical Specifications

In This Appendix . . .

- “Requirements” on page A-2
- “Engine and Controller Specifications” on page A-6
- “Print Media” on page A-13
- “PC Cable Pinouts” on page A-15
- “Regulatory” on page A-17
- “Warranty Considerations” on page A-18

Requirements

Location Requirements

- Away from cooling and heating sources, extreme temperature changes, direct sunlight, excessive dust, corrosive chemicals or vapors (such as ammonia), water pipes, refrigerators, and any strong electromagnetic field (such as that created by an air conditioner).

If the printer is located in a cold room that is rapidly heated, or if the printer is moved from a cold place to a warm, humid place, condensation may occur within the printer, degrading print quality. If this occurs, allow the printer to adapt to the environment for about one hour before use.

- Away from open flames or items that can easily burn (such as curtains).
- Away from items that produce excessive vibration.
- In an area with an ambient temperature range of 50°–90.5° F (10°–32.5° C) and relative humidity range of 20%–80% (noncondensating).
- At an altitude of 0–8200' (0–2500 m).
- On a hard, flat, level surface capable of supporting the printer with consumables.

◆ **Caution:** *For best output quality and longest consumables life, install the printer on a hard, flat, level (within 1.5°) surface capable of supporting about 119 lbs (54 kg) for printers without a duplex unit, or 184 lbs (83.5 kg) for the printers with a duplex unit. A surface can be tested for levelness with a standard round pencil. If the pencil rolls, the surface is not level. Clear the area of any obstruction or items such as cables that might prevent the printer from sitting directly on the flat, level surface.*

- Near your computer—6.5' (2 m) or less for an IEEE 1284 bidirectional parallel connection; cables for other connections may be longer.

- Close to an easily accessible power supply on an exclusively dedicated power outlet.

Don't connect it to the same electrical outlet as noise-generating equipment. If the printer is connected to the same circuit used by other high-current machines, such as a copier or air conditioner, or to an electrically noisy machine, low voltage or noise may cause overheating, computing errors resulting in data loss, and improper performance.

- In a well-ventilated area, but away from wind that can blow on it.
- With enough space to allow adequate ventilation and easy servicing.

◆ **Caution:** *The printer has ventilation grilles on the side and back, which must remain unobstructed for safe operation. Refer to your Installation Guide for location requirements. Obstructing the grilles could present a fire hazard. Also, to allow proper operation of the printer, including replacement of consumables and routine checks, the illustrated clearances should be provided.*

- Away from water.

Also, when used near a humidifier, impurities in the water may be released into the air, where they can accumulate inside the printer and cause degraded printer output. If using a humidifier or water vaporizer in the room with the printer, use only purified or distilled water.

Power Requirements

⚡ **WARNING!** *Connect the power plug to an outlet with the same rated voltage as the printer (120 or 240 V), and fused for at least 15 amperes (8 amperes for 240 V). No other devices should be connected to this outlet, as overheating could cause fire or electric shock. The printer draws 11 A at 120 V, or 6 A at 240 V. Your printer requires a properly grounded AC outlet with a rated line voltage of 120 V or 220–240 V. The grounding terminal on the power cable should be connected to a good earth ground to prevent electric shock and fire.*

ACHTUNG! *Schließen Sie das Netzkabel an eine Stromquelle an, die gleiched Voltzahl wie der Drucker hat (120 oder 240 V) und mindestens 15 Ampere gesichert ist (8 Ampere für 240 V). Schließen Sie keine anderen Geräte an diesen Ausgang an, da sonst als Folge von Überhitzung Feuergefahr oder Gefahr eines Stromschlags herrscht. Der Drucker zieht 11 A bei 120 V, oder 6 A bei 240 V. Ihr Drucker benötigt*

Requirements

einen geerdeten AC Ausgang mit geregelter Gleichstrom mit 120 V oder 220-240 V. Der Erdungsanschluß des Stromkables sollte gut geerdet werden, um Stromschläge und Feuer zu vermeiden.

- » **Note:** *In compliance with UL guidelines, "The appliance inlet is considered to be the main disconnect device."*

Fused	For at least 15 amperes (8 amperes for 240 V).
Printer	Draws 11 A at 120 V, or 6 A at 240 V, or 13 A at 100 V.
Rated Line Voltage	Voltage of 100V, 120 V, or 220–240 V must remain within ± 10 percent of the rated line voltage for proper operation.
Amperage Capacity of the Electrical Outlet	Amperage capacity at least 1.2 times that used by the printer.
Maximum Electrical Current	Required during operation is 11 amps for a 120 V system, 6 amps for a 220–240 V system and 13 amps for a 100 V system.
Noise-generating Equipment	Should not be connected to the same electrical outlet as the printer.
Recommended Frequency	50–60 Hz ± 2 Hz for a 100 V system, 60 Hz ± 2 Hz for a 120 V system, and 50 Hz ± 2 Hz for a 220-240 V system.

- Your printer requires a properly grounded AC outlet with a rated line voltage of 100 V, 120 V, or 220-240 V.
- The line voltage must remain within ± 10 percent of the rated voltage for proper operation of the printer.
- Noise-generating equipment should not be connected to the same electrical outlet as the printer.

Energy Star Compliance

The magicolor 6100 DeskLaser is compliant with US Environmental Protection Agency (EPA) Energy Star regulations. After a specified period of inactivity, the printer changes to a low-power state (the engine remains on, but the fuser turns off). When a print job is received, the printer returns to normal power.



Year 2000 (Y2K) Compliance

We would like to reassure our customers by pointing out that the design of our products precludes the possibility of Year 2000 errors.



Recommended PC Configuration

Printer performance depends upon the type of computer to which you connect it. For satisfactory performance, the minimum PC configuration we recommend is a Pentium class, 233 MHz computer with at least 32 MB of RAM and 100 MB of available hard disk space. A more powerful computer (for example, a Pentium-II class, 300 MHz computer with 64 MB of RAM and 500 MB of available hard disk space), will optimize printing performance and allow high resolution, duplex printing on all supported media sizes.

Engine and Controller Specifications

Engine

Engine	Hitachi Color Laser SL-3	
Maximum duty cycle	Monochrome	4-Color
Simplex letter/A4 pages per month	75,000 pages	18,750 pages

Print Speed—Simplex

The following table defines the maximum print speed in Pages Per Minute (ppm).

Page size	Monochrome ppm	2-Color ppm	3-Color ppm	4-Color ppm
A4	24	12 (8*)	8	6
Letter	24	12 (8*)	8	6
Legal	12	6	4	3
A3	12	6 (4*)	4	3
Ledger	12	6 (4*)	4	3
Oversize	12	6 (4*)	4	3
Film	12	3.9 (3.3**)	3.4	3
Label	4.6	3.9 (3.2**)	3.4	3
Thick	4.6	3.9 (3.2**)	3.4	3

* Reduced 2-color page rate for Black/Yellow and Cyan/Magenta combinations.

** Reduced 2-color page rate for Black/Yellow combination only.

Print Speed—Duplex

The following table defines the maximum print speed in Pages Per Minute (ppm).

Page size	Monochrome ppm	2-Color ppm	3-Color ppm	4-Color ppm
A4	12	4	4	3
Letter	12	4	4	3
Legal	6	3	2	1.5
A3	6	3	2	1.5
Ledger	6	3	2	1.5
Oversize	6	3	2	1.5
Film	N/A	N/A	N/A	N/A
Label	N/A	N/A	N/A	N/A
Thick	2.4	2.4 (2*)	2	1.5

* Reduced 2-color page rate for Black/Yellow combination only

General

Printer type	Desktop, non-impact, 4-color printer
Print method	Scanner: Semiconductor laser with rotating mirror Recorder: Black writing electrophotographic Process: Cyan, magenta, yellow, and black dry toner image transfer to print media Fuser: Heated rollers
Resolution	■ 600x600 dpi ■ 1200x600 dpi (additional DRAM may be required)
Toner	Type: Microfine, dry, single component Packaging: User-replaceable cartridges » Note: <i>Keyed toner cartridges are available from your local vendor.</i>
Warm-up time	Maximum: 210 seconds Typical: 180 seconds from power on, assuming normal temperature and humidity

Input sources	Standard: 250-sheet cassette Optional: 500-sheet lower input feeder » Note: <i>Up to 2 lower input feeders may be installed.</i>
Output	250-sheet tray on top of printer

Consumable Life Expectancies

The stated life expectancy of each consumable is based on printing under specific operating conditions, such as media type, number of color planes, page size, and page coverage (usually 5% coverage of letter/A4-size media). The actual life expectancy will vary depending on these and other printing variables, including continuous or intermittent printing, ambient temperature, and humidity.

- » **Note:** *Consumables for the magicolor 6100 DeskLaser are available from your local vendor. See the Service & Support Guide for a list of locations and telephone numbers.*

Cleaning roller	20,000 pages** at 5% coverage of each color										
Fuser oil	12,000 pages** Fuser oil bottle life is media dependent: coarser paper requires more oil										
Fuser unit	100,000 pages** maximum at an equal mix of black and 4-color pages, all with 5% coverage of each color. Fuser life is media dependent.										
OPC belt cartridge	Maximum120,000 planes* (usually occurs with continuous use; minimum life—60,000 planes, may occur with job sizes averaging one page although other factors also affect cartridge life.										
Toner cartridges (MINOLTA-QMS toner cartridges only)	<table><tr><td>Black</td><td>14,000 pages* per cartridge @ 5% coverage</td></tr><tr><td>Yellow</td><td>8,500 pages* per cartridge @ 5% coverage</td></tr><tr><td>Magenta</td><td>8,500 pages* per cartridge @ 5% coverage</td></tr><tr><td>Cyan</td><td>8,500 pages* per cartridge @ 5% coverage</td></tr><tr><td colspan="2">» Note: <i>The toner cartridges in many laser printers are sensitive to bright light because they contain a light-sensitive print drum. The toner cartridges in your magicolor 6100 DeskLaser do not contain a print drum and, therefore, are not sensitive to light.</i></td></tr></table>	Black	14,000 pages* per cartridge @ 5% coverage	Yellow	8,500 pages* per cartridge @ 5% coverage	Magenta	8,500 pages* per cartridge @ 5% coverage	Cyan	8,500 pages* per cartridge @ 5% coverage	» Note: <i>The toner cartridges in many laser printers are sensitive to bright light because they contain a light-sensitive print drum. The toner cartridges in your magicolor 6100 DeskLaser do not contain a print drum and, therefore, are not sensitive to light.</i>	
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» Note: <i>The toner cartridges in many laser printers are sensitive to bright light because they contain a light-sensitive print drum. The toner cartridges in your magicolor 6100 DeskLaser do not contain a print drum and, therefore, are not sensitive to light.</i>											

Waste toner pack	18,000 pages** at 5% coverage of each color
Notes	<p>*A plane is a single pass of the OPC belt (one toner color). For example, a one -color, single-sided (simplex) print job makes one pass (one plane), and a two-color print job makes two passes (two planes).</p> <p>**A single-sided page (also called a face) consists of four passes (or planes) of the OPC belt, since most color print jobs use all four toner colors. A two-sided (also known as duplex or two-faced) color page may consist of up to eight passes of the OPC belt, since most color print jobs use all four toner colors.</p> <p>Consumable life is expressed in simplex letter/A4 pages (1 face). A duplex page (2 faces) is equivalent to two simplex pages.</p> <p>The set of toner cartridges that are shipped with the printer have less capacity and will only print 1/2 of the number of pages listed for replacement toner cartridges.</p>

Controller

CPU	IDT RC32364, operating at 133 MHz
Standard interfaces	Ethernet —10BaseT/100BaseTX Parallel —Centronics/IEEE 1284 bidirectional
RAM	Type: PC-100 Compliant SDRAM DIMMs RAM: 32 MB standard Total RAM: Upgradable to 256 MB (through 2 DIMM connectors)
Optional RAM	32, 64, and 128 MB DIMMs
System software	Softloadable; stored in Flash ROM

Electrical

Voltage and Power

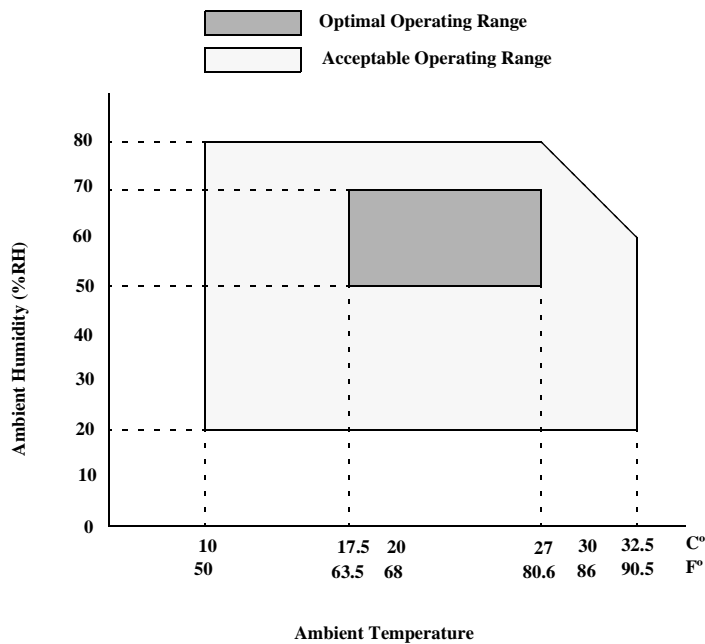
Voltage and frequency	US: 120 volts $\pm 10\%$ at 60 Hz ± 2 Hz Japan: 100 volts $\pm 10\%$ at 50/60 Hz ± 2 Hz International: 220-240 volts $+6/-10\%$ at 50 Hz ± 2 Hz		
Phase	Single		
Power consumption	Mode	Average	Maximum
	Operation	600 watts ref.	1350 watts
	Standby	200 watts	1350 watts
	Power save		45 watts
Certification	Energy Star compliant		

Current

Mode	Average	Maximum
Operation	5 amperes	11 amperes
Standby	1.7 amperes	11 amperes
Power saver mode		0.40 amperes

Environmental

Noise level	Printing: Less than 55 dB (A) Standby: Less than 48 dB (A)
Relative humidity	Operating: 20–80% RH (noncondensing) Transportation/Storage: 10–90% RH (noncondensing)
Temperature range	Operating: 50–90.5° F (10–32.5° C) Transportation/Storage: 32–95° F (0–35° C)
Altitude	Operating: 0–8200 ft (0–2500 m)
Inclination	Operating: Less than or equal to 1.5° from level



Physical

	Main Body	Main Body with Lower Input Feeder	Main Body with Duplex Unit and Lower Input Feeder
Dimensions	W: 24.2 in., 615 mm H: 16.5 in., 420 mm D: 21.3 in., 540 mm	W: 24.2 in., 615 mm H: 22.0 in., 560 mm D: 21.3 in., 540 mm	W: 24.2 in., 615 mm H: 24.0 in., 610 mm D: 24.4 in., 620 mm
Weight (excluding consumables)	Unpacked: 101 lbs (46 kg)	Unpacked: Printer: 119 lbs (54 kg) Lower Input Feeder: 24 lbs (11 kg)	Unpacked: Printer: 119 lbs (54 kg) Lower Input Feeder: 24 lbs (11 kg) Duplex Unit: 26 lbs (12 kg)
Weight (including consumables)	Shipping: 145 lbs (66 kg)	Shipping*: Printer: 145 lbs (66 kg) Lower Input Feeder: 31 lbs (14 kg)	Shipping*: Printer: 145 lbs (66 kg) Lower Input Feeder: 31 lbs (14 kg) Duplex Unit: 35 lbs (16 kg)
Notes	* Shipped separately.		

Print Media

Delivery	Output tray: Face-down Capacity: 250 sheets of 20 lb bond (75 g/m ²) paper
Input sources	Upper input feeder: Envelopes, labels, paper, thick stock, transfer media, transparencies Optional lower input feeder: Paper only
Cassettes	Upper Input Feeder: Universal cassette (250 sheet) and Letter/A4 (250 sheet) Optional Lower Input Feeder(s): Universal cassette (500 sheet) Universal cassettes are not interchangeable between the upper and optional lower input feeder. » Note: <i>For the magicolor 6100 DeskLaser, universal is the cassette size, not the paper size called Universal on other MINOLTA-QMS products.</i>
Cassette capacity	Upper Input Feeder Loading height: 1.02 in. (26 mm) Paper: About 250 sheets of 20 lb bond (75 g/m ²) paper Transfer Media: Depending on thickness of media Transparencies: About 50 sheets Envelope: Up to 15, depending on the thickness of the envelopes Labels: About 80 sheets Lower Input Feeder Loading height: (52 mm) Paper: About 500 sheets of 75 g/m ² paper

Media sizes	Description	Size (inches)	Size (mm)
	Oversize	13x19	330.2x482.6
	Ledger	11x17	279.4x431.8
	A3	11.7x16.5	297x420
	B4 (JIS)	10.1x14.3	257x364
	Legal	8.5x14	215.9x335.6
	A4	8.3x11.7	210x297
	Letter	8.5x11	215.9x279.4
	B5 (JIS)	7.2x10.1	182x257
	Executive	7.2x10.5	184x267
	B5 (ISO)	6.9x9.8	176x250
	Commercial #10	4.1x9.5	105x241.3
	International DL	4.3x8.7	110x220
Media types and weights	<p>Type: Cut-sheet</p> <p>Envelopes 16–24 lb bond (60-90 g/m²)</p> <p>Glossy Stock 80 lb book (163 g/m²)</p> <p>Labels 24–42 lb (90–157 g/m²)</p> <p>Paper: Standard office 16–24 lb bond (60-90 g/m²)</p> <p>» Note: <i>Do not print on perforated paper (including 3-hole-punched paper).</i></p> <p>Thick Stock: 24 lbs (90 g/m²) to 43 lbs (163 g/m²)</p> <p>Transparencies 21–41.75 lb (90–157 g/m²)</p>		
Notes	<p>Duplexing is only supported on plain paper and limited thick stock. The maximum media weight supported for duplex printing is 28 lb bond (105 g/m²).</p> <p>Envelopes, transparencies, labels, transfer media and thick stock should be fed only from the upper input feeder.</p>		

PC Cable Pinouts

Centronics/IEEE 1284 Parallel

This table gives the pinouts for the printer end of the Centronics/IEEE 1284 parallel cable used to connect your printer to a computer.

Signal Pin No.	Signal Description	Direction
1	Strobe-	In
2	Data 1	InOut
3	Data 2	InOut
4	Data 3	InOut
5	Data 4	InOut
6	Data 5	InOut
7	Data 6	InOut
8	Data 7	InOut
9	Data 8	InOut
10	Acnlg-	Out
11	Busy+	Out
12	Pe+	Out
13	Select	Out
14	Autofeed	In
15	Reserved	-
16	Ground	-
17	Ground	-
18	Vcc Test	-
19-30	Ground	-
31	lprime	In
32	Fault-	Out
33	Reserved	-
34	Reserved	-
35	Reserved	-
36	Selectin	In

Notes to the Table

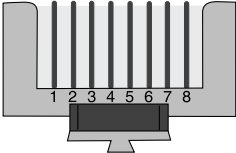
- **Direction** refers to the direction of signal flow as viewed from the printer.

- **Return** denotes “twisted-pair return” and is to be connected at signal-ground level. When wiring the interface, be sure to use a twisted-pair cable for each signal and never fail to complete connection on the return side. To prevent noise effectively, these cables should be shielded and connected to the chassis of the system unit and printer, respectively.
- All interface conditions are based on Transistor-Transistor Logic (TTL) level. Both the rise and fall times of each signal must be less than 0.2 microseconds.
- Data transfer must be carried out by recognizing the ACKNLG or BUSY signal.
- The cable must have an overall braided shield, Belden 8345 or equivalent.
- Connectors must have shielded housings. The overall shield must be bonded to the shielded housings at both ends of the cable.

Ethernet

10BaseT/100BaseTX RJ45

The following table provides the pinouts for the 10BaseT/100BaseTX RJ45 Ethernet interface:

Pin	Name	Pinout View from Printer Interface
1	Transmit Data +	
2	Transmit Data -	
3	Receive Data +	
4	No Contact	
5	No Contact	
6	Receive Data -	
7	No Contact	
8	No Contact	

Regulatory

CE Marking	International (EU) EN 55022 Class B ITE EN 60950 IEC 801-2 IEC 801-3 IEC 801-4	Emissions Product Safety ESD Radiated Susceptibility Fast Transients
cTick Mark	ACA (Australia) AS/NZS 4251 AS/NZS 3458	Generic Emissions Standard ITE
Electromagnetic Compatibility (EMC)	International (EU) IEC 801-2 IEC 801-3 IEC 801-4	ESD Radiated susceptibility Fast transients
Electromagnetic Emissions (EMI)	FCC (USA) Title 47 CFR Ch. I, Part 15 Industry Canada (Canada) ICES-003 Issue 3 International (EU) EN 55022 VCCI (Japan) VCCI V-3/97.04 BCIQ (Taiwan) CNS 13438	Class B Digital Device Class B Digital Device Class B ITE Class B ITE Class B ITE
Energy Saver	Energy Star (USA)	Energy Star Compliant
Immunity Requirements (EU)	International (EU) EN 50081-1 EN 50082-1	Generic Emissions Standard Generic Immunity Standard
Product Safety	UL (USA) cUL (Canada) International (EU)	UL 1950, Third Edition CAN/CSA C22.2 No. 950-93 EN 60950 : 1992
Laser Safety	CDRH (USA) International (EU)	Title 21 CFR Ch. I, Subchapter J IEC 825 and/or EN 60825

Warranty Considerations

Various factors can affect a printer's warranty. Two important ones are consumables and electrostatic discharge. Read your printer warranty carefully, and then store it in a safe place.

- » **Note:** *Don't return any merchandise to the manufacturer without calling your local vendor for a return merchandise authorization (RMA) number.*

Consumables and Your Warranty

The use of non-MINOLTA-QMS consumables and/or accessories alone does not affect either your warranty or any maintenance contract you may have purchased. However, if printer failure or damage is found to be directly attributable to the use of non-MINOLTA-QMS consumables and/or accessories, the printer will not be repaired free of charge. In this case, standard time and material charges will be applied to service your printer for that particular failure or damage. MINOLTA-QMS recommends that you use only QMS consumables and accessories to support your printer. To order MINOLTA-QMS consumables and accessories in the US, call (800) 523-2696. In all other countries, refer to the *Service & Support Guide* for the MINOLTA-QMS office closest to you. You can also go to Q-Shop at www.q-shop.com.

Electrostatic Discharge and Your Warranty

It's very important to protect the printer controller board and other printer circuit boards from electrostatic damage.

If an antistatic wrist strap is provided in your printer option kit, attach one end of it to your wrist and the other end to any convenient electrical ground. The bare metal chassis of equipment, such as on the back of a computer, is suitable if it is plugged in but **turned off**. **Never attach the wrist strap to any piece of equipment with an electrical current present.** Turn off all power switches first. Plastic, rubber, wood, painted metal surfaces, and telephones are not acceptable grounding points. The printer isn't an acceptable grounding point either because it must be unplugged before you perform this task.

If you don't have an antistatic wrist strap, discharge your body's static electric charge by touching a grounded surface before you handle any printer boards or components and before removing the controller board cover. If you must walk around before completing your task, discharge your body's static electric charge again before touching the printer controller board.



B

Notices

In This Appendix . . .

- “Manual Notice” on page B-2
 - “FCC Compliance Statement” on page B-2
 - “Canadian Users Notice” on page B-3
 - “Laser Safety” on page B-3
 - “International Notices” on page B-4
 - “Colophon” on page B-4
-

Manual Notice

MINOLTA-QMS, Inc. reserves the right to make changes to this manual and to the equipment described herein without notice. Considerable effort has been made to ensure that this manual is free of inaccuracies and omissions. **However, MINOLTA-QMS, Inc. makes no warranty of any kind including, but not limited to, any implied warranties of merchantability and fitness for a particular purpose with regard to this manual.** MINOLTA-QMS, Inc. assumes no responsibility for, or liability for, errors contained in this manual or for incidental, special, or consequential damages arising out of the furnishing of this manual, or the use of this manual in operating the equipment, or in connection with the performance of the equipment when so operated.

FCC Compliance Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and the receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- » **Note:** *A shielded cable is required to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules.*

-
- ◆ **Caution:** *Any modifications or changes to this product not expressly approved in writing by the manufacturer responsible for compliance to Federal Regulations could void the user's authority to operate this product within the Laws and Regulations of the Federal Communications Commission.*
-

Canadian Users Notice

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Laser Safety

This printer is certified as a Class 1 laser product under the U.S. Department of Health and Human Services (DHHS) Radiation Performance Standard according to the Radiation Control for Health and Safety Act of 1968. This means that the printer does not produce hazardous laser radiation.

Since radiation emitted inside the printer is completely confined within protective housings and external covers, the laser beam cannot escape from the machine during any phase of user operation.

International Notices

Power Cord

The following power cord requirements are in effect for the 220v *magicolor* 6100 DeskLaser.

Minimum	0.75 mm ²
Minimum	H05 VV - F

- The male plug is certified in the country in which the equipment is to be installed, and the female plug is an IEC 320 connector.

Voltage

Attention Norwegian users: This equipment is designed to operate within an IT power system where the line-to-line voltage does not exceed 240v.



C

Documentation on CD-ROM

In This Appendix . . .

- “Viewing Manuals on the CD-ROM” on page C-2
- “Using Adobe Acrobat Reader” on page C-2

Viewing Manuals on the CD-ROM

The CD-ROM included with your printer contains a digital copy of this manual and the installation guide written for your printer. Having the documentation on CD-ROM enhances your ability to retrieve information about your printer and serves as a backup in case your printed manuals are lost or destroyed. In addition, we've complemented many of the instructions in your manuals with video clips to visually guide you through installation and maintenance procedures.

Viewing the Documentation

The CD-ROM contains the Acrobat Reader and QuickTime applications you'll need for viewing the documentation and videos. Instructions for launching these applications are on the CD-ROM jacket.

Using Adobe Acrobat Reader

When you use Acrobat to view your manuals from the CD-ROM, keep the following tips in mind for using some of the navigation features built into Acrobat and your manuals.

- You may view the document in three different styles: page only, with bookmarks, or with thumbnails. Try each to see which you like best. Viewing with bookmarks will enable you to use a quick table of contents to move around the document.
- The toolbar also gives you quick access to page navigation features. For example, you may click a button to advance (>) or reverse (<) one page, go to the start (|<) or end (>|) of the document, or use the history button (<<) to go to the previous pages you viewed. There are other buttons in the toolbar to change view or magnification of the document.
- As you browse through the document the open hand tool will sometimes turn into a pointing hand. You have discovered an embedded link in the manual. You will

find these links in the table of contents, index, www addresses, and cross references. Click on the link to jump to a new location.

- You may discover a movie camera icon. Click the icon to play a QuickTime video clip of the procedure described in the text.
- Use the Acrobat Reader Online Help for a more complete explanation of these features.



About Adobe Acrobat Reader

Adobe Acrobat PDF-formatted manuals give you more flexibility and convenience than do hardcopy manuals when you have to access information. Here are some of the advantages PDF-formatted manuals provide:

- You can store the PDF manuals in a central location for access by anyone on the network.
- You can view and print the manuals on Windows, Macintosh, and UNIX platforms.
- You can view the manuals on web browsers using the Acrobat plug-in.
- You can view the manuals on-screen in different formats (side-by-side, two-up, single page, scrolling two-up, article flow, and zooming capability up to 800%).
- You can conduct full-text searches through all of the manuals.
- You can watch QuickTime video clips that enhance the text and illustrations for a number of commonly performed procedures. (When installing the Reader, be sure to select the option to install QuickTime.)
- You can print only the manual pages that you need.
- The PDF-formatted manuals have been enhanced for on-screen navigation. Throughout each manual are numerous hotlinks to cross-reference points. The table of contents and index are fully hotlinked to their respective page references, and World Wide Web addresses are linked to their respective home pages.

We hope you enjoy using the Acrobat software to access the information in your manuals. They'll never become torn and yellowed or collect dust on some forgotten shelf with quick online access. Your PDF-formatted manuals will assist you to take full advantage of all the capabilities of your printer.



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